

## Serious Incidents and Incident Reporting

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Reference Number: RDF1989-23

Date of Response: 20/11/23

Further to your Freedom of Information Act request, please find the Trust's response(s) below:

Please be aware that the Royal Devon University Healthcare NHS Foundation Trust (Royal Devon) has existed since 1<sup>st</sup> April 2022 following the integration of the Northern Devon Healthcare NHS Trust (known as Northern Services) and the Royal Devon and Exeter NHS Foundation Trust (known as Eastern Services).

*Dear FOI Team*

*I would be grateful if you could arrange to forward me the below information:*

- 1) The number of Serious Incidents declared for the last five financial years and for 2023/24 so far - by year and type*

Answer: Please see the attached responses.

- 1. RDF1989-23 - Q1 Eastern Services
- 2. RDF1989-23 - Q1 Northern Services
- 3. RDF1989-23 - Q1 Trustwide

There are three excel spreadsheets representing the separate trusts using two different DatixWeb Systems; the trusts integrated to become the Royal Devon University Healthcare NHS Foundation Trust, merging systems onto DATIXCloud in June 2022.

Note: Due to coding/category differences from the separate trusts the responses will not match pre-integration to the Royal Devon.

In accordance with Section 40 (2) of the Freedom of Information Act 2000, we are unable to provide figures where the number of patients/staff is less than or equal to five and could risk the identification of those patients/staff and breach Caldicott principles. In these cases ≤5 is used to indicate that a figure between 1 and 5 is being suppressed.

This follows NHS Digital (formerly HSCIC) analysis guidance (2014) which states that small numbers within local authorities, wards, postcode districts, CCG's providers and Trusts may allow identification of patients/staff and should not be published.

2) *The date of Serious Incident declarations, the corresponding Incident Date and the correspond reported date for the last five financial years and for 2023/24 so far*

Answer: Please see the attached responses.

- 4. RDF1989-23 – Q2 Eastern Services
- 5. RDF1989-23 – Q2 Northern Services
- 6. RDF1989-23 – Q2 Trustwide

3) *The number of de-escalations (Serious Incidents that have been declared and then agreed not a serious incident with commissioners) for the last five financial years and for 2023/24 so far - by month and year and type*

Answer: Please see attached for Northern Services.

- 7. RDF1989-23 - Q3 Northern Services

Eastern Services do not hold the information on their legacy DATIXWeb System and this information is not captured on the current DatixCloud.

4) *The number of reported patient safety incidents for the last five financial years and for 2023/24 so far – by month and year, type and harm level*

Answer: Please see the attached responses.

- 8. RDF1989-23 – Q4 Eastern Services
- 9. RDF1989-23 – Q4 Northern Services
- 10. RDF1989-23 – Q4 Trustwide

5) *The number of other reported incidents for the last five financial years and for 2023/24 so far - by month and year, type and harm level*

Answer: Please see the attached responses.

- 11. RDF1989-23 – Q5 Eastern Services
- 12. RDF1989-23 – Q5 Northern Services
- 13. RDF1989-23 – Q5 Trustwide

6) *The Trusts incident reporting systems such as DatixWeb, DatixCloud, In Phase, Radar, Ulysses or other (please name)* Answer: The separate trusts were using DatixWeb, the Trust integrated and moved across to one reporting system DatixCloud on the 7<sup>th</sup> June 2022.

7) *Number of beds (base number) in the Trust –*

Answer: As the request did not state the type of beds the values below are for funded Inpatient beds only, as we report nationally. Paediatric Inpatient beds have been included. Escalation beds may be used from time to time and numbers vary depending on demand. These have not been included in the figures below.

- Exmouth (community) – 16
- Sidmouth (community) – 25
- Tiverton (community) – 32
- Royal Devon and Exeter Hospital (Wonford – Acute) - 731
- North Devon District Hospital (Barnstaple - Acute) - 294
- South Molton Hospital (North Devon - Acute) – 20 beds

<b>Q1 Eastern Services</b>	<b>2018/19</b>	<b>2019/20</b>	<b>2020/21</b>	<b>2021/22</b>	<b>2022/23</b>
Cardiac Arrest	0	0	≤5	0	≤5
Enteral Feed	≤5	0	0	0	0
Pathway error	0	0	0	≤5	0
Screening	0	0	0	≤5	0
Treatment Delay	0	0	0	≤5	≤5
Waiting Times	0	≤5	≤5	≤5	0
Medication Administration	0	0	≤5	0	0
Pressure Ulcer/Skin Damage - Community Nursing caseload acquired	≤5	0	0	≤5	0
Medication Prescribing	0	0	≤5	≤5	0
Blood Transfusion Incident	0	0	0	≤5	0
Equipment - clinical	≤5	0	0	0	0
Baby	≤5	8	≤5	≤5	0
Birth	≤5	0	0	0	0
Mum	≤5	0	≤5	0	0
Information Security	≤5	0	0	0	0
Estates	0	0	0	≤5	0
Infection control incident	≤5	≤5	≤5	≤5	0
Medical Procedure/Complication	≤5	≤5	≤5	≤5	0
Order Comms	0	0	0	≤5	0
Safer Surgery Concerns	≤5	≤5	0	≤5	0
Slips, Trips, Falls	6	0	≤5	≤5	≤5
Waiting times/transfer issues	≤5	≤5	0	0	0

<b>Q1 Northern Services</b>	<b>2018/19</b>	<b>2019/20</b>	<b>2020/21</b>	<b>2021/22</b>	<b>2022/23</b>
Cardiac Arrest	0	0	≤5	0	≤5
Enteral Feed	≤5	0	0	0	0
Pathway error	0	0	0	≤5	0
Screening	0	0	0	≤5	0
Treatment Delay	0	0	0	≤5	≤5
Waiting Times	0	≤5	≤5	≤5	0
Medication Administration	0	0	≤5	0	0
Pressure Ulcer/Skin Damage - Community Nursing caseload acquired	≤5	0	0	≤5	0
Medication Prescribing	0	0	≤5	≤5	0
Blood Transfusion Incident	0	0	0	≤5	0
Equipment - clinical	≤5	0	0	0	0
Baby	≤5	8	≤5	≤5	0
Birth	≤5	0	0	0	0
Mum	≤5	0	≤5	0	0
Information Security	≤5	0	0	0	0
Estates	0	0	0	≤5	0
Infection control incident	≤5	≤5	≤5	≤5	0
Medical Procedure/Complication	≤5	≤5	≤5	≤5	0
Order Comms	0	0	0	≤5	0
Safer Surgery Concerns	≤5	≤5	0	≤5	0
Slips, Trips, Falls	6	0	≤5	≤5	≤5
Waiting times/transfer issues	≤5	≤5	0	0	0

<b>Q1 Trustwide</b>	<b>2021/22</b>	<b>2022/23</b>	<b>2023/24</b>
Neonatal	0	≤5	8
Bed Shortage	≤5	0	0
Birth	0	≤5	≤5
Blood Transfusion Incident	0	≤5	≤5
Cardiac Arrest	0	≤5	≤5
Incident involving a specimen	0	0	≤5
IV therapy / care	0	≤5	0
Self Harm	≤5	0	0
Pathway error	≤5	≤5	≤5
Waiting Times	0	≤5	7
Medical Procedure/Complication	0	≤5	≤5
Medication Administration	0	≤5	≤5
Medication Prescribing	0	≤5	0
Maternal	0	≤5	0
Other incident	≤5	0	≤5
Pressure Ulcer - Acute hospital acquired	0	0	≤5
Safer Surgery Concerns	0	6	≤5
Slips, Trips, Falls	0	≤5	0

Q2 Eastern Services		
Date Reported to STEIS	Incident date	Reported
11/05/2018	02/06/2016	04/08/2016
03/05/2018	23/10/2017	23/10/2017
28/06/2018	29/12/2017	29/12/2017
01/06/2018	08/01/2018	09/01/2018
12/11/2018	06/01/2018	11/01/2018
16/04/2018	11/03/2018	12/03/2018
16/04/2018	09/03/2018	15/03/2018
30/05/2018	23/03/2018	23/03/2018
24/08/2018	26/03/2018	27/03/2018
03/05/2018	31/03/2018	31/03/2018
30/04/2018	09/04/2018	19/04/2018
19/11/2019	15/04/2018	25/04/2018
19/12/2018	23/04/2018	25/04/2018
18/12/2018	04/05/2018	05/05/2018
10/07/2018	30/04/2018	11/05/2018
25/01/2019	15/05/2018	20/05/2018
19/06/2018	09/05/2018	23/05/2018
25/01/2019	14/06/2018	15/06/2018
06/11/2018	04/07/2018	04/07/2018
06/11/2018	17/07/2018	18/07/2018
23/07/2018	05/07/2018	18/07/2018
13/08/2018	29/06/2018	26/07/2018
10/09/2018	12/08/2018	12/08/2018
26/03/2019	26/09/2018	27/09/2018
13/11/2018	25/10/2018	25/10/2018
19/11/2018	02/11/2018	02/11/2018
19/11/2018	10/11/2018	10/11/2018
15/11/2018	09/11/2018	13/11/2018
22/11/2018	18/11/2018	18/11/2018
28/11/2018	23/11/2018	23/11/2018
19/12/2018	13/12/2018	14/12/2018
25/01/2019	08/01/2019	11/01/2019
05/04/2019	18/01/2019	19/01/2019
11/06/2019	21/05/2015	09/04/2019
30/05/2019	02/04/2019	25/04/2019
30/05/2019	25/04/2019	25/04/2019
07/06/2019	04/05/2019	05/05/2019
02/07/2019	21/03/2019	28/05/2019
25/06/2019	02/06/2019	03/06/2019
13/03/2020	01/06/2019	10/06/2019
24/07/2019	10/07/2019	10/07/2019
23/07/2019	09/07/2019	23/07/2019
14/10/2019	02/09/2019	06/09/2019
26/09/2019	12/09/2019	12/09/2019
29/02/2020	09/08/2019	21/11/2019
31/01/2020	13/12/2019	15/12/2019
29/02/2020	14/01/2020	15/01/2020
14/08/2020	22/01/2020	22/01/2020
21/02/2020	27/01/2020	27/01/2020
16/03/2020	13/03/2020	14/03/2020
22/06/2020	17/05/2020	18/05/2020
28/07/2020	18/05/2020	23/06/2020
23/07/2020	09/06/2020	07/07/2020
30/08/2020	11/08/2020	11/08/2020

Q2 Eastern Services		
Date Reported to STEIS	Incident date	Reported
18/09/2020	12/08/2020	13/08/2020
06/10/2020	18/06/2020	18/08/2020
21/07/2021	21/09/2020	22/09/2020
02/10/2020	23/09/2020	23/09/2020
06/12/2020	29/10/2020	29/10/2020
22/01/2021	18/11/2020	30/11/2020
25/10/2021	07/01/2021	07/01/2021
26/02/2021	21/01/2021	22/01/2021
15/02/2021	21/01/2021	26/01/2021
02/03/2021	15/02/2021	19/02/2021
02/03/2021	24/02/2021	24/02/2021
07/04/2021	20/03/2021	22/03/2021
16/04/2021	27/03/2021	31/03/2021
16/04/2021	03/04/2021	06/04/2021
16/04/2021	25/02/2021	16/04/2021
21/06/2021	20/05/2021	20/05/2021
20/06/2021	11/05/2021	02/06/2021
13/08/2021	15/06/2021	15/06/2021
21/07/2021	27/04/2021	17/06/2021
10/08/2021	30/06/2021	06/07/2021
21/07/2021	07/07/2021	08/07/2021
30/07/2021	20/07/2021	20/07/2021
10/11/2021	11/11/2020	24/07/2021
12/08/2021	24/07/2021	24/07/2021
11/10/2021	16/11/2020	26/08/2021
27/10/2021	14/10/2021	14/10/2021
27/10/2021	16/10/2021	20/10/2021
29/10/2021	28/10/2021	28/10/2021
01/11/2021	28/10/2021	28/10/2021
12/08/2022	12/11/2021	13/11/2021
12/08/2022	29/12/2021	30/12/2021
18/01/2022	24/12/2021	30/12/2021
14/03/2022	14/02/2022	15/02/2022
02/08/2022	27/05/2022	27/05/2022

Q2 Northern Services		
Date reported to STEIS	Incident date	Reported
03/04/2018	17/11/2017	17/11/2017
25/04/2018	09/01/2018	11/01/2018
11/06/2018	21/02/2018	28/02/2018
26/04/2018	01/03/2018	02/03/2018
05/04/2018	07/03/2018	08/03/2018
24/05/2018	14/12/2017	27/03/2018
08/05/2018	30/08/2017	09/04/2018
26/04/2018	17/04/2018	23/04/2018
21/05/2018	19/04/2018	28/04/2018
25/06/2018	05/06/2018	07/06/2018
20/07/2018	15/01/2018	13/07/2018
21/11/2018	13/07/2018	13/07/2018
17/07/2018	11/07/2018	13/07/2018
12/09/2018	25/07/2018	25/07/2018
01/08/2018	19/06/2018	30/07/2018
21/08/2018	31/07/2018	04/08/2018
16/08/2018	12/08/2018	14/08/2018
19/10/2018	16/08/2018	17/08/2018
14/09/2018	20/08/2018	21/08/2018
24/10/2018	11/09/2018	12/09/2018
18/09/2018	11/09/2018	12/09/2018
24/09/2018	13/07/2018	12/09/2018
13/09/2018	08/06/2017	12/09/2018
24/09/2018	21/09/2018	21/09/2018
24/10/2018	01/10/2018	01/10/2018
29/05/2019	17/10/2017	17/10/2018
29/11/2018	02/11/2018	02/11/2018
29/11/2018	07/11/2018	07/11/2018
16/01/2019	11/11/2018	06/12/2018
09/01/2019	07/12/2018	08/12/2018
09/05/2019	31/12/2018	31/12/2018
22/01/2019	01/01/2019	01/01/2019
25/01/2019	21/12/2018	10/01/2019
22/01/2019	09/01/2019	10/01/2019
24/01/2019	03/12/2018	16/01/2019
05/02/2019	24/01/2019	25/01/2019
28/01/2019	29/10/2018	25/01/2019
29/01/2019	26/01/2019	26/01/2019
18/02/2019	15/02/2019	15/02/2019
20/02/2019	03/09/2018	20/02/2019
04/03/2019	08/09/2018	04/03/2019
26/04/2019	05/03/2019	05/03/2019
21/03/2019	11/07/2018	21/03/2019
26/03/2019	19/11/2018	26/03/2019
12/04/2019	06/04/2019	08/04/2019
26/04/2019	18/04/2019	18/04/2019
23/04/2019	18/04/2019	26/04/2019
09/05/2019	03/05/2019	08/05/2019
05/06/2019	16/05/2019	16/05/2019
24/05/2019	20/05/2019	22/05/2019
11/06/2019	23/05/2019	23/05/2019
28/06/2019	28/05/2019	28/05/2019
02/07/2019	29/05/2019	25/06/2019



Q2 Northern Services		
Date reported to STEIS	Incident date	Reported
30/07/2019	16/07/2019	16/07/2019
13/08/2019	04/07/2019	27/07/2019
06/08/2019	16/01/2017	06/08/2019
29/08/2019	10/08/2019	10/08/2019
04/09/2019	11/08/2019	12/08/2019
29/08/2019	28/08/2019	28/08/2019
20/09/2019	10/09/2019	10/09/2019
09/10/2019	14/09/2019	15/09/2019
27/11/2019	29/10/2019	30/10/2019
11/12/2019	02/12/2019	02/12/2019
08/01/2020	13/12/2019	22/12/2019
22/01/2020	27/12/2019	27/12/2019
10/03/2020	03/02/2020	03/02/2020
18/02/2020	28/07/2019	13/02/2020
17/03/2020	13/03/2020	13/03/2020
14/07/2020	30/06/2020	01/07/2020
14/07/2020	24/02/2020	08/07/2020
07/08/2020	11/07/2020	11/07/2020
28/07/2020	24/07/2020	24/07/2020
04/08/2020	24/07/2020	24/07/2020
04/08/2020	26/07/2020	26/07/2020
08/09/2020	03/08/2020	18/08/2020
20/10/2020	29/09/2020	09/10/2020
03/11/2020	15/10/2020	16/10/2020
16/12/2020	31/08/2020	23/10/2020
09/02/2021	02/11/2020	05/11/2020
08/12/2020	11/11/2020	14/11/2020
15/12/2020	09/12/2020	09/12/2020
17/03/2021	26/11/2020	11/01/2021
26/01/2021	17/01/2021	17/01/2021
26/01/2021	23/11/2020	20/01/2021
04/03/2021	25/01/2021	25/01/2021
09/02/2021	27/01/2021	01/02/2021
22/02/2021	05/02/2021	05/02/2021
10/03/2021	07/08/2020	22/02/2021
12/03/2021	26/02/2021	26/02/2021
30/03/2021	23/03/2021	23/03/2021
20/04/2021	23/03/2021	31/03/2021
11/05/2021	16/11/2020	30/04/2021
19/05/2021	30/04/2021	06/05/2021
10/06/2021	06/05/2021	14/05/2021
20/07/2021	11/07/2021	12/07/2021
13/10/2021	30/09/2021	01/10/2021
19/10/2021	08/10/2021	09/10/2021
10/11/2021	19/10/2021	19/10/2021
26/11/2021	31/10/2021	01/11/2021
12/01/2022	01/11/2021	04/11/2021
30/11/2021	08/11/2021	09/11/2021
26/11/2021	27/03/2021	12/11/2021
08/12/2021	06/12/2021	06/12/2021
18/01/2022	08/01/2022	09/01/2022
01/02/2022	16/07/2021	18/01/2022
27/04/2022	10/04/2022	12/04/2022

<b>Q2 Northern Services</b>		
<b>Date reported to STEIS</b>	<b>Incident date</b>	<b>Reported</b>
17/05/2022	18/04/2022	19/04/2022
17/05/2022	24/04/2022	25/04/2022
14/06/2022	27/05/2022	27/05/2022

Q2 Trustwide		
Date Reported to StEIS	Incident date	Reported
06/07/2021	20/07/2021	30/05/2023
05/11/2021	23/10/2021	19/05/2023
06/12/2021	05/11/2021	19/05/2023
06/12/2021	07/09/2021	19/05/2023
30/12/2021	09/12/2021	22/05/2023
04/01/2022	24/12/2021	22/05/2023
04/01/2022	26/12/2021	22/05/2023
04/01/2022	24/11/2021	19/05/2023
25/02/2022	11/02/2022	22/05/2023
02/03/2022	14/02/2022	19/05/2023
02/03/2022	25/02/2022	19/05/2023
07/03/2022	08/11/2021	19/05/2023
07/03/2022	15/02/2022	22/05/2023
24/05/2022	11/05/2022	23/05/2023
29/05/2022	29/04/2022	22/05/2023
14/06/2022	29/05/2022	19/05/2023
17/06/2022	05/05/2022	22/05/2023
17/06/2022	10/06/2022	10/06/2022
08/07/2022	23/06/2022	28/06/2022
20/07/2022	30/06/2022	08/07/2022
20/07/2022	23/06/2022	08/07/2022
20/07/2022	12/07/2022	12/07/2022
20/07/2022	30/06/2022	14/07/2022
01/08/2022	12/07/2022	14/07/2022
03/08/2022	07/07/2022	10/07/2022
04/08/2022	01/06/2022	14/06/2022
09/08/2022	13/06/2022	14/06/2022
09/08/2022	15/11/2021	19/05/2023
22/08/2022	03/08/2022	03/08/2022
28/10/2022	08/09/2022	08/09/2022
28/10/2022	01/09/2022	09/09/2022
28/10/2022	01/10/2022	10/10/2022
07/11/2022	13/10/2022	13/10/2022
07/11/2022	13/10/2022	13/10/2022
12/12/2022	09/11/2022	09/11/2022
11/01/2023	13/12/2022	28/12/2022
11/01/2023	03/01/2023	04/01/2023
11/01/2023	27/10/2022	27/10/2022
11/01/2023	17/04/2022	22/05/2023
11/01/2023	16/05/2022	23/05/2023
11/01/2023	01/06/2022	23/05/2023
19/01/2023	06/12/2022	03/01/2023
26/01/2023	14/12/2022	19/12/2022
08/02/2023	08/12/2022	08/12/2022
24/02/2023	24/01/2023	26/01/2023
24/02/2023	11/10/2022	11/10/2022
28/02/2023	06/12/2021	07/07/2022
08/03/2023	05/01/2023	27/02/2023
08/03/2023	04/03/2023	05/03/2023
22/03/2023	19/02/2023	20/02/2023
22/03/2023	02/12/2022	03/12/2022
27/03/2023	09/03/2023	11/03/2023
29/03/2023	06/09/2022	17/03/2023

<b>Q2 Trustwide</b>		
<b>Date Reported to StEIS</b>	<b>Incident date</b>	<b>Reported</b>
30/05/2023	10/03/2023	12/03/2023
29/06/2023	29/03/2023	29/03/2023
07/07/2023	22/05/2023	15/06/2023
19/07/2023	28/04/2023	12/05/2023
24/07/2023	04/07/2023	04/07/2023
24/07/2023	16/04/2023	16/04/2023
09/08/2023	23/07/2023	24/07/2023
10/08/2023	16/06/2023	16/06/2023
10/08/2023	12/06/2023	12/06/2023
25/08/2023	30/07/2023	30/07/2023
21/09/2023	04/08/2023	04/08/2023
03/10/2023	02/06/2023	22/08/2023
03/10/2023	12/09/2023	12/09/2023
03/10/2023	20/07/2023	20/07/2023
09/10/2023	17/09/2022	12/01/2023

<b>Q3 Northern Services</b>	<b>2018/19</b>	<b>2019/20</b>	<b>2020/21</b>	<b>2021/22</b>	<b>2022/23</b>
Abuse/ alleged abuse of child patient by third party	0	≤5	0	0	0
Commissioning incident meeting SI criteria	0	≤5	0	0	0
Diagnostic incident including delay meeting SI criteria (including failure to act on test results)	≤5	0	≤5	0	0
HCAI/Infection COntrol incident meeting SI criteria	0	0	≤5	0	0
Maternity/ Obstetric incident meeting SI criteria: baby	0	≤5	0	0	0
Pressure ulcer meeting SI criteria	0	≤5	0	0	0
Slips/trips/falls meeting SI criteria	≤5	0	0	≤5	0
Sub-optimal care of the deteriorating patient meeting SI criteria	≤5	0	≤5	≤5	≤5

Q4 Eastern Services					
Count of Ref	Column Labels				
Row Labels	Catastrophic	Major	Moderate	Minor	None
2018					
Qtr2					
Apr					
Bed Shortage, waitings times Discharge / Transfer				14	21
Clinical Incident			≤5	54	121
Communication				27	80
Equipment				7	20
Estates/ Facilities / IT Systems				≤5	≤5
Fire Related incident					≤5
Ill Health				≤5	≤5
Maternity / Fertility				30	14
Medication/Chemotherapy Incident				28	100
Nutrition				≤5	≤5
Personal accident				8	≤5
Pressure Ulcer/Skin Damage			≤5	207	136
Radiation Related Incident			≤5	≤5	≤5
Records, information, confidentiality				7	84
Safeguarding / child protection					6
Security				≤5	24
Slip Trip Fall			≤5	30	98
Staff Issues				≤5	20
Vehicle, road traffic					≤5
Violence and aggression				14	9
May					
Bed Shortage, waitings times Discharge / Transfer				19	21
Clinical Incident			≤5	67	128
Communication				39	101
Equipment				6	25
Estates/ Facilities / IT Systems				≤5	8
Fire Related incident					≤5
Ill Health					≤5
Maternity / Fertility				29	9
Medication/Chemotherapy Incident				34	97
Nutrition				≤5	≤5
Personal accident				8	6
Pressure Ulcer/Skin Damage			≤5	188	127
Radiation Related Incident			≤5	≤5	≤5
Records, information, confidentiality				18	96
Safeguarding / child protection				6	≤5
Security				7	12
Slip Trip Fall			≤5	50	87
Staff Issues				≤5	9
Vehicle, road traffic				≤5	≤5
Violence and aggression			≤5	15	6
Waste, environmental					≤5
Jun					
Bed Shortage, waitings times Discharge / Transfer				≤5	24
Clinical Incident			≤5	46	164
Communication				32	109
Equipment				≤5	20
Estates/ Facilities / IT Systems				≤5	≤5
Fire Related incident					≤5
Ill Health				≤5	≤5

Q4 Eastern Services					
Count of Ref	Column Labels				
Row Labels	Catastrophic	Major	Moderate	Minor	None
Maternity / Fertility				21	10
Medication/Chemotherapy Incident				24	116
Nutrition					≤5
Personal accident				≤5	≤5
Pressure Ulcer/Skin Damage			≤5	208	106
Radiation Related Incident				≤5	
Records, information, confidentiality				13	74
Safeguarding / child protection			≤5	6	8
Security				6	17
Slip Trip Fall			≤5	33	86
Staff Issues				≤5	13
Vehicle, road traffic					≤5
Violence and aggression				19	10
Waste, environmental					≤5
Qtr3					
Jul					
Bed Shortage, waitings times Discharge / Transfer				8	46
Clinical Incident			≤5	60	150
Communication			≤5	27	107
Equipment				≤5	25
Estates/ Facilities / IT Systems				≤5	8
Fire Related incident					≤5
Ill Health				≤5	≤5
Maternity / Fertility			≤5	23	16
Medication/Chemotherapy Incident				41	119
Nutrition					≤5
Personal accident				9	≤5
Pressure Ulcer/Skin Damage			≤5	270	101
Radiation Related Incident				≤5	≤5
Records, information, confidentiality				7	64
Safeguarding / child protection				≤5	≤5
Security				≤5	22
Slip Trip Fall			≤5	41	85
Staff Issues				7	24
Vehicle, road traffic					≤5
Violence and aggression				14	26
Waste, environmental					≤5
Aug					
Bed Shortage, waitings times Discharge / Transfer				6	27
Clinical Incident			≤5	63	150
Communication				28	111
Equipment			≤5	8	28
Estates/ Facilities / IT Systems				≤5	8
Fire Related incident					≤5
Ill Health				≤5	≤5
Maternity / Fertility				30	16
Medication/Chemotherapy Incident				44	102
Personal accident			≤5	7	7
Pressure Ulcer/Skin Damage			≤5	266	110
Radiation Related Incident				≤5	
Records, information, confidentiality				9	58
Safeguarding / child protection				≤5	6
Security				7	19

Q4 Eastern Services					
Count of Ref	Column Labels				
Row Labels	Catastrophic	Major	Moderate	Minor	None
Slip Trip Fall			≤5	47	88
Staff Issues				≤5	21
Violence and aggression				14	11
Sep					
Bed Shortage, waitings times Discharge / Transfer				11	24
Clinical Incident	≤5		≤5	74	165
Communication			≤5	43	96
Equipment				9	24
Estates/ Facilities / IT Systems					≤5
Fire Related incident					≤5
Ill Health					≤5
Maternity / Fertility				39	16
Medication/Chemotherapy Incident				31	80
Nutrition				≤5	≤5
Personal accident				8	≤5
Pressure Ulcer/Skin Damage			≤5	236	98
Radiation Related Incident				≤5	≤5
Records, information, confidentiality				17	72
Safeguarding / child protection				≤5	≤5
Security				≤5	17
Slip Trip Fall			≤5	53	76
Staff Issues				7	37
Vehicle, road traffic				≤5	≤5
Violence and aggression				≤5	17
Waste, environmental					≤5
Qtr4					
Oct					
Bed Shortage, waitings times Discharge / Transfer			≤5	15	36
Clinical Incident			≤5	75	171
Communication				37	85
Equipment			≤5	7	35
Estates/ Facilities / IT Systems				≤5	≤5
Ill Health					≤5
Maternity / Fertility				37	14
Medication/Chemotherapy Incident				47	106
Nutrition				≤5	≤5
Personal accident				≤5	7
Pressure Ulcer/Skin Damage			≤5	245	55
Radiation Related Incident			≤5	≤5	≤5
Records, information, confidentiality				9	144
Safeguarding / child protection				≤5	11
Security				7	14
Slip Trip Fall			≤5	62	78
Staff Issues				12	20
Vehicle, road traffic					≤5
Violence and aggression				11	12
Nov					
Bed Shortage, waitings times Discharge / Transfer				18	26
Clinical Incident		≤5	≤5	71	174
Communication				22	79
Equipment				6	32
Estates/ Facilities / IT Systems					7
FGM / Female Genital Mutilation				≤5	



Q4 Eastern Services					
Count of Ref	Column Labels				
Row Labels	Catastrophic	Major	Moderate	Minor	None
Ill Health				≤5	≤5
Maternity / Fertility			≤5	29	12
Medication/Chemotherapy Incident				44	98
Nutrition			≤5	≤5	≤5
Personal accident				8	≤5
Pressure Ulcer/Skin Damage			≤5	297	51
Radiation Related Incident				≤5	≤5
Records, information, confidentiality				10	146
Safeguarding / child protection				≤5	≤5
Security				≤5	20
Slip Trip Fall			≤5	47	68
Staff Issues				≤5	9
Vehicle, road traffic				≤5	≤5
Violence and aggression				12	13
Dec					
Bed Shortage, waitings times Discharge / Transfer				13	27
Clinical Incident			≤5	59	163
Communication				17	89
Equipment				6	26
Estates/ Facilities / IT Systems				≤5	≤5
Fire Related incident					≤5
Ill Health				≤5	
Maternity / Fertility				26	22
Medication/Chemotherapy Incident				16	77
Nutrition					≤5
Personal accident				12	≤5
Pressure Ulcer/Skin Damage			≤5	289	56
Radiation Related Incident				≤5	≤5
Records, information, confidentiality				≤5	105
Research					≤5
Safeguarding / child protection				≤5	≤5
Security				≤5	20
Slip Trip Fall			≤5	43	65
Staff Issues				≤5	9
Vehicle, road traffic					≤5
Violence and aggression				6	10
2019					
Qtr1					
Jan					
Bed Shortage, waitings times Discharge / Transfer				11	38
Clinical Incident			≤5	82	198
Communication				38	96
Equipment				9	20
Estates/ Facilities / IT Systems				≤5	9
Fire Related incident					≤5
Ill Health				≤5	≤5
Maternity / Fertility				22	14
Medication/Chemotherapy Incident				41	122
Nutrition				≤5	≤5
Personal accident				6	≤5
Pressure Ulcer/Skin Damage			≤5	318	66
Radiation Related Incident				8	≤5
Records, information, confidentiality				25	121

Q4 Eastern Services					
Count of Ref	Column Labels				
Row Labels	Catastrophic	Major	Moderate	Minor	None
Safeguarding / child protection				≤5	≤5
Security				6	20
Slip Trip Fall			≤5	68	88
Staff Issues				≤5	12
Vehicle, road traffic					≤5
Violence and aggression				20	12
Feb					
Bed Shortage, waitings times Discharge / Transfer				21	42
Clinical Incident			≤5	62	190
Communication				25	88
Delay in treatment				≤5	≤5
Equipment				8	17
Estates/ Facilities / IT Systems				≤5	10
Fire Related incident					≤5
Ill Health					≤5
Maternity / Fertility				26	19
Medication/Chemotherapy Incident				20	122
Nutrition				≤5	≤5
Personal accident				≤5	≤5
Pressure Ulcer/Skin Damage			≤5	312	43
Radiation Related Incident				≤5	≤5
Records, information, confidentiality				9	102
Safeguarding / child protection				10	≤5
Security				≤5	21
Slip Trip Fall				48	82
Staff Issues				6	21
Vehicle, road traffic				≤5	≤5
Violence and aggression				16	6
Mar					
Bed Shortage, waitings times Discharge / Transfer				13	38
Clinical Incident			≤5	84	136
Communication				33	88
Delay in treatment				≤5	≤5
Equipment				≤5	41
Estates/ Facilities / IT Systems					≤5
Fire Related incident					≤5
Ill Health				≤5	≤5
Maternity / Fertility			≤5	29	25
Medication/Chemotherapy Incident				35	99
Nutrition				≤5	≤5
Personal accident				12	≤5
Pressure Ulcer/Skin Damage			≤5	310	41
Radiation Related Incident				≤5	≤5
Records, information, confidentiality				13	78
Safeguarding / child protection				≤5	6
Security				7	14
Slip Trip Fall			≤5	58	90
Staff Issues				11	11
Vehicle, road traffic					≤5
Violence and aggression				8	6
Waste, environmental					≤5
Qtr2					
Apr					

<b>Q4 Eastern Services</b>					
<b>Count of Ref</b>	<b>Column Labels</b>				
<b>Row Labels</b>	<b>Catastrophic</b>	<b>Major</b>	<b>Moderate</b>	<b>Minor</b>	<b>None</b>
Bed Shortage, waitings times Discharge / Transfer				23	37
Clinical Incident			≤5	83	152
Communication				43	77
Delay in treatment				8	≤5
Equipment				≤5	23
Estates/ Facilities / IT Systems				≤5	14
Ill Health				≤5	≤5
Maternity / Fertility			≤5	24	10
Medication/Chemotherapy Incident				66	86
Nutrition				≤5	≤5
Personal accident				11	≤5
Pressure Ulcer/Skin Damage		≤5	≤5	335	34
Radiation Related Incident				≤5	≤5
Records, information, confidentiality				19	89
Safeguarding / child protection				≤5	≤5
Security				≤5	21
Slip Trip Fall			≤5	51	70
Staff Issues				≤5	14
Vehicle, road traffic				≤5	≤5
Violence and aggression				14	9
Waste, environmental					≤5
<b>May</b>					
Bed Shortage, waitings times Discharge / Transfer				22	25
Clinical Incident			≤5	86	135
Communication				47	77
Delay in treatment				≤5	8
Equipment				6	25
Estates/ Facilities / IT Systems				≤5	≤5
Fire Related incident					≤5
Ill Health				7	≤5
Maternity / Fertility			≤5	27	24
Medication/Chemotherapy Incident				49	106
Nutrition					≤5
Personal accident				13	
Pressure Ulcer/Skin Damage			≤5	326	61
Radiation Related Incident				≤5	≤5
Records, information, confidentiality				10	99
Safeguarding / child protection				≤5	≤5
Security				≤5	28
Slip Trip Fall			≤5	60	67
Staff Issues				≤5	19
Vehicle, road traffic				≤5	≤5
Violence and aggression				18	9
<b>Jun</b>					
Bed Shortage, waitings times Discharge / Transfer				15	44
Clinical Incident			≤5	55	165
Communication				31	62
Delay in treatment			≤5	8	≤5
Equipment				9	23
Estates/ Facilities / IT Systems				≤5	6
Fire Related incident				≤5	
Ill Health				≤5	
Maternity / Fertility			≤5	24	26

Q4 Eastern Services					
Count of Ref	Column Labels				
Row Labels	Catastrophic	Major	Moderate	Minor	None
Medication/Chemotherapy Incident				36	123
Nutrition				≤5	≤5
Personal accident				9	≤5
Pressure Ulcer/Skin Damage			≤5	247	131
Radiation Related Incident				≤5	≤5
Records, information, confidentiality			≤5	10	90
Safeguarding / child protection				≤5	≤5
Security				≤5	14
Slip Trip Fall			≤5	33	86
Staff Issues				≤5	28
Vehicle, road traffic				≤5	≤5
Violence and aggression				9	16
Qtr3					
Jul					
Bed Shortage, waitings times Discharge / Transfer				7	38
Clinical Incident			≤5	53	194
Communication				21	98
Delay in treatment		≤5		≤5	≤5
Equipment				≤5	27
Estates/ Facilities / IT Systems					15
Fire Related incident					8
Ill Health				≤5	
Maternity / Fertility			≤5	20	9
Medication/Chemotherapy Incident				27	112
Nutrition					≤5
Personal accident				6	7
Pressure Ulcer/Skin Damage			≤5	308	50
Radiation Related Incident				6	≤5
Records, information, confidentiality				≤5	76
Safeguarding / child protection				6	7
Security				≤5	36
Slip Trip Fall			≤5	37	95
Staff Issues				≤5	18
Vehicle, road traffic				≤5	≤5
Violence and aggression				≤5	28
Aug					
Bed Shortage, waitings times Discharge / Transfer				≤5	55
Clinical Incident			≤5	40	163
Communication				16	102
Delay in treatment			≤5	≤5	≤5
Equipment				≤5	23
Estates/ Facilities / IT Systems					6
FGM / Female Genital Mutilation					≤5
Ill Health				≤5	
Maternity / Fertility				20	18
Medication/Chemotherapy Incident				25	127
Nutrition					≤5
Personal accident				6	≤5
Pressure Ulcer/Skin Damage			≤5	336	64
Radiation Related Incident				≤5	≤5
Records, information, confidentiality				≤5	72
Safeguarding / child protection				≤5	7
Security				≤5	13

<b>Q4 Eastern Services</b>					
<b>Count of Ref</b>	<b>Column Labels</b>				
<b>Row Labels</b>	<b>Catastrophic</b>	<b>Major</b>	<b>Moderate</b>	<b>Minor</b>	<b>None</b>
Slip Trip Fall			≤5	39	122
Staff Issues				≤5	24
Vehicle, road traffic					≤5
Violence and aggression				≤5	43
Sep					
Bed Shortage, waitings times Discharge / Transfer				≤5	48
Clinical Incident		≤5		71	148
Communication				21	94
Delay in treatment				≤5	≤5
Equipment					16
Estates/ Facilities / IT Systems				≤5	10
Fire Related incident					≤5
Ill Health				≤5	≤5
Maternity / Fertility			≤5	19	25
Medication/Chemotherapy Incident				11	97
Nutrition					7
Personal accident				6	6
Pressure Ulcer/Skin Damage			≤5	343	29
Radiation Related Incident				≤5	≤5
Records, information, confidentiality				≤5	74
Safeguarding / child protection					≤5
Security				≤5	18
Slip Trip Fall			≤5	34	118
Staff Issues				≤5	21
Vehicle, road traffic				≤5	6
Violence and aggression				6	44
Qtr4					
Oct					
Bed Shortage, waitings times Discharge / Transfer				6	56
Clinical Incident			≤5	65	208
Communication				20	101
Delay in treatment				≤5	9
Equipment			≤5	8	19
Estates/ Facilities / IT Systems				≤5	12
Fire Related incident					≤5
Ill Health				≤5	≤5
Maternity / Fertility				14	22
Medication/Chemotherapy Incident				18	127
Nutrition				≤5	≤5
Personal accident				8	≤5
Pressure Ulcer/Skin Damage			≤5	345	17
Radiation Related Incident				6	≤5
Records, information, confidentiality				≤5	98
Research					≤5
Safeguarding / child protection				≤5	≤5
Security				≤5	28
Slip Trip Fall				35	101
Staff Issues				≤5	15
Vehicle, road traffic					6
Violence and aggression				7	23
Nov					
Bed Shortage, waitings times Discharge / Transfer				7	88
Clinical Incident				69	196

Q4 Eastern Services					
Count of Ref	Column Labels				
Row Labels	Catastrophic	Major	Moderate	Minor	None
Communication				17	82
Delay in treatment	≤5			≤5	11
Equipment				6	18
Estates/ Facilities / IT Systems				≤5	6
Fire Related incident					≤5
Ill Health				≤5	≤5
Maternity / Fertility				38	23
Medication/Chemotherapy Incident				25	101
Nutrition				≤5	≤5
Personal accident				12	≤5
Pressure Ulcer/Skin Damage			≤5	279	102
Radiation Related Incident				7	≤5
Records, information, confidentiality				8	80
Safeguarding / child protection				≤5	7
Security					17
Slip Trip Fall			≤5	41	119
Staff Issues				≤5	13
Vehicle, road traffic				≤5	8
Violence and aggression				9	39
Dec					
Bed Shortage, waitings times Discharge / Transfer				8	51
Clinical Incident			≤5	75	212
Communication				14	77
Delay in treatment				≤5	9
Equipment				≤5	15
Estates/ Facilities / IT Systems				≤5	≤5
Fire Related incident					≤5
Ill Health					≤5
Maternity / Fertility			≤5	40	19
Medication/Chemotherapy Incident			≤5	23	107
Nutrition				≤5	≤5
Personal accident				8	6
Pressure Ulcer/Skin Damage			≤5	280	82
Radiation Related Incident				10	≤5
Records, information, confidentiality				9	80
Research					≤5
Safeguarding / child protection				≤5	7
Security				≤5	13
Slip Trip Fall			≤5	39	100
Staff Issues				≤5	19
Vehicle, road traffic				≤5	≤5
Violence and aggression				8	29
Waste, environmental					≤5
2020					
Qtr1					
Jan					
Bed Shortage, waitings times Discharge / Transfer		≤5		15	49
Clinical Incident			≤5	74	202
Communication				23	76
Delay in treatment				≤5	≤5
Equipment				≤5	36
Estates/ Facilities / IT Systems				≤5	8
Fire Related incident					≤5

Q4 Eastern Services					
Count of Ref	Column Labels				
Row Labels	Catastrophic	Major	Moderate	Minor	None
Maternity / Fertility			≤5	31	23
Medication/Chemotherapy Incident				22	124
Nutrition					6
Personal accident				7	≤5
Pressure Ulcer/Skin Damage			≤5	346	19
Radiation Related Incident				≤5	≤5
Records, information, confidentiality				14	60
Safeguarding / child protection				≤5	≤5
Security				≤5	13
Slip Trip Fall	≤5		≤5	47	135
Staff Issues				12	22
Vehicle, road traffic					≤5
Violence and aggression				8	48
Feb					
Bed Shortage, waitings times Discharge / Transfer				≤5	51
Clinical Incident			≤5	42	187
Communication				16	94
Delay in treatment				8	7
Equipment				6	27
Estates/ Facilities / IT Systems				≤5	7
Fire Related incident					≤5
Ill Health				≤5	
Maternity / Fertility				20	24
Medication/Chemotherapy Incident				13	102
Nutrition				≤5	≤5
Personal accident				7	8
Pressure Ulcer/Skin Damage			≤5	369	14
Radiation Related Incident				9	≤5
Records, information, confidentiality				7	84
Safeguarding / child protection				≤5	≤5
Security				≤5	22
Slip Trip Fall			≤5	31	120
Staff Issues				≤5	14
Vehicle, road traffic				≤5	
Violence and aggression				10	26
Waste, environmental					≤5
Mar					
Bed Shortage, waitings times Discharge / Transfer				9	27
Clinical Incident			≤5	43	150
Communication				12	57
Delay in treatment				≤5	≤5
Equipment				≤5	16
Estates/ Facilities / IT Systems				≤5	≤5
FGM / Female Genital Mutilation					≤5
Fire Related incident					≤5
Ill Health					≤5
Maternity / Fertility				15	16
Medication/Chemotherapy Incident				15	101
Nutrition					≤5
Personal accident			≤5	8	≤5
Pressure Ulcer/Skin Damage				219	105
Radiation Related Incident				≤5	≤5
Records, information, confidentiality				8	54

Q4 Eastern Services					
Count of Ref	Column Labels				
Row Labels	Catastrophic	Major	Moderate	Minor	None
Safeguarding / child protection				≤5	≤5
Security				≤5	29
Slip Trip Fall			≤5	23	98
Staff Issues				≤5	7
Vehicle, road traffic					≤5
Violence and aggression				10	11
Qtr2					
Apr					
Bed Shortage, waitings times Discharge / Transfer				≤5	13
Clinical Incident				40	173
Communication				9	45
Delay in treatment				≤5	11
Equipment				≤5	11
Estates/ Facilities / IT Systems					≤5
Ill Health				≤5	≤5
Maternity / Fertility				13	14
Medication/Chemotherapy Incident				11	70
Nutrition					≤5
Personal accident				9	6
Pressure Ulcer/Skin Damage				288	22
Radiation Related Incident				≤5	
Records, information, confidentiality				≤5	31
Security				≤5	17
Slip Trip Fall				27	84
Staff Issues				≤5	≤5
Violence and aggression				≤5	20
May					
Bed Shortage, waitings times Discharge / Transfer				≤5	33
Clinical Incident	≤5		≤5	64	226
Communication				7	62
Delay in treatment				6	≤5
Equipment				≤5	15
Estates/ Facilities / IT Systems				≤5	≤5
Ill Health				≤5	
Maternity / Fertility				16	9
Medication/Chemotherapy Incident				6	78
Personal accident				≤5	≤5
Pressure Ulcer/Skin Damage			≤5	309	45
Radiation Related Incident				≤5	≤5
Records, information, confidentiality				7	50
Safeguarding / child protection				≤5	9
Security				≤5	40
Slip Trip Fall			≤5	20	85
Staff Issues					≤5
Vehicle, road traffic				≤5	≤5
Violence and aggression				10	34
Waste, environmental					≤5
Jun					
Bed Shortage, waitings times Discharge / Transfer				8	27
Clinical Incident	≤5		≤5	72	194
Communication				13	59
Delay in treatment				6	
Equipment				≤5	14



Q4 Eastern Services					
Count of Ref	Column Labels				
Row Labels	Catastrophic	Major	Moderate	Minor	None
Estates/ Facilities / IT Systems					≤5
Ill Health				≤5	≤5
Maternity / Fertility				32	9
Medication/Chemotherapy Incident				20	89
Nutrition				≤5	≤5
Personal accident				≤5	≤5
Pressure Ulcer/Skin Damage			6	187	179
Radiation Related Incident				6	≤5
Records, information, confidentiality				≤5	49
Safeguarding / child protection				≤5	≤5
Security				≤5	19
Slip Trip Fall				19	99
Staff Issues					≤5
Vehicle, road traffic					≤5
Violence and aggression				≤5	31
Waste, environmental					≤5
Qtr3					
Jul					
Bed Shortage, waitings times Discharge / Transfer				13	31
Clinical Incident		≤5	≤5	101	178
Communication				25	83
Delay in treatment				≤5	≤5
Equipment				11	12
Estates/ Facilities / IT Systems					8
Fire Related incident					≤5
Ill Health				9	≤5
Maternity / Fertility				32	13
Medication/Chemotherapy Incident				21	112
Nutrition				≤5	≤5
Personal accident				≤5	9
Pressure Ulcer/Skin Damage				189	156
Radiation Related Incident				≤5	9
Records, information, confidentiality				12	62
Safeguarding / child protection				≤5	≤5
Security				≤5	24
Slip Trip Fall			≤5	22	73
Staff Issues				≤5	12
Violence and aggression				8	23
Waste, environmental					≤5
Aug					
Bed Shortage, waitings times Discharge / Transfer				6	39
Clinical Incident			≤5	58	194
Communication				26	91
Delay in treatment				≤5	≤5
Equipment				≤5	22
Estates/ Facilities / IT Systems				≤5	≤5
Fire Related incident					≤5
Ill Health				≤5	≤5
Maternity / Fertility			≤5	41	16
Medication/Chemotherapy Incident				12	88
Nutrition				≤5	≤5
Personal accident				≤5	≤5
Pressure Ulcer/Skin Damage			≤5	189	145

Q4 Eastern Services					
Count of Ref	Column Labels				
Row Labels	Catastrophic	Major	Moderate	Minor	None
Radiation Related Incident				≤5	≤5
Records, information, confidentiality				9	57
Safeguarding / child protection				8	9
Security				≤5	17
Slip Trip Fall			≤5	18	90
Staff Issues				≤5	≤5
Vehicle, road traffic					≤5
Violence and aggression				7	33
Sep					
Bed Shortage, waitings times Discharge / Transfer				9	46
Clinical Incident				72	211
Communication				24	94
Delay in treatment				≤5	≤5
Equipment				8	19
Estates/ Facilities / IT Systems				≤5	≤5
Fire Related incident					≤5
Ill Health				≤5	≤5
Maternity / Fertility				39	16
Medication/Chemotherapy Incident				15	99
Nutrition				≤5	≤5
Personal accident				6	≤5
Pressure Ulcer/Skin Damage		≤5	≤5	264	153
Radiation Related Incident				≤5	≤5
Records, information, confidentiality				7	66
Safeguarding / child protection				≤5	11
Security				≤5	16
Slip Trip Fall			≤5	19	102
Staff Issues				9	35
Violence and aggression				12	36
Qtr4					
Oct					
Bed Shortage, waitings times Discharge / Transfer				≤5	59
Clinical Incident			≤5	61	184
Communication				23	118
Delay in treatment				≤5	6
Equipment				≤5	16
Estates/ Facilities / IT Systems					7
Fire Related incident					≤5
Ill Health					≤5
Maternity / Fertility			≤5	21	7
Medication/Chemotherapy Incident				17	79
Personal accident				≤5	≤5
Pressure Ulcer/Skin Damage			≤5	193	106
Radiation Related Incident				6	6
Records, information, confidentiality				15	80
Safeguarding / child protection				≤5	≤5
Security					28
Slip Trip Fall				6	25
Staff Issues				≤5	10
Vehicle, road traffic					≤5
Violence and aggression				13	30
Waste, environmental				≤5	
Nov					

Q4 Eastern Services					
Count of Ref	Column Labels				
Row Labels	Catastrophic	Major	Moderate	Minor	None
Bed Shortage, waitings times Discharge / Transfer				≤5	35
Clinical Incident		≤5	≤5	68	159
Communication				29	152
Delay in treatment				≤5	9
Equipment				6	22
Estates/ Facilities / IT Systems				≤5	13
Ill Health				≤5	
Maternity / Fertility				8	10
Medication/Chemotherapy Incident			≤5	15	95
Nutrition				≤5	
Personal accident				6	≤5
Pressure Ulcer/Skin Damage				173	115
Radiation Related Incident				16	≤5
Records, information, confidentiality				19	100
Safeguarding / child protection				≤5	≤5
Security				≤5	11
Slip Trip Fall				30	104
Staff Issues				6	8
Violence and aggression				≤5	11
Dec					
Bed Shortage, waitings times Discharge / Transfer				9	25
Clinical Incident				86	160
Communication				31	109
Delay in treatment				≤5	6
Equipment				7	18
Estates/ Facilities / IT Systems				≤5	12
Fire Related incident					≤5
Ill Health				≤5	≤5
Maternity / Fertility				23	≤5
Medication/Chemotherapy Incident				28	86
Nutrition				≤5	≤5
Personal accident				≤5	7
Pressure Ulcer/Skin Damage			≤5	244	83
Radiation Related Incident				≤5	≤5
Records, information, confidentiality				16	86
Safeguarding / child protection				≤5	≤5
Security				≤5	19
Slip Trip Fall			≤5	24	138
Staff Issues				7	14
Vehicle, road traffic					≤5
Violence and aggression				18	17
2021					
Qtr1					
Jan					
Bed Shortage, waitings times Discharge / Transfer				13	35
Clinical Incident	56		71	106	147
Communication				26	69
Delay in treatment				≤5	≤5
Equipment				8	22
Estates/ Facilities / IT Systems				≤5	11
Fire Related incident					≤5
Maternity / Fertility			≤5	15	16
Medication/Chemotherapy Incident				24	99

Q4 Eastern Services					
Count of Ref	Column Labels				
Row Labels	Catastrophic	Major	Moderate	Minor	None
Personal accident				12	≤5
Pressure Ulcer/Skin Damage			≤5	261	89
Radiation Related Incident				≤5	≤5
Records, information, confidentiality				15	113
Safeguarding / child protection				≤5	6
Security					19
Slip Trip Fall			≤5	28	126
Staff Issues				6	10
Vehicle, road traffic				≤5	
Violence and aggression				17	20
Feb					
Bed Shortage, waitings times Discharge / Transfer				≤5	25
Clinical Incident	≤5		119	120	114
Communication				16	65
Delay in treatment			8	≤5	6
Equipment				≤5	18
Estates/ Facilities / IT Systems				≤5	14
FGM / Female Genital Mutilation					≤5
Fire Related incident					≤5
Ill Health					≤5
Maternity / Fertility			≤5	21	16
Medication/Chemotherapy Incident		≤5		22	83
Nutrition					≤5
Personal accident				≤5	≤5
Pressure Ulcer/Skin Damage			≤5	262	69
Radiation Related Incident				≤5	≤5
Records, information, confidentiality				11	76
Safeguarding / child protection				≤5	7
Security				≤5	≤5
Slip Trip Fall				24	84
Staff Issues				≤5	≤5
Violence and aggression				10	6
Waste, environmental					≤5
Mar					
Bed Shortage, waitings times Discharge / Transfer				≤5	40
Clinical Incident	7		19	83	147
Communication				31	108
Delay in treatment				9	9
Equipment				9	14
Estates/ Facilities / IT Systems				≤5	11
Maternity / Fertility			≤5	41	34
Medication/Chemotherapy Incident				29	86
Nutrition				≤5	≤5
Personal accident				6	≤5
Pressure Ulcer/Skin Damage			≤5	307	70
Radiation Related Incident				≤5	7
Records, information, confidentiality				18	103
Safeguarding / child protection				≤5	≤5
Security				≤5	18
Slip Trip Fall			≤5	23	111
Staff Issues				≤5	≤5
Violence and aggression				13	19
Qtr2					

Q4 Eastern Services					
Count of Ref	Column Labels				
Row Labels	Catastrophic	Major	Moderate	Minor	None
Apr					
Bed Shortage, waitings times Discharge / Transfer				10	61
Clinical Incident		≤5	8	72	155
Communication				21	100
Delay in treatment		≤5	≤5	≤5	≤5
Equipment			≤5	≤5	21
Estates/ Facilities / IT Systems				≤5	14
Fire Related incident				≤5	≤5
Ill Health				≤5	
Maternity / Fertility			≤5	36	24
Medication/Chemotherapy Incident			≤5	28	113
Nutrition				≤5	≤5
Personal accident				7	8
Pressure Ulcer/Skin Damage			≤5	249	75
Radiation Related Incident				≤5	7
Records, information, confidentiality				17	100
Safeguarding / child protection				6	11
Security				≤5	16
Slip Trip Fall			≤5	20	102
Staff Issues				7	11
Vehicle, road traffic					≤5
Violence and aggression				≤5	≤5
Waste, environmental					≤5
May					
Bed Shortage, waitings times Discharge / Transfer				13	42
Clinical Incident			9	68	151
Communication				33	124
Delay in treatment				9	15
Equipment				13	29
Estates/ Facilities / IT Systems				≤5	12
Fire Related incident					≤5
Ill Health				≤5	≤5
Maternity / Fertility				46	13
Medication/Chemotherapy Incident				22	108
Nutrition				≤5	≤5
Personal accident				≤5	≤5
Pressure Ulcer/Skin Damage			≤5	256	61
Radiation Related Incident				≤5	≤5
Records, information, confidentiality				14	92
Research					≤5
Safeguarding / child protection		≤5		≤5	6
Security					17
Slip Trip Fall			≤5	28	88
Staff Issues				≤5	12
Vehicle, road traffic				≤5	≤5
Violence and aggression					≤5
Jun					
Bed Shortage, waitings times Discharge / Transfer				7	39
Clinical Incident	8	≤5	15	83	165
Communication				31	121
Delay in treatment				≤5	6
Equipment			≤5	7	26
Estates/ Facilities / IT Systems				≤5	13

<b>Q4 Eastern Services</b>					
<b>Count of Ref</b>	<b>Column Labels</b>				
<b>Row Labels</b>	<b>Catastrophic</b>	<b>Major</b>	<b>Moderate</b>	<b>Minor</b>	<b>None</b>
Ill Health				≤5	≤5
Maternity / Fertility			≤5	48	19
Medication/Chemotherapy Incident				13	109
Nutrition				≤5	≤5
Personal accident				13	≤5
Pressure Ulcer/Skin Damage				273	55
Radiation Related Incident				≤5	6
Records, information, confidentiality			≤5	11	47
Safeguarding / child protection				7	7
Security					12
Slip Trip Fall			≤5	33	87
Staff Issues				≤5	≤5
Violence and aggression				≤5	6
Qtr3					
Jul					
Bed Shortage, waitings times Discharge / Transfer				9	41
Clinical Incident	≤5		≤5	79	172
Communication				30	103
Delay in treatment				≤5	≤5
Equipment				≤5	44
Estates/ Facilities / IT Systems					19
Fire Related incident					≤5
Ill Health				≤5	≤5
Maternity / Fertility				27	15
Medication/Chemotherapy Incident			≤5	18	114
Nutrition					≤5
Personal accident				≤5	6
Pressure Ulcer/Skin Damage			≤5	294	50
Radiation Related Incident				6	≤5
Records, information, confidentiality				17	84
Safeguarding / child protection				≤5	9
Security					18
Slip Trip Fall	≤5		≤5	21	86
Staff Issues				8	9
Vehicle, road traffic				≤5	≤5
Violence and aggression				9	17
Aug					
Bed Shortage, waitings times Discharge / Transfer				14	44
Clinical Incident			≤5	54	148
Communication				19	86
Delay in treatment		≤5		≤5	≤5
Equipment			≤5	≤5	27
Estates/ Facilities / IT Systems				≤5	11
Ill Health				≤5	
Maternity / Fertility				31	31
Medication/Chemotherapy Incident			≤5	11	100
Nutrition					≤5
Personal accident				6	≤5
Pressure Ulcer/Skin Damage				255	67
Radiation Related Incident				7	≤5
Records, information, confidentiality				14	89
Safeguarding / child protection				≤5	≤5
Security				≤5	22

<b>Q4 Eastern Services</b>					
<b>Count of Ref</b>	<b>Column Labels</b>				
<b>Row Labels</b>	<b>Catastrophic</b>	<b>Major</b>	<b>Moderate</b>	<b>Minor</b>	<b>None</b>
Slip Trip Fall			≤5	24	106
Staff Issues				≤5	19
Vehicle, road traffic					≤5
Violence and aggression				≤5	12
Sep					
Bed Shortage, waitings times Discharge / Transfer				15	43
Clinical Incident	≤5		6	68	145
Communication				21	102
Delay in treatment			≤5	≤5	11
Equipment				≤5	29
Estates/ Facilities / IT Systems					9
Fire Related incident					≤5
Ill Health				≤5	≤5
Maternity / Fertility				17	56
Medication/Chemotherapy Incident			≤5	16	87
Nutrition				≤5	≤5
Personal accident				6	10
Pressure Ulcer/Skin Damage			≤5	224	57
Radiation Related Incident				≤5	≤5
Records, information, confidentiality				10	66
Safeguarding / child protection				≤5	11
Security				≤5	18
Slip Trip Fall			≤5	25	100
Staff Issues			≤5	6	19
Violence and aggression				24	16
Waste, environmental					≤5
Qtr4					
Oct					
Bed Shortage, waitings times Discharge / Transfer				17	57
Clinical Incident		≤5	≤5	62	193
Communication				24	110
Delay in treatment			≤5	≤5	6
Equipment				≤5	33
Estates/ Facilities / IT Systems				≤5	8
Ill Health				≤5	≤5
Maternity / Fertility				≤5	79
Medication/Chemotherapy Incident				12	134
Nutrition				≤5	6
Personal accident				7	≤5
Pressure Ulcer/Skin Damage				180	118
Radiation Related Incident				≤5	≤5
Records, information, confidentiality				≤5	81
Safeguarding / child protection				≤5	≤5
Security				≤5	26
Slip Trip Fall			≤5	16	146
Staff Issues				9	14
Vehicle, road traffic					≤5
Violence and aggression				54	16
Nov					
Bed Shortage, waitings times Discharge / Transfer				23	67
Clinical Incident	≤5	≤5	≤5	84	192
Communication				27	99
Delay in treatment			≤5	≤5	13

Q4 Eastern Services					
Count of Ref	Column Labels				
Row Labels	Catastrophic	Major	Moderate	Minor	None
Equipment				7	20
Estates/ Facilities / IT Systems					18
Ill Health			≤5	≤5	≤5
Maternity / Fertility				11	57
Medication/Chemotherapy Incident			≤5	13	114
Nutrition					≤5
Personal accident	≤5			≤5	10
Pressure Ulcer/Skin Damage			≤5	183	134
Radiation Related Incident				≤5	≤5
Records, information, confidentiality				9	71
Safeguarding / child protection				≤5	6
Security				≤5	11
Slip Trip Fall			≤5	16	140
Staff Issues				≤5	27
Vehicle, road traffic					≤5
Violence and aggression				25	16
Dec					
Bed Shortage, waitings times Discharge / Transfer				20	67
Clinical Incident	≤5	≤5	≤5	73	182
Communication				24	81
Delay in treatment			≤5	≤5	6
Equipment				7	25
Estates/ Facilities / IT Systems				≤5	≤5
Fire Related incident					≤5
Ill Health				≤5	≤5
Maternity / Fertility				10	25
Medication/Chemotherapy Incident			≤5	6	135
Nutrition					7
Personal accident				≤5	7
Pressure Ulcer/Skin Damage			≤5	182	110
Radiation Related Incident				≤5	≤5
Records, information, confidentiality				≤5	52
Safeguarding / child protection				≤5	≤5
Security				≤5	13
Slip Trip Fall			7	36	133
Staff Issues				11	13
Vehicle, road traffic					≤5
Violence and aggression				25	16
2022					
Qtr1					
Jan					
Bed Shortage, waitings times Discharge / Transfer				20	36
Clinical Incident		≤5	8	93	130
Communication				23	100
Delay in treatment				≤5	21
Equipment				≤5	16
Estates/ Facilities / IT Systems				6	7
Fire Related incident					≤5
Ill Health				≤5	≤5
Maternity / Fertility				14	36
Medication/Chemotherapy Incident				13	95
Nutrition					≤5
Personal accident				8	≤5



Q4 Eastern Services					
Count of Ref	Column Labels				
Row Labels	Catastrophic	Major	Moderate	Minor	None
Pressure Ulcer/Skin Damage			≤5	169	153
Radiation Related Incident				≤5	≤5
Records, information, confidentiality				6	49
Safeguarding / child protection				≤5	≤5
Security				≤5	16
Slip Trip Fall			≤5	37	109
Staff Issues				6	11
Violence and aggression				31	37
Feb					
Bed Shortage, waitings times Discharge / Transfer				14	122
Clinical Incident			≤5	134	122
Communication				13	90
Delay in treatment				17	28
Equipment				≤5	16
Estates/ Facilities / IT Systems					7
Fire Related incident					≤5
Ill Health				≤5	≤5
Maternity / Fertility			≤5	9	49
Medication/Chemotherapy Incident		≤5		24	85
Nutrition				≤5	≤5
Personal accident				10	≤5
Pressure Ulcer/Skin Damage			≤5	165	144
Radiation Related Incident				≤5	
Records, information, confidentiality				≤5	68
Safeguarding / child protection				≤5	≤5
Security				≤5	22
Slip Trip Fall			≤5	34	119
Staff Issues				22	13
Vehicle, road traffic					≤5
Violence and aggression				15	20
Mar					
Bed Shortage, waitings times Discharge / Transfer				20	186
Clinical Incident	≤5			6	269
Communication				23	128
Delay in treatment				18	37
Equipment				7	29
Estates/ Facilities / IT Systems				≤5	9
Fire Related incident				≤5	≤5
Ill Health				≤5	
Maternity / Fertility				26	49
Medication/Chemotherapy Incident			≤5	19	116
Nutrition				≤5	≤5
Personal accident			≤5	8	≤5
Pressure Ulcer/Skin Damage			≤5	202	72
Radiation Related Incident				≤5	≤5
Records, information, confidentiality				7	80
Safeguarding / child protection				≤5	≤5
Security					10
Slip Trip Fall			≤5	44	151
Staff Issues				23	11
Vehicle, road traffic					7
Violence and aggression				24	22
Waste, environmental					≤5

Q4 Eastern Services					
Count of Ref	Column Labels				
Row Labels	Catastrophic	Major	Moderate	Minor	None
Qtr2					
Apr					
Bed Shortage, waitings times Discharge / Transfer				11	204
Clinical Incident	≤5		≤5	157	188
Communication				11	106
Delay in treatment				17	40
Equipment				≤5	25
Estates/ Facilities / IT Systems					8
FGM / Female Genital Mutilation					≤5
Ill Health				≤5	≤5
Maternity / Fertility				25	22
Medication/Chemotherapy Incident				23	94
Nutrition				≤5	≤5
Personal accident				6	9
Pressure Ulcer/Skin Damage			≤5	222	56
Radiation Related Incident				≤5	≤5
Records, information, confidentiality				≤5	56
Safeguarding / child protection				≤5	12
Security				≤5	19
Slip Trip Fall			≤5	44	118
Staff Issues				16	19
Vehicle, road traffic					≤5
Violence and aggression				31	31
May					
Bed Shortage, waitings times Discharge / Transfer				6	127
Clinical Incident			≤5	96	172
Communication				19	76
Delay in treatment			≤5	23	44
Equipment				≤5	22
Estates/ Facilities / IT Systems				8	17
FGM / Female Genital Mutilation					≤5
Ill Health				≤5	≤5
Maternity / Fertility				29	49
Medication/Chemotherapy Incident			≤5	18	130
Nutrition				≤5	≤5
Personal accident				≤5	≤5
Pressure Ulcer/Skin Damage			≤5	283	38
Radiation Related Incident				9	≤5
Records, information, confidentiality				7	59
Safeguarding / child protection				6	≤5
Security				≤5	13
Slip Trip Fall			≤5	35	98
Staff Issues				9	7
Vehicle, road traffic					≤5
Violence and aggression				22	20
Waste, environmental					≤5
Jun					
Bed Shortage, waitings times Discharge / Transfer				≤5	7
Clinical Incident				13	21
Communication				≤5	12
Delay in treatment				≤5	14
Equipment				≤5	10
Estates/ Facilities / IT Systems				≤5	≤5

<b>Q4 Eastern Services</b>					
<b>Count of Ref</b>	<b>Column Labels</b>				
<b>Row Labels</b>	<b>Catastrophic</b>	<b>Major</b>	<b>Moderate</b>	<b>Minor</b>	<b>None</b>
Ill Health					≤5
Maternity / Fertility				≤5	11
Medication/Chemotherapy Incident				≤5	17
Personal accident					≤5
Pressure Ulcer/Skin Damage				58	8
Radiation Related Incident				≤5	≤5
Records, information, confidentiality				≤5	11
Research					≤5
Safeguarding / child protection					≤5
Security					≤5
Slip Trip Fall			≤5	≤5	25
Staff Issues				≤5	≤5
Violence and aggression				14	13

<b>Q4 Northern Services</b>					
<b>Incidents by Category and Severity grouped by Reported</b>					
	<b>NONE</b>	<b>MINOR</b>	<b>MODERATE</b>	<b>MAJOR</b>	<b>CATASTROPHIC</b>
<b>2018 04</b>					
Access, Admission, Transfer, Discharge	50	15	≤5	0	0
Clinical Assessment (diagnosis, scans, tests, assessments)	20	10	≤5	≤5	0
Consent, Communication and Confidentiality	13	≤5	0	0	0
Documentation (including records, identification)	27	≤5	0	0	0
Implementation of care and ongoing monitoring/ review	8	≤5	0	0	0
Infection Control	≤5	≤5	0	0	0
Infrastructure (inc. Estates, facilities and environment)	0	≤5	0	0	0
Information Technology	≤5	≤5	0	0	0
Medical Device/ Equipment	≤5	≤5	0	0	0
Medication	43	8	0	0	0
Pressure Damage	167	130	14	0	0
Patient Accident (including Falls)	65	26	0	0	0
Patient Issue (abuse/ aggression/ self-harm)	8	≤5	0	0	0
Resuscitation Incident	≤5	≤5	≤5	0	0
Security (inc. Financial)	≤5	0	0	0	0
Staffing Issues	≤5	≤5	0	0	0
Treatment/ Procedure	20	19	≤5	≤5	0
Violence and Aggression	≤5	0	0	0	0
<b>2018 05</b>					
Access, Admission, Transfer, Discharge	42	23	≤5	0	0
Clinical Assessment (diagnosis, scans, tests, assessments)	34	11	≤5	0	0
Consent, Communication and Confidentiality	13	6	0	0	0
Documentation (including records, identification)	36	≤5	≤5	0	0
Implementation of care and ongoing monitoring/ review	10	6	0	0	0
Infection Control	≤5	7	0	0	0
Infrastructure (inc. Estates, facilities and environment)	7	≤5	0	0	0
Information Technology	≤5	0	0	0	0
Medical Device/ Equipment	14	≤5	0	0	0
Medication	34	11	0	0	0
Pressure Damage	225	137	13	≤5	0
Patient Accident (including Falls)	53	21	0	0	0
Patient Issue (abuse/ aggression/ self-harm)	7	≤5	0	0	0
Resuscitation Incident	≤5	0	0	0	0
Security (inc. Financial)	≤5	≤5	0	0	0
Staffing Issues	6	≤5	0	0	0
Treatment/ Procedure	17	22	≤5	0	0
Violence and Aggression	≤5	0	0	0	0
<b>2018 06</b>					
Access, Admission, Transfer, Discharge	36	26	≤5	0	0
Clinical Assessment (diagnosis, scans, tests, assessments)	27	8	0	0	0
Consent, Communication and Confidentiality	14	≤5	0	0	0
Documentation (including records, identification)	32	≤5	0	0	0
Implementation of care and ongoing monitoring/ review	10	≤5	0	0	0
Infection Control	≤5	0	0	0	0
Infrastructure (inc. Estates, facilities and environment)	≤5	0	0	0	0
Information Technology	≤5	≤5	0	0	0
Medical Device/ Equipment	18	≤5	0	0	0
Medication	33	12	≤5	0	0
Pressure Damage	185	140	10	≤5	0
Patient Accident (including Falls)	42	23	0	≤5	0
Patient Issue (abuse/ aggression/ self-harm)	14	≤5	≤5	≤5	0
Resuscitation Incident	≤5	≤5	0	0	0

<b>Q4 Northern Services</b>					
<b>Incidents by Category and Severity grouped by Reported</b>					
	<b>NONE</b>	<b>MINOR</b>	<b>MODERATE</b>	<b>MAJOR</b>	<b>CATASTROPHIC</b>
Security (inc. Financial)	12	≤5	0	0	0
Staffing Issues	≤5	0	0	0	0
Treatment/ Procedure	24	19	0	0	0
Violence and Aggression	≤5	≤5	0	0	0
<b>2018 07</b>					
Access, Admission, Transfer, Discharge	48	21	0	≤5	0
Clinical Assessment (diagnosis, scans, tests, assessments)	21	17	0	≤5	0
Consent, Communication and Confidentiality	13	≤5	0	0	0
Documentation (including records, identification)	26	≤5	0	0	0
Implementation of care and ongoing monitoring/ review	11	≤5	0	0	0
Infection Control	≤5	≤5	0	0	0
Infrastructure (inc. Estates, facilities and environment)	6	≤5	0	0	0
Information Technology	≤5	≤5	0	0	0
Medical Device/ Equipment	14	≤5	0	0	0
Medication	46	10	0	0	0
Pressure Damage	209	130	12	≤5	0
Patient Accident (including Falls)	40	16	0	0	0
Patient Issue (abuse/ aggression/ self-harm)	7	≤5	0	0	0
Resuscitation Incident	≤5	≤5	0	0	0
Security (inc. Financial)	12	≤5	0	0	0
Staffing Issues	≤5	0	0	0	0
Treatment/ Procedure	16	17	0	0	0
Violence and Aggression	≤5	0	0	0	0
<b>2018 08</b>					
Access, Admission, Transfer, Discharge	62	21	≤5	≤5	0
Clinical Assessment (diagnosis, scans, tests, assessments)	32	≤5	0	0	0
Consent, Communication and Confidentiality	13	≤5	0	0	0
Documentation (including records, identification)	38	0	0	0	0
Implementation of care and ongoing monitoring/ review	10	6	0	0	0
Infection Control	≤5	≤5	0	0	0
Infrastructure (inc. Estates, facilities and environment)	≤5	≤5	0	0	0
Information Technology	≤5	0	0	0	0
Medical Device/ Equipment	12	≤5	0	0	0
Medication	41	13	0	0	0
Pressure Damage	200	116	10	0	0
Patient Accident (including Falls)	38	21	0	≤5	0
Patient Issue (abuse/ aggression/ self-harm)	≤5	≤5	0	0	0
Resuscitation Incident	≤5	≤5	0	≤5	0
Security (inc. Financial)	12	≤5	0	0	0
Staffing Issues	10	≤5	0	0	0
Treatment/ Procedure	17	16	0	0	0
Violence and Aggression	≤5	0	0	0	0
<b>2018 09</b>					
Access, Admission, Transfer, Discharge	60	20	0	0	0
Clinical Assessment (diagnosis, scans, tests, assessments)	24	≤5	0	0	≤5
Consent, Communication and Confidentiality	12	≤5	0	0	0
Documentation (including records, identification)	25	0	0	0	0
Implementation of care and ongoing monitoring/ review	14	6	0	≤5	0
Infection Control	10	≤5	0	0	0
Infrastructure (inc. Estates, facilities and environment)	≤5	0	0	0	0
Medical Device/ Equipment	13	≤5	≤5	0	0
Medication	39	8	≤5	0	0
Pressure Damage	202	121	11	≤5	0

<b>Q4 Northern Services</b>					
<b>Incidents by Category and Severity grouped by Reported</b>					
	<b>NONE</b>	<b>MINOR</b>	<b>MODERATE</b>	<b>MAJOR</b>	<b>CATASTROPHIC</b>
Patient Accident (including Falls)	42	27	0	≤5	≤5
Patient Issue (abuse/ aggression/ self-harm)	≤5	≤5	0	0	0
Resuscitation Incident	≤5	≤5	0	0	≤5
Security (inc. Financial)	6	≤5	≤5	0	0
Staffing Issues	≤5	≤5	0	0	0
Treatment/ Procedure	32	20	≤5	0	0
Violence and Aggression	≤5	≤5	0	0	0
<b>2018 10</b>					
Access, Admission, Transfer, Discharge	41	24	0	≤5	0
Clinical Assessment (diagnosis, scans, tests, assessments)	30	8	≤5	0	0
Consent, Communication and Confidentiality	18	≤5	0	0	0
Documentation (including records, identification)	27	≤5	0	0	0
Implementation of care and ongoing monitoring/ review	6	≤5	≤5	0	0
Infection Control	9	≤5	0	0	0
Infrastructure (inc. Estates, facilities and environment)	8	≤5	0	0	0
Information Technology	≤5	≤5	0	0	0
Medical Device/ Equipment	17	≤5	0	0	0
Medication	48	≤5	≤5	0	0
Pressure Damage	197	142	16	0	0
Patient Accident (including Falls)	49	27	0	0	0
Patient Issue (abuse/ aggression/ self-harm)	≤5	≤5	≤5	0	0
Resuscitation Incident	≤5	≤5	≤5	0	0
Security (inc. Financial)	6	≤5	≤5	0	0
Staffing Issues	6	≤5	0	0	0
Treatment/ Procedure	15	9	≤5	0	0
Violence and Aggression	≤5	≤5	0	0	0
<b>2018 11</b>					
Access, Admission, Transfer, Discharge	40	≤5	≤5	0	0
Clinical Assessment (diagnosis, scans, tests, assessments)	22	9	0	0	0
Consent, Communication and Confidentiality	13	≤5	0	0	0
Documentation (including records, identification)	28	≤5	0	0	0
Implementation of care and ongoing monitoring/ review	10	≤5	≤5	0	0
Infection Control	6	0	0	0	0
Infrastructure (inc. Estates, facilities and environment)	≤5	0	0	0	0
Information Technology	≤5	0	0	0	0
Medical Device/ Equipment	16	≤5	0	0	0
Medication	56	12	≤5	0	0
Pressure Damage	196	159	23	0	0
Patient Accident (including Falls)	42	22	≤5	0	0
Patient Issue (abuse/ aggression/ self-harm)	11	≤5	0	0	0
Resuscitation Incident	≤5	≤5	≤5	0	0
Security (inc. Financial)	≤5	≤5	≤5	0	0
Staffing Issues	6	≤5	0	0	0
Treatment/ Procedure	25	20	0	0	0
Violence and Aggression	8	≤5	≤5	0	0
<b>2018 12</b>					
Access, Admission, Transfer, Discharge	39	16	≤5	0	0
Clinical Assessment (diagnosis, scans, tests, assessments)	23	6	0	0	0
Consent, Communication and Confidentiality	13	≤5	0	0	0
Documentation (including records, identification)	28	≤5	0	0	0
Implementation of care and ongoing monitoring/ review	16	≤5	0	0	0
Infection Control	≤5	≤5	0	0	0
Infrastructure (inc. Estates, facilities and environment)	≤5	≤5	0	0	0

<b>Q4 Northern Services</b>					
<b>Incidents by Category and Severity grouped by Reported</b>					
	<b>NONE</b>	<b>MINOR</b>	<b>MODERATE</b>	<b>MAJOR</b>	<b>CATASTROPHIC</b>
Information Technology	≤5	≤5	0	0	0
Medical Device/ Equipment	19	≤5	0	0	0
Medication	34	≤5	0	0	0
Pressure Damage	233	150	12	0	0
Patient Accident (including Falls)	50	11	0	≤5	0
Patient Issue (abuse/ aggression/ self-harm)	8	0	≤5	0	0
Resuscitation Incident	≤5	≤5	0	0	0
Security (inc. Financial)	≤5	≤5	0	0	0
Staffing Issues	≤5	≤5	0	0	0
Treatment/ Procedure	21	14	0	0	0
Violence and Aggression	≤5	≤5	0	0	0
<b>2019 01</b>					
Access, Admission, Transfer, Discharge	50	33	≤5	0	0
Clinical Assessment (diagnosis, scans, tests, assessments)	43	≤5	≤5	≤5	0
Consent, Communication and Confidentiality	16	≤5	0	0	0
Documentation (including records, identification)	28	6	0	0	0
Implementation of care and ongoing monitoring/ review	8	≤5	≤5	≤5	0
Infection Control	6	≤5	0	0	0
Infrastructure (inc. Estates, facilities and environment)	9	0	≤5	0	0
Information Technology	≤5	0	0	0	0
Medical Device/ Equipment	18	≤5	≤5	0	0
Medication	47	≤5	≤5	0	0
Pressure Damage	225	149	19	0	0
Patient Accident (including Falls)	54	22	0	0	0
Patient Issue (abuse/ aggression/ self-harm)	6	≤5	0	0	0
Resuscitation Incident	≤5	≤5	0	0	0
Security (inc. Financial)	≤5	≤5	0	0	0
Staffing Issues	≤5	≤5	0	0	0
Treatment/ Procedure	25	10	0	0	0
Violence and Aggression	≤5	0	0	0	0
<b>2019 02</b>					
Access, Admission, Transfer, Discharge	69	23	0	0	0
Clinical Assessment (diagnosis, scans, tests, assessments)	31	11	≤5	0	0
Consent, Communication and Confidentiality	17	≤5	≤5	0	0
Documentation (including records, identification)	14	≤5	0	0	0
Implementation of care and ongoing monitoring/ review	11	≤5	0	0	0
Infection Control	≤5	0	0	0	0
Infrastructure (inc. Estates, facilities and environment)	7	0	0	0	0
Information Technology	≤5	0	0	0	0
Medical Device/ Equipment	12	≤5	0	0	0
Medication	42	6	0	0	0
Pressure Damage	208	127	9	0	0
Patient Accident (including Falls)	57	8	≤5	0	0
Patient Issue (abuse/ aggression/ self-harm)	8	≤5	≤5	0	0
Resuscitation Incident	≤5	≤5	≤5	≤5	0
Security (inc. Financial)	9	0	0	0	0
Staffing Issues	≤5	≤5	0	0	0
Treatment/ Procedure	42	≤5	0	≤5	0
Violence and Aggression	≤5	≤5	0	0	0
<b>2019 03</b>					
Access, Admission, Transfer, Discharge	66	38	≤5	0	0
Clinical Assessment (diagnosis, scans, tests, assessments)	38	≤5	≤5	0	0
Consent, Communication and Confidentiality	12	≤5	0	0	0

<b>Q4 Northern Services</b>					
<b>Incidents by Category and Severity grouped by Reported</b>					
	<b>NONE</b>	<b>MINOR</b>	<b>MODERATE</b>	<b>MAJOR</b>	<b>CATASTROPHIC</b>
Documentation (including records, identification)	19	≤5	0	0	0
Implementation of care and ongoing monitoring/ review	8	≤5	0	≤5	0
Infection Control	≤5	≤5	0	0	0
Information Technology	≤5	≤5	0	0	0
Medical Device/ Equipment	14	≤5	≤5	0	0
Medication	56	10	≤5	0	0
Pressure Damage	235	141	19	0	0
Patient Accident (including Falls)	55	16	0	≤5	0
Patient Issue (abuse/ aggression/ self-harm)	6	≤5	≤5	0	0
Resuscitation Incident	≤5	≤5	0	≤5	≤5
Security (inc. Financial)	6	≤5	0	0	0
Staffing Issues	≤5	≤5	0	0	0
Treatment/ Procedure	23	15	≤5	0	0
Violence and Aggression	≤5	≤5	0	0	0
<b>2019 04</b>					
Access, Admission, Transfer, Discharge	51	≤5	0	≤5	0
Clinical Assessment (diagnosis, scans, tests, assessments)	29	7	≤5	0	0
Consent, Communication and Confidentiality	25	0	≤5	0	0
Documentation (including records, identification)	23	≤5	0	0	0
Implementation of care and ongoing monitoring/ review	9	≤5	≤5	0	0
Infection Control	≤5	≤5	0	0	0
Infrastructure (inc. Estates, facilities and environment)	6	0	0	0	0
Medical Device/ Equipment	10	≤5	0	0	0
Medication	29	≤5	0	0	0
Pressure Damage	225	147	19	≤5	0
Patient Accident (including Falls)	57	24	≤5	0	0
Patient Issue (abuse/ aggression/ self-harm)	7	6	0	0	0
Resuscitation Incident	≤5	9	0	0	0
Security (inc. Financial)	12	≤5	0	0	0
Staffing Issues	≤5	≤5	0	0	0
Treatment/ Procedure	23	12	0	≤5	0
Violence and Aggression	6	≤5	≤5	0	0
<b>2019 05</b>					
Access, Admission, Transfer, Discharge	44	21	0	≤5	0
Clinical Assessment (diagnosis, scans, tests, assessments)	28	7	≤5	0	0
Consent, Communication and Confidentiality	25	≤5	0	0	0
Documentation (including records, identification)	27	≤5	0	0	0
Implementation of care and ongoing monitoring/ review	12	≤5	0	0	0
Infection Control	≤5	6	0	0	0
Infrastructure (inc. Estates, facilities and environment)	≤5	0	0	0	0
Information Technology	≤5	0	0	0	0
Medical Device/ Equipment	14	≤5	0	0	0
Medication	44	11	0	0	0
Pressure Damage	263	148	15	0	0
Patient Accident (including Falls)	43	18	0	0	0
Patient Issue (abuse/ aggression/ self-harm)	10	≤5	≤5	0	0
Resuscitation Incident	≤5	≤5	≤5	0	0
Security (inc. Financial)	10	0	0	0	0
Staffing Issues	7	0	0	0	0
Treatment/ Procedure	20	18	≤5	≤5	≤5
Violence and Aggression	≤5	≤5	0	0	0
<b>2019 06</b>					
Access, Admission, Transfer, Discharge	59	21	≤5	0	0



<b>Q4 Northern Services</b>					
<b>Incidents by Category and Severity grouped by Reported</b>					
	<b>NONE</b>	<b>MINOR</b>	<b>MODERATE</b>	<b>MAJOR</b>	<b>CATASTROPHIC</b>
Clinical Assessment (diagnosis, scans, tests, assessments)	33	7	≤5	0	0
Consent, Communication and Confidentiality	17	≤5	0	0	0
Documentation (including records, identification)	33	≤5	0	0	0
Implementation of care and ongoing monitoring/ review	10	≤5	≤5	0	0
Infection Control	≤5	7	0	≤5	0
Infrastructure (inc. Estates, facilities and environment)	6	≤5	0	0	0
Information Technology	≤5	0	0	0	0
Medical Device/ Equipment	10	≤5	≤5	0	0
Medication	52	8	0	0	0
Pressure Damage	188	144	7	0	0
Patient Accident (including Falls)	32	26	0	0	0
Patient Issue (abuse/ aggression/ self-harm)	7	≤5	0	0	0
Resuscitation Incident	≤5	≤5	0	0	0
Security (inc. Financial)	6	0	0	0	0
Staffing Issues	9	≤5	0	0	0
Treatment/ Procedure	26	20	0	0	0
Violence and Aggression	7	≤5	0	0	0
<b>2019 07</b>					
Access, Admission, Transfer, Discharge	43	28	≤5	0	0
Clinical Assessment (diagnosis, scans, tests, assessments)	32	14	≤5	≤5	0
Consent, Communication and Confidentiality	23	≤5	≤5	0	0
Documentation (including records, identification)	33	≤5	0	0	0
Implementation of care and ongoing monitoring/ review	8	≤5	0	0	0
Infection Control	≤5	≤5	0	0	0
Infrastructure (inc. Estates, facilities and environment)	9	0	0	0	0
Information Technology	≤5	≤5	0	0	0
Medical Device/ Equipment	14	≤5	0	0	0
Medication	51	8	0	0	0
Pressure Damage	239	184	11	0	0
Patient Accident (including Falls)	41	18	0	≤5	0
Patient Issue (abuse/ aggression/ self-harm)	7	≤5	0	0	0
Resuscitation Incident	≤5	0	0	0	0
Security (inc. Financial)	11	0	0	0	0
Staffing Issues	≤5	≤5	0	0	0
Treatment/ Procedure	25	23	≤5	≤5	0
Violence and Aggression	≤5	0	0	0	0
<b>2019 08</b>					
Access, Admission, Transfer, Discharge	48	10	0	≤5	0
Clinical Assessment (diagnosis, scans, tests, assessments)	17	10	0	0	0
Consent, Communication and Confidentiality	14	≤5	0	0	0
Documentation (including records, identification)	33	≤5	0	0	0
Implementation of care and ongoing monitoring/ review	10	7	0	0	0
Infection Control	≤5	≤5	0	0	0
Infrastructure (inc. Estates, facilities and environment)	6	0	0	0	0
Information Technology	≤5	0	0	0	0
Medical Device/ Equipment	16	≤5	0	0	0
Medication	40	8	0	0	0
Pressure Damage	217	201	12	0	0
Patient Accident (including Falls)	64	27	0	0	0
Patient Issue (abuse/ aggression/ self-harm)	12	≤5	0	0	0
Resuscitation Incident	≤5	≤5	0	0	0
Security (inc. Financial)	≤5	≤5	0	0	0
Staffing Issues	6	≤5	0	0	0

<b>Q4 Northern Services</b>					
<b>Incidents by Category and Severity grouped by Reported</b>					
	<b>NONE</b>	<b>MINOR</b>	<b>MODERATE</b>	<b>MAJOR</b>	<b>CATASTROPHIC</b>
Treatment/ Procedure	20	24	0	0	0
Violence and Aggression	≤5	0	0	0	0
<b>2019 09</b>					
Access, Admission, Transfer, Discharge	54	33	≤5	≤5	0
Clinical Assessment (diagnosis, scans, tests, assessments)	28	≤5	≤5	0	0
Consent, Communication and Confidentiality	16	≤5	≤5	0	0
Documentation (including records, identification)	27	≤5	0	0	0
Implementation of care and ongoing monitoring/ review	10	≤5	0	0	0
Infection Control	≤5	≤5	0	0	0
Infrastructure (inc. Estates, facilities and environment)	≤5	0	0	0	0
Information Technology	≤5	0	0	0	0
Medical Device/ Equipment	11	≤5	0	0	0
Medication	39	6	0	0	0
Pressure Damage	197	181	20	0	0
Patient Accident (including Falls)	44	22	0	0	0
Patient Issue (abuse/ aggression/ self-harm)	≤5	≤5	0	0	0
Resuscitation Incident	8	≤5	0	0	0
Security (inc. Financial)	6	0	0	0	0
Staffing Issues	7	0	0	0	0
Treatment/ Procedure	20	20	0	0	0
Violence and Aggression	≤5	≤5	0	0	0
<b>2019 10</b>					
Access, Admission, Transfer, Discharge	62	17	≤5	0	0
Clinical Assessment (diagnosis, scans, tests, assessments)	32	≤5	0	0	0
Consent, Communication and Confidentiality	15	≤5	0	0	0
Documentation (including records, identification)	31	≤5	0	0	0
Implementation of care and ongoing monitoring/ review	8	≤5	0	0	0
Infection Control	≤5	≤5	0	0	0
Infrastructure (inc. Estates, facilities and environment)	≤5	≤5	0	0	0
Medical Device/ Equipment	15	≤5	0	0	0
Medication	41	10	≤5	0	0
Pressure Damage	246	166	13	0	0
Patient Accident (including Falls)	52	19	≤5	≤5	0
Patient Issue (abuse/ aggression/ self-harm)	8	≤5	0	0	0
Resuscitation Incident	≤5	≤5	≤5	0	0
Security (inc. Financial)	7	7	0	0	0
Staffing Issues	8	0	0	0	0
Treatment/ Procedure	27	16	0	0	0
Violence and Aggression	7	0	0	0	0
<b>2019 11</b>					
Access, Admission, Transfer, Discharge	75	14	0	0	0
Clinical Assessment (diagnosis, scans, tests, assessments)	22	7	0	0	0
Consent, Communication and Confidentiality	17	≤5	0	0	0
Documentation (including records, identification)	39	≤5	0	0	0
Implementation of care and ongoing monitoring/ review	12	≤5	0	0	0
Infection Control	≤5	≤5	0	0	0
Infrastructure (inc. Estates, facilities and environment)	≤5	0	0	0	0
Medical Device/ Equipment	12	≤5	0	0	0
Medication	58	19	≤5	0	0
Pressure Damage	248	176	24	0	0
Patient Accident (including Falls)	51	21	0	0	0
Patient Issue (abuse/ aggression/ self-harm)	9	7	0	0	0
Resuscitation Incident	≤5	≤5	0	0	0

<b>Q4 Northern Services</b>					
<b>Incidents by Category and Severity grouped by Reported</b>					
	<b>NONE</b>	<b>MINOR</b>	<b>MODERATE</b>	<b>MAJOR</b>	<b>CATASTROPHIC</b>
Security (inc. Financial)	≤5	≤5	0	0	0
Staffing Issues	≤5	≤5	0	0	0
Treatment/ Procedure	33	18	0	0	0
Violence and Aggression	≤5	≤5	0	0	0
<b>2019 12</b>					
Access, Admission, Transfer, Discharge	46	7	0	0	0
Clinical Assessment (diagnosis, scans, tests, assessments)	13	≤5	≤5	0	0
Consent, Communication and Confidentiality	16	≤5	0	0	0
Documentation (including records, identification)	31	≤5	0	0	0
Implementation of care and ongoing monitoring/ review	7	≤5	0	0	0
Infection Control	≤5	0	0	0	0
Infrastructure (inc. Estates, facilities and environment)	≤5	≤5	0	0	0
Information Technology	≤5	0	0	0	0
Medical Device/ Equipment	14	≤5	0	0	0
Medication	34	15	≤5	0	0
Pressure Damage	197	174	8	0	0
Patient Accident (including Falls)	40	18	≤5	≤5	0
Patient Issue (abuse/ aggression/ self-harm)	6	≤5	0	0	0
Resuscitation Incident	≤5	≤5	0	0	0
Security (inc. Financial)	≤5	≤5	0	0	0
Staffing Issues	6	0	0	0	0
Treatment/ Procedure	18	13	≤5	0	0
Violence and Aggression	≤5	0	0	0	0
<b>2020 01</b>					
Access, Admission, Transfer, Discharge	56	20	≤5	0	0
Clinical Assessment (diagnosis, scans, tests, assessments)	35	6	0	0	0
Consent, Communication and Confidentiality	25	≤5	0	0	0
Documentation (including records, identification)	18	≤5	0	0	0
Implementation of care and ongoing monitoring/ review	10	≤5	0	0	0
Infection Control	≤5	0	0	0	0
Infrastructure (inc. Estates, facilities and environment)	≤5	≤5	0	0	0
Medical Device/ Equipment	13	≤5	0	0	0
Medication	48	7	0	0	0
Pressure Damage	219	181	6	0	0
Patient Accident (including Falls)	65	23	0	0	0
Patient Issue (abuse/ aggression/ self-harm)	13	≤5	0	0	0
Resuscitation Incident	≤5	≤5	≤5	0	0
Security (inc. Financial)	8	≤5	0	0	0
Staffing Issues	≤5	0	0	0	0
Treatment/ Procedure	26	15	≤5	0	0
<b>2020 02</b>					
Access, Admission, Transfer, Discharge	54	8	0	0	0
Clinical Assessment (diagnosis, scans, tests, assessments)	23	6	0	0	0
Consent, Communication and Confidentiality	13	≤5	0	0	0
Documentation (including records, identification)	25	≤5	0	0	0
Implementation of care and ongoing monitoring/ review	15	≤5	0	0	0
Infection Control	≤5	≤5	0	0	0
Infrastructure (inc. Estates, facilities and environment)	≤5	≤5	0	0	0
Medical Device/ Equipment	8	≤5	0	0	0
Medication	44	11	0	0	0
Pressure Damage	245	199	≤5	0	0
Patient Accident (including Falls)	62	18	≤5	0	≤5
Patient Issue (abuse/ aggression/ self-harm)	9	6	0	0	0

<b>Q4 Northern Services</b>					
<b>Incidents by Category and Severity grouped by Reported</b>					
	<b>NONE</b>	<b>MINOR</b>	<b>MODERATE</b>	<b>MAJOR</b>	<b>CATASTROPHIC</b>
Resuscitation Incident	≤5	≤5	0	0	0
Security (inc. Financial)	7	≤5	0	0	0
Staffing Issues	≤5	≤5	0	0	0
Treatment/ Procedure	28	17	≤5	0	0
Violence and Aggression	7	≤5	≤5	0	0
<b>2020 03</b>					
Access, Admission, Transfer, Discharge	25	6	0	0	0
Clinical Assessment (diagnosis, scans, tests, assessments)	18	10	0	0	0
Consent, Communication and Confidentiality	12	≤5	0	0	0
Documentation (including records, identification)	18	≤5	0	0	0
Implementation of care and ongoing monitoring/ review	8	≤5	≤5	0	0
Infection Control	≤5	≤5	0	0	0
Medical Device/ Equipment	7	≤5	0	0	0
Medication	37	≤5	0	0	0
Pressure Damage	222	172	≤5	0	0
Patient Accident (including Falls)	54	24	0	0	0
Patient Issue (abuse/ aggression/ self-harm)	≤5	11	0	0	0
Resuscitation Incident	≤5	≤5	0	0	0
Security (inc. Financial)	≤5	≤5	0	0	0
Staffing Issues	≤5	≤5	0	0	0
Treatment/ Procedure	15	12	0	0	0
Violence and Aggression	7	≤5	0	0	0
<b>2020 04</b>					
Access, Admission, Transfer, Discharge	29	8	0	0	0
Clinical Assessment (diagnosis, scans, tests, assessments)	17	≤5	≤5	0	0
Consent, Communication and Confidentiality	6	≤5	0	0	0
Documentation (including records, identification)	≤5	0	0	0	0
Fire, Fire Alarms and Detectors	0	≤5	0	0	0
Implementation of care and ongoing monitoring/ review	≤5	0	0	0	0
Infection Control	0	≤5	0	0	0
Infrastructure (inc. Estates, facilities and environment)	≤5	0	0	0	0
Medical Device/ Equipment	≤5	0	0	0	0
Medication	30	≤5	0	0	0
Pressure Damage	197	159	≤5	0	0
Patient Accident (including Falls)	30	11	0	0	0
Patient Issue (abuse/ aggression/ self-harm)	≤5	7	0	0	0
Resuscitation Incident	0	≤5	≤5	0	0
Security (inc. Financial)	≤5	≤5	0	0	0
Staffing Issues	≤5	0	0	0	0
Treatment/ Procedure	19	11	≤5	0	0
Violence and Aggression	≤5	≤5	0	0	0
<b>2020 05</b>					
Access, Admission, Transfer, Discharge	44	≤5	0	0	0
Clinical Assessment (diagnosis, scans, tests, assessments)	34	7	≤5	0	0
Consent, Communication and Confidentiality	10	≤5	0	0	0
Documentation (including records, identification)	24	0	0	0	0
Implementation of care and ongoing monitoring/ review	10	≤5	0	0	0
Infection Control	≤5	≤5	0	0	0
Infrastructure (inc. Estates, facilities and environment)	≤5	≤5	0	0	0
Medical Device/ Equipment	8	0	0	0	0
Medication	27	7	0	0	0
Pressure Damage	221	178	≤5	0	0
Patient Accident (including Falls)	54	23	≤5	0	0

<b>Q4 Northern Services</b>					
<b>Incidents by Category and Severity grouped by Reported</b>					
	<b>NONE</b>	<b>MINOR</b>	<b>MODERATE</b>	<b>MAJOR</b>	<b>CATASTROPHIC</b>
Patient Issue (abuse/ aggression/ self-harm)	25	14	0	0	0
Resuscitation Incident	≤5	≤5	≤5	0	0
Security (inc. Financial)	≤5	≤5	0	0	0
Staffing Issues	≤5	0	0	0	0
Treatment/ Procedure	28	17	0	0	0
Violence and Aggression	≤5	≤5	0	0	0
<b>2020 06</b>					
Access, Admission, Transfer, Discharge	24	11	0	0	0
Clinical Assessment (diagnosis, scans, tests, assessments)	40	6	0	0	0
Consent, Communication and Confidentiality	13	≤5	0	0	0
Documentation (including records, identification)	18	0	0	0	0
Implementation of care and ongoing monitoring/ review	9	6	0	0	0
Infection Control	≤5	≤5	0	0	0
Infrastructure (inc. Estates, facilities and environment)	≤5	0	0	0	0
Information Technology	≤5	0	0	0	0
Medical Device/ Equipment	11	≤5	0	0	0
Medication	38	7	0	0	0
Pressure Damage	245	154	≤5	0	0
Patient Accident (including Falls)	35	36	0	≤5	0
Patient Issue (abuse/ aggression/ self-harm)	28	17	0	0	0
Resuscitation Incident	≤5	0	0	0	0
Security (inc. Financial)	8	≤5	0	0	0
Staffing Issues	6	0	0	0	0
Treatment/ Procedure	22	16	0	0	0
Violence and Aggression	≤5	0	0	0	0
<b>2020 07</b>					
Access, Admission, Transfer, Discharge	45	11	≤5	0	0
Clinical Assessment (diagnosis, scans, tests, assessments)	39	14	≤5	≤5	0
Consent, Communication and Confidentiality	14	≤5	0	0	0
Documentation (including records, identification)	30	≤5	0	0	0
Fire, Fire Alarms and Detectors	≤5	0	0	0	0
Implementation of care and ongoing monitoring/ review	7	≤5	≤5	0	≤5
Infection Control	6	0	0	0	0
Infrastructure (inc. Estates, facilities and environment)	≤5	≤5	0	0	0
Information Technology	≤5	0	0	0	0
Medical Device/ Equipment	16	≤5	0	0	0
Medication	43	6	0	0	0
Pressure Damage	264	205	7	0	0
Patient Accident (including Falls)	59	24	0	0	0
Patient Issue (abuse/ aggression/ self-harm)	8	7	0	0	0
Resuscitation Incident	0	0	≤5	0	0
Security (inc. Financial)	≤5	≤5	0	0	0
Staffing Issues	14	≤5	0	0	0
Treatment/ Procedure	23	21	≤5	0	0
Violence and Aggression	6	≤5	0	0	0
<b>2020 08</b>					
Access, Admission, Transfer, Discharge	32	15	0	0	0
Clinical Assessment (diagnosis, scans, tests, assessments)	28	≤5	0	≤5	0
Consent, Communication and Confidentiality	10	≤5	0	0	0
Documentation (including records, identification)	22	≤5	≤5	0	0
Implementation of care and ongoing monitoring/ review	14	≤5	0	0	0
Infection Control	≤5	≤5	0	0	0
Infrastructure (inc. Estates, facilities and environment)	≤5	0	0	0	0

<b>Q4 Northern Services</b>					
<b>Incidents by Category and Severity grouped by Reported</b>					
	<b>NONE</b>	<b>MINOR</b>	<b>MODERATE</b>	<b>MAJOR</b>	<b>CATASTROPHIC</b>
Medical Device/ Equipment	14	≤5	0	0	0
Medication	43	9	0	0	0
Pressure Damage	267	194	≤5	0	0
Patient Accident (including Falls)	50	17	0	0	0
Patient Issue (abuse/ aggression/ self-harm)	6	6	0	0	0
Resuscitation Incident	≤5	≤5	0	0	0
Security (inc. Financial)	≤5	≤5	0	0	0
Staffing Issues	6	0	0	0	0
Treatment/ Procedure	31	18	0	≤5	0
Violence and Aggression	7	≤5	0	0	0
<b>2020 09</b>					
Access, Admission, Transfer, Discharge	50	12	0	0	0
Clinical Assessment (diagnosis, scans, tests, assessments)	34	14	0	≤5	0
Consent, Communication and Confidentiality	14	≤5	0	0	0
Documentation (including records, identification)	20	≤5	≤5	0	0
Fire, Fire Alarms and Detectors	≤5	0	0	0	0
Implementation of care and ongoing monitoring/ review	8	≤5	0	0	0
Infection Control	0	≤5	0	0	0
Infrastructure (inc. Estates, facilities and environment)	≤5	≤5	0	0	0
Information Technology	0	≤5	0	0	0
Medical Device/ Equipment	12	≤5	0	0	0
Medication	31	6	0	0	0
Pressure Damage	272	216	≤5	0	0
Patient Accident (including Falls)	48	25	≤5	≤5	0
Patient Issue (abuse/ aggression/ self-harm)	9	6	0	0	0
Resuscitation Incident	≤5	≤5	≤5	0	0
Security (inc. Financial)	≤5	≤5	0	0	0
Staffing Issues	0	≤5	0	0	0
Treatment/ Procedure	27	25	≤5	0	0
Violence and Aggression	10	≤5	0	0	0
<b>2020 10</b>					
Access, Admission, Transfer, Discharge	45	18	0	0	0
Clinical Assessment (diagnosis, scans, tests, assessments)	33	6	≤5	0	0
Consent, Communication and Confidentiality	12	≤5	0	0	0
Documentation (including records, identification)	27	≤5	0	0	0
Fire, Fire Alarms and Detectors	≤5	0	0	0	0
Implementation of care and ongoing monitoring/ review	13	≤5	0	0	0
Infection Control	6	≤5	0	0	0
Infrastructure (inc. Estates, facilities and environment)	≤5	0	0	0	0
Information Technology	0	≤5	0	0	0
Medical Device/ Equipment	19	≤5	0	0	0
Medication	50	9	0	0	0
Pressure Damage	270	234	≤5	0	0
Patient Accident (including Falls)	45	25	≤5	0	0
Patient Issue (abuse/ aggression/ self-harm)	9	≤5	0	0	0
Resuscitation Incident	≤5	0	0	0	0
Security (inc. Financial)	8	≤5	0	0	0
Staffing Issues	≤5	≤5	0	0	0
Treatment/ Procedure	23	18	≤5	0	0
Violence and Aggression	≤5	≤5	0	0	0
<b>2020 11</b>					
Access, Admission, Transfer, Discharge	34	11	≤5	0	0
Clinical Assessment (diagnosis, scans, tests, assessments)	24	8	0	0	0

<b>Q4 Northern Services</b>					
<b>Incidents by Category and Severity grouped by Reported</b>					
	<b>NONE</b>	<b>MINOR</b>	<b>MODERATE</b>	<b>MAJOR</b>	<b>CATASTROPHIC</b>
Consent, Communication and Confidentiality	13	≤5	0	0	0
Documentation (including records, identification)	17	0	0	0	0
Fire, Fire Alarms and Detectors	≤5	0	0	0	0
Implementation of care and ongoing monitoring/ review	7	≤5	≤5	≤5	0
Infection Control	6	0	0	0	0
Infrastructure (inc. Estates, facilities and environment)	6	≤5	0	0	0
Information Technology	6	0	0	0	0
Medical Device/ Equipment	≤5	≤5	0	0	0
Medication	45	7	0	0	0
Pressure Damage	257	189	0	0	0
Patient Accident (including Falls)	40	25	≤5	0	0
Patient Issue (abuse/ aggression/ self-harm)	8	6	0	0	0
Resuscitation Incident	≤5	≤5	0	0	0
Security (inc. Financial)	≤5	≤5	0	0	0
Staffing Issues	6	≤5	0	0	0
Treatment/ Procedure	29	24	≤5	0	0
Violence and Aggression	0	≤5	0	0	0
2020 12					
Access, Admission, Transfer, Discharge	26	7	≤5	0	0
Clinical Assessment (diagnosis, scans, tests, assessments)	18	≤5	0	0	0
Consent, Communication and Confidentiality	14	≤5	0	0	0
Documentation (including records, identification)	22	≤5	0	0	0
Fire, Fire Alarms and Detectors	≤5	0	0	0	0
Implementation of care and ongoing monitoring/ review	≤5	≤5	0	0	0
Infection Control	6	0	0	0	0
Infrastructure (inc. Estates, facilities and environment)	6	0	0	0	0
Information Technology	≤5	0	0	0	0
Medical Device/ Equipment	≤5	0	0	0	0
Medication	38	8	0	0	0
Pressure Damage	253	192	0	0	0
Patient Accident (including Falls)	59	27	≤5	≤5	0
Patient Issue (abuse/ aggression/ self-harm)	8	≤5	0	0	0
Resuscitation Incident	≤5	0	0	0	0
Security (inc. Financial)	≤5	0	0	0	0
Staffing Issues	9	≤5	0	0	0
Treatment/ Procedure	23	12	0	0	0
Violence and Aggression	0	≤5	0	0	0
2021 01					
Access, Admission, Transfer, Discharge	43	12	0	0	0
Clinical Assessment (diagnosis, scans, tests, assessments)	31	9	0	0	≤5
Consent, Communication and Confidentiality	12	0	0	0	0
Documentation (including records, identification)	25	0	0	0	0
Fire, Fire Alarms and Detectors	≤5	0	0	0	0
Implementation of care and ongoing monitoring/ review	11	≤5	≤5	0	0
Infection Control	11	≤5	51	0	0
Infrastructure (inc. Estates, facilities and environment)	≤5	≤5	0	0	0
Information Technology	≤5	0	0	0	0
Medical Device/ Equipment	14	≤5	0	0	0
Medication	34	≤5	0	0	0
Pressure Damage	246	199	≤5	0	0
Patient Accident (including Falls)	44	19	0	0	0
Patient Issue (abuse/ aggression/ self-harm)	9	9	0	0	0
Resuscitation Incident	≤5	7	0	0	0

<b>Q4 Northern Services</b>					
<b>Incidents by Category and Severity grouped by Reported</b>					
	<b>NONE</b>	<b>MINOR</b>	<b>MODERATE</b>	<b>MAJOR</b>	<b>CATASTROPHIC</b>
Security (inc. Financial)	9	≤5	0	0	0
Staffing Issues	10	≤5	0	0	0
Treatment/ Procedure	27	11	0	0	0
Violence and Aggression	≤5	0	0	0	0
<b>2021 02</b>					
Access, Admission, Transfer, Discharge	35	≤5	0	0	0
Clinical Assessment (diagnosis, scans, tests, assessments)	21	10	≤5	0	0
Consent, Communication and Confidentiality	8	≤5	0	0	0
Documentation (including records, identification)	18	0	0	0	0
Implementation of care and ongoing monitoring/ review	8	≤5	0	0	0
Infection Control	0	≤5	≤5	0	0
Infrastructure (inc. Estates, facilities and environment)	7	0	0	0	0
Information Technology	≤5	0	0	0	0
Medical Device/ Equipment	11	≤5	0	0	0
Medication	38	7	0	0	0
Pressure Damage	284	175	0	0	0
Patient Accident (including Falls)	45	14	≤5	0	0
Patient Issue (abuse/ aggression/ self-harm)	7	10	0	0	0
Resuscitation Incident	≤5	≤5	0	0	0
Security (inc. Financial)	≤5	0	0	0	0
Staffing Issues	≤5	≤5	0	0	0
Treatment/ Procedure	26	13	0	0	0
Violence and Aggression	7	≤5	0	0	0
<b>2021 03</b>					
Access, Admission, Transfer, Discharge	55	23	≤5	0	0
Clinical Assessment (diagnosis, scans, tests, assessments)	31	6	0	0	0
Consent, Communication and Confidentiality	16	≤5	0	0	0
Documentation (including records, identification)	22	0	0	0	0
Implementation of care and ongoing monitoring/ review	12	6	0	0	0
Infection Control	≤5	0	0	0	0
Infrastructure (inc. Estates, facilities and environment)	≤5	0	0	0	0
Medical Device/ Equipment	11	0	0	0	0
Medication	63	14	0	0	0
Pressure Damage	293	186	≤5	0	0
Patient Accident (including Falls)	44	20	≤5	0	≤5
Patient Issue (abuse/ aggression/ self-harm)	≤5	8	0	0	0
Resuscitation Incident	≤5	0	≤5	0	0
Security (inc. Financial)	≤5	0	0	0	0
Staffing Issues	≤5	≤5	0	0	0
Treatment/ Procedure	29	21	≤5	0	0
Violence and Aggression	8	0	0	0	0
<b>2021 04</b>					
Access, Admission, Transfer, Discharge	30	9	≤5	0	0
Clinical Assessment (diagnosis, scans, tests, assessments)	22	7	0	≤5	0
Consent, Communication and Confidentiality	13	≤5	0	0	0
Documentation (including records, identification)	27	≤5	0	0	0
Implementation of care and ongoing monitoring/ review	9	10	≤5	0	0
Infection Control	0	≤5	0	0	0
Infrastructure (inc. Estates, facilities and environment)	≤5	≤5	0	0	0
Information Technology	≤5	0	0	0	0
Medical Device/ Equipment	14	≤5	0	0	0
Medication	57	8	0	0	0
Pressure Damage	301	175	≤5	0	0



<b>Q4 Northern Services</b>					
<b>Incidents by Category and Severity grouped by Reported</b>					
	<b>NONE</b>	<b>MINOR</b>	<b>MODERATE</b>	<b>MAJOR</b>	<b>CATASTROPHIC</b>
Patient Accident (including Falls)	42	20	≤5	0	0
Patient Issue (abuse/ aggression/ self-harm)	22	≤5	0	0	0
Resuscitation Incident	≤5	≤5	0	0	0
Security (inc. Financial)	≤5	≤5	0	0	0
Staffing Issues	≤5	0	0	0	0
Treatment/ Procedure	58	16	≤5	≤5	0
Violence and Aggression	≤5	≤5	0	0	0
<b>2021 05</b>					
Access, Admission, Transfer, Discharge	42	6	≤5	0	0
Clinical Assessment (diagnosis, scans, tests, assessments)	41	≤5	≤5	0	0
Consent, Communication and Confidentiality	18	0	0	0	0
Documentation (including records, identification)	33	≤5	0	0	0
Fire, Fire Alarms and Detectors	≤5	0	0	0	0
Implementation of care and ongoing monitoring/ review	6	6	0	≤5	0
Infection Control	≤5	0	0	0	0
Infrastructure (inc. Estates, facilities and environment)	≤5	0	0	0	0
Information Technology	≤5	0	0	0	0
Medical Device/ Equipment	17	≤5	0	0	0
Medication	75	6	0	0	0
Pressure Damage	281	210	0	0	0
Patient Accident (including Falls)	35	20	≤5	0	0
Patient Issue (abuse/ aggression/ self-harm)	10	10	0	0	0
Resuscitation Incident	≤5	≤5	0	0	0
Security (inc. Financial)	6	≤5	0	0	0
Staffing Issues	≤5	≤5	0	0	0
Treatment/ Procedure	18	11	0	0	0
Violence and Aggression	≤5	≤5	0	0	0
<b>2021 06</b>					
Access, Admission, Transfer, Discharge	41	8	≤5	0	0
Clinical Assessment (diagnosis, scans, tests, assessments)	34	6	≤5	0	0
Consent, Communication and Confidentiality	17	≤5	0	0	0
Documentation (including records, identification)	33	0	0	0	0
Fire, Fire Alarms and Detectors	7	0	0	0	0
Implementation of care and ongoing monitoring/ review	9	7	0	0	0
Infection Control	≤5	≤5	0	0	0
Infrastructure (inc. Estates, facilities and environment)	≤5	≤5	0	0	0
Information Technology	≤5	0	0	0	0
Medical Device/ Equipment	11	≤5	0	0	0
Medication	42	7	0	0	0
Pressure Damage	284	140	0	0	0
Patient Accident (including Falls)	53	22	0	0	0
Patient Issue (abuse/ aggression/ self-harm)	13	13	0	0	0
Resuscitation Incident	8	≤5	0	0	0
Security (inc. Financial)	6	≤5	0	0	0
Staffing Issues	≤5	≤5	0	0	0
Treatment/ Procedure	26	19	≤5	0	0
Violence and Aggression	≤5	0	0	0	0
<b>2021 07</b>					
Access, Admission, Transfer, Discharge	48	13	≤5	0	0
Clinical Assessment (diagnosis, scans, tests, assessments)	39	8	0	0	0
Consent, Communication and Confidentiality	12	≤5	0	0	0
Documentation (including records, identification)	21	≤5	0	0	0
Fire, Fire Alarms and Detectors	≤5	0	0	0	0

<b>Q4 Northern Services</b>					
<b>Incidents by Category and Severity grouped by Reported</b>					
	<b>NONE</b>	<b>MINOR</b>	<b>MODERATE</b>	<b>MAJOR</b>	<b>CATASTROPHIC</b>
Implementation of care and ongoing monitoring/ review	14	≤5	0	0	0
Infection Control	≤5	≤5	0	0	0
Infrastructure (inc. Estates, facilities and environment)	12	≤5	0	0	0
Information Technology	≤5	≤5	0	0	0
Medical Device/ Equipment	17	≤5	0	0	0
Medication	49	15	0	0	0
Pressure Damage	306	186	≤5	0	0
Patient Accident (including Falls)	54	29	0	0	0
Patient Issue (abuse/ aggression/ self-harm)	6	6	0	0	0
Resuscitation Incident	≤5	≤5	≤5	0	0
Security (inc. Financial)	≤5	≤5	0	0	0
Staffing Issues	≤5	≤5	0	0	0
Treatment/ Procedure	30	19	0	0	0
Violence and Aggression	6	0	0	0	0
<b>2021 08</b>					
Access, Admission, Transfer, Discharge	48	11	0	0	0
Clinical Assessment (diagnosis, scans, tests, assessments)	27	9	≤5	0	0
Consent, Communication and Confidentiality	10	0	0	0	0
Documentation (including records, identification)	20	≤5	0	0	0
Fire, Fire Alarms and Detectors	≤5	0	0	0	0
Implementation of care and ongoing monitoring/ review	11	6	≤5	0	0
Infection Control	7	9	0	0	0
Infrastructure (inc. Estates, facilities and environment)	8	≤5	0	0	0
Information Technology	≤5	0	0	0	0
Medical Device/ Equipment	17	≤5	0	0	0
Medication	50	9	0	0	0
Pressure Damage	266	161	≤5	0	0
Patient Accident (including Falls)	73	23	0	0	0
Patient Issue (abuse/ aggression/ self-harm)	≤5	9	0	0	0
Resuscitation Incident	6	≤5	0	0	0
Security (inc. Financial)	≤5	≤5	0	0	0
Staffing Issues	11	≤5	0	0	0
Treatment/ Procedure	18	19	0	0	0
Violence and Aggression	≤5	0	0	0	0
<b>2021 09</b>					
Access, Admission, Transfer, Discharge	55	6	0	0	0
Clinical Assessment (diagnosis, scans, tests, assessments)	32	7	0	0	0
Consent, Communication and Confidentiality	13	≤5	0	0	0
Documentation (including records, identification)	16	≤5	0	0	0
Implementation of care and ongoing monitoring/ review	14	≤5	0	0	0
Infection Control	6	≤5	0	0	0
Infrastructure (inc. Estates, facilities and environment)	≤5	≤5	0	0	0
Medical Device/ Equipment	14	≤5	0	0	0
Medication	49	7	0	0	0
Pressure Damage	228	175	0	0	0
Patient Accident (including Falls)	52	22	≤5	0	0
Patient Issue (abuse/ aggression/ self-harm)	9	≤5	0	0	0
Resuscitation Incident	≤5	≤5	0	0	0
Security (inc. Financial)	≤5	0	0	0	0
Staffing Issues	≤5	≤5	0	0	0
Treatment/ Procedure	21	16	0	0	0
Violence and Aggression	≤5	≤5	0	0	0
<b>2021 10</b>					

<b>Q4 Northern Services</b>					
<b>Incidents by Category and Severity grouped by Reported</b>					
	<b>NONE</b>	<b>MINOR</b>	<b>MODERATE</b>	<b>MAJOR</b>	<b>CATASTROPHIC</b>
Access, Admission, Transfer, Discharge	57	11	≤5	0	0
Clinical Assessment (diagnosis, scans, tests, assessments)	30	12	≤5	0	0
Consent, Communication and Confidentiality	14	≤5	0	0	0
Documentation (including records, identification)	24	6	0	0	0
Fire, Fire Alarms and Detectors	≤5	0	0	0	0
Implementation of care and ongoing monitoring/ review	11	6	0	0	0
Infection Control	11	14	≤5	0	0
Infrastructure (inc. Estates, facilities and environment)	≤5	≤5	0	0	0
Information Technology	≤5	0	0	0	0
Medical Device/ Equipment	18	≤5	0	0	0
Medication	42	10	0	0	0
Pressure Damage	234	174	≤5	≤5	0
Patient Accident (including Falls)	59	27	≤5	0	0
Patient Issue (abuse/ aggression/ self-harm)	15	8	≤5	0	0
Resuscitation Incident	≤5	≤5	0	0	0
Security (inc. Financial)	≤5	0	0	0	0
Staffing Issues	8	≤5	0	0	0
Treatment/ Procedure	28	10	0	0	0
Violence and Aggression	8	≤5	0	0	0
2021 11					
Access, Admission, Transfer, Discharge	41	9	0	0	0
Clinical Assessment (diagnosis, scans, tests, assessments)	46	11	0	≤5	0
Consent, Communication and Confidentiality	19	≤5	0	0	0
Documentation (including records, identification)	19	0	0	0	0
Fire, Fire Alarms and Detectors	≤5	0	0	0	0
Implementation of care and ongoing monitoring/ review	23	≤5	0	0	0
Infection Control	≤5	≤5	≤5	0	0
Infrastructure (inc. Estates, facilities and environment)	8	0	0	0	0
Information Technology	≤5	0	0	0	0
Medical Device/ Equipment	23	≤5	0	0	0
Medication	41	10	0	0	0
Pressure Damage	216	171	≤5	0	0
Patient Accident (including Falls)	60	22	≤5	0	0
Patient Issue (abuse/ aggression/ self-harm)	10	9	0	0	0
Resuscitation Incident	≤5	0	0	0	0
Security (inc. Financial)	≤5	≤5	0	0	0
Staffing Issues	10	≤5	0	0	0
Treatment/ Procedure	27	7	≤5	0	0
Violence and Aggression	24	7	0	0	0
2021 12					
Access, Admission, Transfer, Discharge	44	15	≤5	0	0
Clinical Assessment (diagnosis, scans, tests, assessments)	23	8	0	0	0
Consent, Communication and Confidentiality	12	≤5	0	0	0
Documentation (including records, identification)	22	≤5	0	0	0
Implementation of care and ongoing monitoring/ review	15	≤5	0	0	0
Infection Control	≤5	11	≤5	0	0
Infrastructure (inc. Estates, facilities and environment)	6	≤5	0	0	0
Medical Device/ Equipment	13	6	0	0	0
Medication	58	11	0	0	0
Pressure Damage	257	178	≤5	0	0
Patient Accident (including Falls)	49	20	≤5	0	0
Patient Issue (abuse/ aggression/ self-harm)	6	≤5	0	0	0
Resuscitation Incident	≤5	0	0	0	0

<b>Q4 Northern Services</b>					
<b>Incidents by Category and Severity grouped by Reported</b>					
	<b>NONE</b>	<b>MINOR</b>	<b>MODERATE</b>	<b>MAJOR</b>	<b>CATASTROPHIC</b>
Security (inc. Financial)	≤5	0	0	0	0
Staffing Issues	6	≤5	≤5	0	0
Treatment/ Procedure	26	20	0	0	0
Violence and Aggression	6	0	0	0	0
<b>2022 01</b>					
Access, Admission, Transfer, Discharge	48	10	0	0	0
Clinical Assessment (diagnosis, scans, tests, assessments)	35	8	0	≤5	0
Consent, Communication and Confidentiality	17	≤5	0	0	0
Documentation (including records, identification)	19	≤5	0	0	0
Fire, Fire Alarms and Detectors	≤5	0	0	0	0
Implementation of care and ongoing monitoring/ review	24	≤5	0	0	0
Infection Control	9	12	0	0	0
Infrastructure (inc. Estates, facilities and environment)	≤5	≤5	0	0	0
Information Technology	≤5	0	0	0	0
Medical Device/ Equipment	10	≤5	0	0	0
Medication	35	6	0	0	0
Pressure Damage	302	218	≤5	0	0
Patient Accident (including Falls)	55	26	0	0	0
Patient Issue (abuse/ aggression/ self-harm)	16	11	0	0	0
Resuscitation Incident	≤5	≤5	0	0	0
Security (inc. Financial)	≤5	≤5	0	0	0
Staffing Issues	≤5	≤5	0	0	0
Treatment/ Procedure	24	13	≤5	0	0
Violence and Aggression	≤5	≤5	0	0	0
<b>2022 02</b>					
Access, Admission, Transfer, Discharge	66	23	≤5	0	0
Clinical Assessment (diagnosis, scans, tests, assessments)	35	12	≤5	0	0
Consent, Communication and Confidentiality	13	≤5	0	0	0
Documentation (including records, identification)	23	≤5	0	0	0
Fire, Fire Alarms and Detectors	≤5	0	0	0	0
Implementation of care and ongoing monitoring/ review	9	≤5	0	0	0
Infection Control	10	6	0	0	0
Infrastructure (inc. Estates, facilities and environment)	≤5	0	0	0	0
Information Technology	0	≤5	0	0	0
Medical Device/ Equipment	12	≤5	0	0	0
Medication	38	≤5	≤5	0	0
Pressure Damage	294	198	≤5	0	0
Patient Accident (including Falls)	59	18	0	0	0
Patient Issue (abuse/ aggression/ self-harm)	10	≤5	0	0	0
Resuscitation Incident	≤5	0	0	0	0
Security (inc. Financial)	≤5	≤5	0	0	0
Staffing Issues	8	0	0	0	0
Treatment/ Procedure	33	22	0	0	0
Violence and Aggression	6	0	0	0	0
<b>2022 03</b>					
Access, Admission, Transfer, Discharge	78	25	≤5	0	0
Clinical Assessment (diagnosis, scans, tests, assessments)	30	11	0	0	0
Consent, Communication and Confidentiality	12	≤5	0	0	0
Documentation (including records, identification)	28	7	0	0	0
Fire, Fire Alarms and Detectors	≤5	≤5	0	0	0
Implementation of care and ongoing monitoring/ review	13	10	0	0	0
Infection Control	29	73	0	0	0
Infrastructure (inc. Estates, facilities and environment)	≤5	0	0	0	0

<b>Q4 Northern Services</b>					
<b>Incidents by Category and Severity grouped by Reported</b>					
	<b>NONE</b>	<b>MINOR</b>	<b>MODERATE</b>	<b>MAJOR</b>	<b>CATASTROPHIC</b>
Medical Device/ Equipment	16	≤5	0	0	0
Medication	45	6	≤5	0	0
Pressure Damage	274	181	0	0	0
Patient Accident (including Falls)	72	32	≤5	0	0
Patient Issue (abuse/ aggression/ self-harm)	10	8	0	0	0
Resuscitation Incident	≤5	≤5	0	0	0
Security (inc. Financial)	≤5	≤5	0	0	0
Staffing Issues	7	≤5	0	0	0
Treatment/ Procedure	23	7	≤5	0	0
Violence and Aggression	6	0	0	0	0
<b>2022 04</b>					
Access, Admission, Transfer, Discharge	64	11	≤5	0	0
Clinical Assessment (diagnosis, scans, tests, assessments)	31	6	0	0	0
Consent, Communication and Confidentiality	9	≤5	0	0	0
Documentation (including records, identification)	19	≤5	0	0	0
Fire, Fire Alarms and Detectors	≤5	0	0	0	0
Implementation of care and ongoing monitoring/ review	17	8	0	0	0
Infection Control	18	34	≤5	0	0
Infrastructure (inc. Estates, facilities and environment)	≤5	0	0	0	0
Medical Device/ Equipment	12	≤5	0	0	0
Medication	40	9	0	0	0
Pressure Damage	308	182	0	0	0
Patient Accident (including Falls)	71	29	0	0	0
Patient Issue (abuse/ aggression/ self-harm)	11	≤5	0	0	0
Resuscitation Incident	≤5	≤5	≤5	0	0
Security (inc. Financial)	≤5	≤5	0	0	0
Staffing Issues	7	0	0	0	0
Treatment/ Procedure	19	15	0	0	0
Violence and Aggression	≤5	0	0	0	0
<b>2022 05</b>					
Access, Admission, Transfer, Discharge	52	9	0	0	0
Clinical Assessment (diagnosis, scans, tests, assessments)	39	≤5	≤5	0	0
Consent, Communication and Confidentiality	15	0	0	0	0
Documentation (including records, identification)	15	≤5	0	0	0
Fire, Fire Alarms and Detectors	≤5	0	0	0	0
Implementation of care and ongoing monitoring/ review	15	8	0	0	0
Infection Control	6	≤5	0	0	0
Infrastructure (inc. Estates, facilities and environment)	≤5	0	0	0	0
Information Technology	≤5	0	0	0	0
Medical Device/ Equipment	11	≤5	0	0	0
Medication	54	8	0	0	0
Pressure Damage	300	163	≤5	0	0
Patient Accident (including Falls)	60	27	0	0	0
Patient Issue (abuse/ aggression/ self-harm)	22	8	0	0	0
Resuscitation Incident	≤5	≤5	≤5	0	0
Security (inc. Financial)	≤5	≤5	0	0	0
Staffing Issues	≤5	≤5	0	0	0
Treatment/ Procedure	28	19	≤5	0	0
Violence and Aggression	≤5	0	0	0	0
<b>2022 06</b>					
Access, Admission, Transfer, Discharge	14	≤5	0	0	0
Clinical Assessment (diagnosis, scans, tests, assessments)	6	≤5	0	0	0
Consent, Communication and Confidentiality	≤5	0	0	0	0

<b>Q4 Northern Services</b>					
<b>Incidents by Category and Severity grouped by Reported</b>					
	<b>NONE</b>	<b>MINOR</b>	<b>MODERATE</b>	<b>MAJOR</b>	<b>CATASTROPHIC</b>
Documentation (including records, identification)	≤5	0	0	0	0
Implementation of care and ongoing monitoring/ review	≤5	≤5	0	0	0
Infection Control	≤5	≤5	0	0	0
Infrastructure (inc. Estates, facilities and environment)	≤5	0	0	0	0
Medical Device/ Equipment	≤5	0	0	0	0
Medication	9	≤5	0	0	0
Pressure Damage	50	27	≤5	0	0
Patient Accident (including Falls)	8	10	0	0	0
Patient Issue (abuse/ aggression/ self-harm)	0	≤5	0	0	0
Resuscitation Incident	0	≤5	0	0	0
Security (inc. Financial)	≤5	0	0	0	0
Staffing Issues	≤5	0	0	0	0
Treatment/ Procedure	6	≤5	≤5	0	0
Violence and Aggression	≤5	0	0	0	0
<b>Totals:</b>	<b>27147</b>	<b>13296</b>	<b>629</b>	<b>59</b>	<b>9</b>

Q4 Trustwide						
Count of ID	Column Labels					
Row Labels	None - No/ minimal harm, loss or damage	Minor - Injury/ Illness requiring minor intervention, increase length of stay 1- 3 days	Moderate - Injury requiring professional intervention, increase length of stay 4-15 days	Major - Injury leading to long term incapacity/ disability, increase length of stay > 15 days	Catastrophic - Incident leading to death, multiple permanent injuries	(blank)
2021						
Qtr4						
Nov						
Pressure Ulcer/Skin Damage		≤5				
2022						
Qtr2						
Jun						
Bed Shortage, waitings times Discharge / Transfer	123	≤5				
Clinical Incident	169	68	10	≤5	≤5	
Communication	87	9				
Delay in Treatment	44	20				
Equipment	46	≤5				
Estates/ Facilities	9	≤5				
Fire Related incident	≤5					
Ill Health	≤5	≤5				
IT/Systems	6	≤5				
Maternity / Fertility	43	15	≤5			
Medication	120	23	≤5			
Nutrition	8					
Patient/Staff accident	≤5	≤5				
Pressure Ulcer/Skin Damage	195	350	≤5			
Radiation Related Incident	13	21				
Records, information, confidentiality	51	7				
Safeguarding / child protection	8	8				
Security	17	≤5				
Slip Trip Fall	118	45	≤5			
Staff Issues	18	8				
Violence and aggression	25	8				
Qtr3						
Jul						
Bed Shortage, waitings times Discharge / Transfer	264	17				
Clinical Incident	181	192	12	≤5	≤5	
Communication	101	13				
Delay in Treatment	63	37	≤5			
Equipment	37	6	≤5			
Estates/ Facilities	≤5	≤5				
Ill Health		≤5				
IT/Systems	8	≤5				
Maternity / Fertility	76	14	≤5			
Medication	132	20			≤5	
Nutrition	6	≤5				
Patient/Staff accident	≤5	10				
Pressure Ulcer/Skin Damage	230	381	≤5			
Radiation Related Incident	10	6				
Records, information, confidentiality	63	6				
Safeguarding / child protection	7	≤5				
Security	38	6				
Slip Trip Fall	202	75	11			
Staff Issues	15	10				
Violence and aggression	≤5					
Aug						
Bed Shortage, waitings times Discharge / Transfer	310	15				
Clinical Incident	210	135	≤5	≤5	≤5	
Communication	146	10				
Delay in Treatment	74	34	≤5	≤5		
Equipment	32	≤5				
Estates/ Facilities	≤5	≤5				

Q4 Trustwide						
Count of ID	Column Labels					
Row Labels	None - No/ minimal harm, loss or damage	Minor - Injury/ Illness requiring minor intervention, increase length of stay 1- 3 days	Moderate - Injury requiring professional intervention, increase length of stay 4-15 days	Major - Injury leading to long term incapacity/ disability, increase length of stay > 15 days	Catastrophic - Incident leading to death, multiple permanent injuries	(blank)
Ill Health	≤5					
IT/Systems	6	≤5				
Maternity / Fertility	35	13	≤5			
Medication	150	21				
Nutrition	10	≤5				
Patient/Staff accident	9	6				
Pressure Ulcer/Skin Damage	271	358	≤5			
Radiation Related Incident	9	6				
Records, information, confidentiality	81	10	≤5			
Safeguarding / child protection	7	10				
Security	98	≤5				
Slip Trip Fall	170	52	10			≤5
Staff Issues	15	14				
Violence and aggression	6	≤5				
Sep						
Bed Shortage, waitings times Discharge / Transfer	244	13				
Clinical Incident	245	113	≤5	≤5	≤5	
Communication	114	26				
Delay in Treatment	78	36				
Equipment	36	≤5				
Estates/ Facilities	≤5	≤5				
Fire Related incident	≤5	≤5				
Ill Health	6	≤5				
IT/Systems	6	≤5				
Maternity / Fertility	51	23				
Medication	123	33	≤5			
Nutrition	6					
Patient/Staff accident	7	8				
Pressure Ulcer/Skin Damage	256	329	6			
Radiation Related Incident	6	9				
Records, information, confidentiality	67	≤5	≤5			
Safeguarding / child protection	10	≤5				
Security	112	≤5				
Slip Trip Fall	167	64	≤5			
Staff Issues	16	14				
Violence and aggression	25	14				
Qtr4						
Oct						
Bed Shortage, waitings times Discharge / Transfer	223	20				
Clinical Incident	235	245	8	≤5	≤5	
Communication	102	23				
Delay in Treatment	79	38	≤5		≤5	
Equipment	25	≤5	≤5			
Estates/ Facilities	≤5					
Fire Related incident	≤5	≤5				
Ill Health	≤5	≤5				
IT/Systems	6	≤5				
Maternity / Fertility	88	20	≤5			
Medication	115	29				
Nutrition	9	≤5				
Patient/Staff accident	10	12				
Pressure Ulcer/Skin Damage	258	385	≤5			
Radiation Related Incident	11	6				
Records, information, confidentiality	69	11	≤5			
Safeguarding / child protection	8	≤5	≤5			
Security	90	≤5				
Slip Trip Fall	178	82	≤5			



Q4 Trustwide						
Count of ID	Column Labels					
Row Labels	None - No/ minimal harm, loss or damage	Minor - Injury/ Illness requiring minor intervention, increase length of stay 1- 3 days	Moderate - Injury requiring professional intervention, increase length of stay 4-15 days	Major - Injury leading to long term incapacity/ disability, increase length of stay > 15 days	Catastrophic - Incident leading to death, multiple permanent injuries	(blank)
Staff Issues	13	11				
Violence and aggression	25	8				
Waste, environmental	≤5					
Nov						
Bed Shortage, waitings times Discharge / Transfer	246	13				
Clinical Incident	280	180	≤5	≤5	≤5	
Communication	107	26				
Delay in Treatment	68	52	≤5		≤5	
Equipment	26	11				
Estates/ Facilities	≤5					
Fire Related incident	≤5					
Ill Health	≤5	≤5				
IT/Systems	20	≤5				
Maternity / Fertility	53	34	≤5			
Medication	154	35				
Nutrition	11	≤5				
Patient/Staff accident	8	≤5				
Pressure Ulcer/Skin Damage	244	361	≤5			
Radiation Related Incident	8	10				
Records, information, confidentiality	86	13	≤5			
Safeguarding / child protection	9	≤5				
Security	65	≤5				
Slip Trip Fall	163	71	≤5			
Staff Issues	9	7				
Violence and aggression	21	≤5				
Dec						
Bed Shortage, waitings times Discharge / Transfer	391	35	≤5			
Clinical Incident	258	85	≤5	≤5	≤5	
Communication	96	25				
Delay in Treatment	52	39	≤5	≤5		
Equipment	25	≤5				
Estates/ Facilities	≤5	≤5				
Ill Health	≤5	≤5				
IT/Systems	11	≤5				
Maternity / Fertility	36	25	≤5			
Medication	107	36				
Nutrition	≤5	≤5				
Patient/Staff accident	13	10				
Pressure Ulcer/Skin Damage	233	377	≤5			
Radiation Related Incident	≤5	≤5				
Records, information, confidentiality	88	15	≤5			
Safeguarding / child protection	9	≤5				
Security	29	6				
Slip Trip Fall	178	57	≤5			
Staff Issues	18	12				
Vehicle, road traffic	≤5					
Violence and aggression	19	13				
Waste, environmental	≤5					
2023						
Qtr1						
Jan						
Bed Shortage, waitings times Discharge / Transfer	286	23				
Clinical Incident	288	73	≤5		≤5	
Communication	102	17				
Delay in Treatment	63	39	≤5	≤5		
Equipment	31	7				
Estates/ Facilities	≤5					

Q4 Trustwide						
Count of ID	Column Labels					
Row Labels	None - No/ minimal harm, loss or damage	Minor - Injury/ Illness requiring minor intervention, increase length of stay 1- 3 days	Moderate - Injury requiring professional intervention, increase length of stay 4-15 days	Major - Injury leading to long term incapacity/ disability, increase length of stay > 15 days	Catastrophic - Incident leading to death, multiple permanent injuries	(blank)
Fire Related incident	≤5					
Ill Health		≤5				
IT/Systems	13	≤5				
Maternity / Fertility	64		33	≤5		
Medication	109		31			
Nutrition	≤5	≤5				
Patient/Staff accident	10		11			
Pressure Ulcer/Skin Damage	273		448	≤5		
Radiation Related Incident	12	≤5				
Records, information, confidentiality	87		15	≤5		
Safeguarding / child protection	11		7			
Security	45	≤5				
Slip Trip Fall	175		62		6	
Staff Issues	18	≤5				
Violence and aggression	35		14			
Feb						
Bed Shortage, waitings times Discharge / Transfer	218		20	≤5		
Clinical Incident	236		68		6	≤5
Communication	92		14	≤5		
Delay in Treatment	55		57	≤5	≤5	
Equipment	28		8			
Estates/ Facilities	≤5	≤5				
Fire Related incident	≤5					
Ill Health	≤5	≤5				
IT/Systems	9	≤5				
Maternity / Fertility	46		32	≤5		
Medication	118		26			
Nutrition	6	≤5				
Patient/Staff accident	13	≤5		≤5		
Pressure Ulcer/Skin Damage	226		417		7	≤5
Radiation Related Incident	≤5		6			
Records, information, confidentiality	75		16			
Safeguarding / child protection	6	≤5				
Security	58	≤5				
Slip Trip Fall	152		74	≤5		
Staff Issues	15		8			
Violence and aggression	51		17			
Mar						
Bed Shortage, waitings times Discharge / Transfer	428		24			
Clinical Incident	239		75	≤5		≤5
Communication	99		24			
Delay in Treatment	82		60	≤5	≤5	≤5
Equipment	37		9			
Estates/ Facilities	≤5					
FGM / Female Genital Mutilation		≤5				
Fire Related incident	≤5					
Ill Health		≤5				
IT/Systems	≤5	≤5				
Maternity / Fertility	47		28	≤5		
Medication	142		40	≤5		
Nutrition	≤5	≤5				
Patient/Staff accident	8		7			
Pressure Ulcer/Skin Damage	243		531	≤5		
Radiation Related Incident	≤5	≤5				
Records, information, confidentiality	75		30	≤5		
Safeguarding / child protection	8	≤5				
Security	57		6			

Q4 Trustwide						
Count of ID	Column Labels					
Row Labels	None - No/minimal harm, loss or damage	Minor - Injury/Illness requiring minor intervention, increase length of stay 1- 3 days	Moderate - Injury requiring professional intervention, increase length of stay 4-15 days	Major - Injury leading to long term incapacity/disability, increase length of stay > 15 days	Catastrophic - Incident leading to death, multiple permanent injuries	(blank)
Slip Trip Fall	189	73	≤5			
Staff Issues	18	≤5				
Vehicle, road traffic	≤5					
Violence and aggression	34	10				
Waste, environmental	≤5					
Qtr2						
Apr						
Bed Shortage, waitings times Discharge / Transfer	116	17				
Clinical Incident	217	58	≤5		≤5	
Communication	104	20				
Delay in Treatment	80	40	≤5	≤5		
Equipment	24	10				
Estates/ Facilities	6	≤5				
Fire Related incident	≤5					
IT/Systems	8	≤5				≤5
Maternity / Fertility	59	30	≤5			
Medication	128	46				
Nutrition	≤5	≤5				
Patient/Staff accident	12	14				
Pressure Ulcer/Skin Damage	217	497	≤5			
Radiation Related Incident	≤5	≤5				
Records, information, confidentiality	63	19				
Research	≤5					
Safeguarding / child protection	≤5	≤5				
Security	83	6				
Slip Trip Fall	175	43	≤5			
Staff Issues	8	8				
Violence and aggression	31	11				
Waste, environmental	≤5					
May						
Bed Shortage, waitings times Discharge / Transfer	131	22	≤5			
Clinical Incident	237	77		7	≤5	
Communication	122	28				≤5
Delay in Treatment	104	55	≤5	≤5	≤5	
Equipment	40	7				
Estates/ Facilities	≤5	≤5				
Fire Related incident	≤5					
Ill Health	≤5	6				
IT/Systems	6	≤5				
Maternity / Fertility	46	35		7	≤5	
Medication	158	49	≤5	≤5		
Nutrition	≤5	≤5	≤5			
Patient/Staff accident	27	22			≤5	
Pressure Ulcer/Skin Damage	269	523	≤5			
Radiation Related Incident	9	≤5				
Records, information, confidentiality	95	22	≤5			
Safeguarding / child protection	12	6				
Security	88	9				
Slip Trip Fall	156	63	≤5			
Staff Issues	11	≤5				
Vehicle, road traffic	≤5					
Violence and aggression	28	7				
Waste, environmental	≤5	≤5				
Jun						
Bed Shortage, waitings times Discharge / Transfer	102	17	≤5			
Clinical Incident	274	75	≤5	≤5	≤5	
Communication	110	26	≤5			

Q4 Trustwide						
Count of ID	Column Labels					
Row Labels	None - No/ minimal harm, loss or damage	Minor - Injury/ Illness requiring minor intervention, increase length of stay 1- 3 days	Moderate - Injury requiring professional intervention, increase length of stay 4-15 days	Major - Injury leading to long term incapacity/ disability, increase length of stay > 15 days	Catastrophic - Incident leading to death, multiple permanent injuries	(blank)
Delay in Treatment	95	50	≤5			
Equipment	39	8				
Estates/ Facilities	≤5					
FGM / Female Genital Mutilation		≤5				
Fire Related incident	≤5					
Ill Health	≤5	≤5				
IT/Systems	14	≤5				
Maternity / Fertility	58	39				
Medication	149	44	≤5			
Nutrition	8	≤5				
Patient/Staff accident	20	21	≤5	≤5		
Pressure Ulcer/Skin Damage	298	461	≤5			≤5
Radiation Related Incident	17	≤5				
Records, information, confidentiality	93	35	≤5			
Safeguarding / child protection	8	9	≤5			
Security	129	8				
Slip Trip Fall	117	71	≤5			
Staff Issues	9	≤5				
Violence and aggression	48	13				
Waste, environmental	≤5					
Qtr3						
Jul						
Bed Shortage, waitings times Discharge / Transfer	110	22				
Clinical Incident	237	73	6	≤5	≤5	
Communication	99	17				
Delay in Treatment	104	50		≤5		
Equipment	34	7				
Estates/ Facilities	≤5	≤5				
Fire Related incident	≤5					
Ill Health	≤5	≤5				
IT/Systems	14					
Maternity / Fertility	66	32	≤5			
Medication	171	58	≤5			
Nutrition	8	≤5				
Patient/Staff accident	13	15				
Pressure Ulcer/Skin Damage	204	467	≤5			
Radiation Related Incident	9	7				
Records, information, confidentiality	98	23	≤5			
Safeguarding / child protection	6	9				
Security	147	8				
Slip Trip Fall	160	59	≤5			
Staff Issues	20	12				
Violence and aggression	77	22	≤5			
Aug						
Bed Shortage, waitings times Discharge / Transfer	93	26	≤5			
Clinical Incident	282	94	≤5		≤5	
Communication	88	23				
Delay in Treatment	71	43	≤5	≤5	≤5	≤5
Equipment	37	8				
Estates/ Facilities	≤5	≤5				
FGM / Female Genital Mutilation	≤5					
Fire Related incident	≤5					
Ill Health	≤5	≤5				
IT/Systems	10	≤5		≤5		
Maternity / Fertility	63	44				
Medication	152	51	≤5			
Nutrition	16	≤5				

Q4 Trustwide						
Count of ID	Column Labels					
Row Labels	None - No/ minimal harm, loss or damage	Minor - Injury/ Illness requiring minor intervention, increase length of stay 1- 3 days	Moderate - Injury requiring professional intervention, increase length of stay 4-15 days	Major - Injury leading to long term incapacity/ disability, increase length of stay > 15 days	Catastrophic - Incident leading to death, multiple permanent injuries	(blank)
Patient/Staff accident	9	15				
Pressure Ulcer/Skin Damage	160	470	≤5			
Radiation Related Incident	18	9				
Records, information, confidentiality	86	18				
Safeguarding / child protection	6	6				
Security	126	≤5				
Slip Trip Fall	171	48	≤5			≤5
Staff Issues	15	9				
Vehicle, road traffic	≤5					
Violence and aggression	45	9				
Sep						
Bed Shortage, waitings times Discharge / Transfer	116	20				
Clinical Incident	270	57	≤5		≤5	
Communication	94	21				
Delay in Treatment	56	36		12	≤5	
Equipment	37	≤5				
Estates/ Facilities	6	≤5				
Fire Related incident	≤5					
Ill Health	≤5	≤5				
IT/Systems	17	6				
Maternity / Fertility	52	19	≤5			
Medication	125	42	≤5			
Nutrition	10	≤5				
Patient/Staff accident	14	14				
Pressure Ulcer/Skin Damage	216	433	≤5			
Radiation Related Incident	7	6				
Records, information, confidentiality	93	25				
Safeguarding / child protection	6	≤5				
Security	116	≤5				
Slip Trip Fall	177	58	≤5			
Staff Issues	19	8				
Vehicle, road traffic	≤5					
Violence and aggression	43	9				
Waste, environmental	≤5					
Qtr4						
Oct						
Bed Shortage, waitings times Discharge / Transfer	143	20	≤5			
Clinical Incident	297	107		9	≤5	≤5
Communication	123	17				
Delay in Treatment	71	31		12		≤5
Equipment	30	11	≤5			
Estates/ Facilities	≤5					
FGM / Female Genital Mutilation	≤5					
Fire Related incident	≤5					
Ill Health	≤5	≤5				
IT/Systems	7	≤5				
Maternity / Fertility	67	40	≤5			
Medication	125	30				
Nutrition	18	≤5				
Patient/Staff accident	26	13				
Pressure Ulcer/Skin Damage	223	508	≤5			≤5
Radiation Related Incident	23	9				
Records, information, confidentiality	108	31				
Safeguarding / child protection	14	≤5				
Security	55	≤5				
Slip Trip Fall	154	54		6		
Staff Issues	24	≤5				

Q4 Trustwide						
Count of ID	Column Labels					
Row Labels	None - No/ minimal harm, loss or damage	Minor - Injury/ Illness requiring minor intervention, increase length of stay 1- 3 days	Moderate - Injury requiring professional intervention, increase length of stay 4-15 days	Major - Injury leading to long term incapacity/ disability, increase length of stay > 15 days	Catastrophic - Incident leading to death, multiple permanent injuries	(blank)
Vehicle, road traffic	≤5					
Violence and aggression	37		11			
Waste, environmental	≤5	≤5				
Nov						
Bed Shortage, waitings times Discharge / Transfer	16	≤5				
Clinical Incident	37		8	≤5		
Communication	≤5	≤5				
Delay in Treatment	12	≤5				
Equipment	≤5	≤5				
IT/Systems	≤5	≤5				
Maternity / Fertility	29		7			
Medication	14		7			
Patient/Staff accident	7	≤5				
Pressure Ulcer/Skin Damage	15		42	≤5		
Radiation Related Incident	≤5	≤5				
Records, information, confidentiality	9		6			
Security	8					
Slip Trip Fall	12		11			
Staff Issues	≤5	≤5				
Violence and aggression	≤5					
Grand Total	26043	14029	372	33	53	10

<b>Q5 Eastern Services</b>	
<b>Row Labels</b>	<b>Count of Ref</b>
2018	
Qtr2	
Apr	
Bed Shortage, waitings times Discharge / Transfer	≤5
Clinical Incident	11
Communication	16
Equipment	54
Estates/ Facilities / IT Systems	22
Fire Related incident	12
Ill Health	≤5
Medication/Chemotherapy Incident	23
Personal accident	44
Radiation Related Incident	≤5
Records, information, confidentiality	20
Research	≤5
Security	6
Slip Trip Fall	24
Staff Issues	38
Vehicle, road traffic	≤5
Violence and aggression	37
Waste, environmental	≤5
May	
Bed Shortage, waitings times Discharge / Transfer	≤5
Clinical Incident	12
Communication	30
Equipment	41
Estates/ Facilities / IT Systems	22
Fire Related incident	7
Ill Health	≤5
Medication/Chemotherapy Incident	22
Personal accident	48
Records, information, confidentiality	25
Security	9
Slip Trip Fall	24
Staff Issues	28
Vehicle, road traffic	≤5
Violence and aggression	35
Waste, environmental	9
Jun	
Bed Shortage, waitings times Discharge / Transfer	6
Clinical Incident	20
Communication	17
Equipment	60
Estates/ Facilities / IT Systems	29
Fire Related incident	11
Ill Health	≤5
Medication/Chemotherapy Incident	7
Nutrition	≤5
Personal accident	75
Records, information, confidentiality	24
Security	10
Slip Trip Fall	13
Staff Issues	42
Vehicle, road traffic	≤5

<b>Q5 Eastern Services</b>	
<b>Row Labels</b>	<b>Count of Ref</b>
Violence and aggression	27
Waste, environmental	≤5
Qtr3	
Jul	
Bed Shortage, waitings times Discharge / Transfer	6
Clinical Incident	8
Communication	20
Equipment	61
Estates/ Facilities / IT Systems	28
Fire Related incident	18
Ill Health	≤5
Maternity / Fertility	≤5
Medication/Chemotherapy Incident	27
Personal accident	63
Records, information, confidentiality	20
Safeguarding / child protection	≤5
Security	13
Slip Trip Fall	8
Staff Issues	40
Vehicle, road traffic	7
Violence and aggression	37
Waste, environmental	10
Aug	
Bed Shortage, waitings times Discharge / Transfer	≤5
Clinical Incident	11
Communication	21
Equipment	67
Estates/ Facilities / IT Systems	20
Fire Related incident	11
Ill Health	≤5
Maternity / Fertility	≤5
Medication/Chemotherapy Incident	23
Personal accident	61
Records, information, confidentiality	17
Safeguarding / child protection	≤5
Security	12
Slip Trip Fall	11
Staff Issues	25
Vehicle, road traffic	≤5
Violence and aggression	33
Waste, environmental	≤5
Sep	
Bed Shortage, waitings times Discharge / Transfer	≤5
Clinical Incident	9
Communication	23
Equipment	48
Estates/ Facilities / IT Systems	32
Fire Related incident	7
Ill Health	≤5
Maternity / Fertility	≤5
Medication/Chemotherapy Incident	18
Nutrition	≤5
Personal accident	57
Radiation Related Incident	≤5



<b>Q5 Eastern Services</b>	
<b>Row Labels</b>	<b>Count of Ref</b>
Records, information, confidentiality	19
Safeguarding / child protection	≤5
Security	9
Slip Trip Fall	18
Staff Issues	40
Vehicle, road traffic	≤5
Violence and aggression	18
Waste, environmental	6
Qtr4	
Oct	
Bed Shortage, waitings times Discharge / Transfer	≤5
Clinical Incident	17
Communication	14
Equipment	43
Estates/ Facilities / IT Systems	19
Fire Related incident	22
Medication/Chemotherapy Incident	22
Nutrition	≤5
Personal accident	63
Radiation Related Incident	≤5
Records, information, confidentiality	25
Safeguarding / child protection	≤5
Security	10
Slip Trip Fall	12
Staff Issues	25
Vehicle, road traffic	6
Violence and aggression	18
Waste, environmental	6
Nov	
Bed Shortage, waitings times Discharge / Transfer	≤5
Clinical Incident	16
Communication	24
Equipment	48
Estates/ Facilities / IT Systems	13
Fire Related incident	12
Ill Health	≤5
Maternity / Fertility	≤5
Medication/Chemotherapy Incident	28
Nutrition	≤5
Personal accident	106
Records, information, confidentiality	19
Safeguarding / child protection	≤5
Security	10
Slip Trip Fall	10
Staff Issues	16
Vehicle, road traffic	≤5
Violence and aggression	39
Waste, environmental	6
Dec	
Bed Shortage, waitings times Discharge / Transfer	≤5
Clinical Incident	16
Communication	20
Equipment	44
Estates/ Facilities / IT Systems	27

<b>Q5 Eastern Services</b>	
<b>Row Labels</b>	<b>Count of Ref</b>
Fire Related incident	9
Ill Health	≤5
Maternity / Fertility	≤5
Medication/Chemotherapy Incident	19
Nutrition	≤5
Personal accident	77
Records, information, confidentiality	23
Safeguarding / child protection	≤5
Security	14
Slip Trip Fall	6
Staff Issues	33
Vehicle, road traffic	≤5
Violence and aggression	22
Waste, environmental	≤5
	2019
Qtr1	
Jan	
Bed Shortage, waitings times Discharge / Transfer	8
Clinical Incident	17
Communication	17
Equipment	53
Estates/ Facilities / IT Systems	21
Fire Related incident	13
Ill Health	≤5
Medication/Chemotherapy Incident	21
Personal accident	85
Radiation Related Incident	≤5
Records, information, confidentiality	29
Research	≤5
Security	12
Slip Trip Fall	9
Staff Issues	18
Vehicle, road traffic	≤5
Violence and aggression	31
Waste, environmental	≤5
Feb	
Bed Shortage, waitings times Discharge / Transfer	≤5
Clinical Incident	14
Communication	21
Equipment	37
Estates/ Facilities / IT Systems	18
Fire Related incident	6
Ill Health	≤5
Medication/Chemotherapy Incident	15
Nutrition	≤5
Personal accident	49
Radiation Related Incident	≤5
Records, information, confidentiality	21
Security	≤5
Slip Trip Fall	18
Staff Issues	35
Vehicle, road traffic	6
Violence and aggression	15
Waste, environmental	10

<b>Q5 Eastern Services</b>	
<b>Row Labels</b>	<b>Count of Ref</b>
Mar	
Bed Shortage, waitings times Discharge / Transfer	≤5
Clinical Incident	12
Communication	12
Equipment	44
Estates/ Facilities / IT Systems	7
Fire Related incident	8
Ill Health	≤5
Medication/Chemotherapy Incident	21
Personal accident	53
Radiation Related Incident	≤5
Records, information, confidentiality	14
Safeguarding / child protection	≤5
Security	≤5
Slip Trip Fall	≤5
Staff Issues	38
Vehicle, road traffic	7
Violence and aggression	18
Waste, environmental	9
Qtr2	
Apr	
Bed Shortage, waitings times Discharge / Transfer	≤5
Clinical Incident	11
Communication	18
Equipment	24
Estates/ Facilities / IT Systems	22
Fire Related incident	7
Ill Health	≤5
Medication/Chemotherapy Incident	8
Nutrition	≤5
Personal accident	50
Records, information, confidentiality	15
Safeguarding / child protection	≤5
Security	8
Slip Trip Fall	8
Staff Issues	29
Vehicle, road traffic	8
Violence and aggression	21
Waste, environmental	10
May	
Bed Shortage, waitings times Discharge / Transfer	≤5
Clinical Incident	11
Communication	17
Equipment	41
Estates/ Facilities / IT Systems	18
Fire Related incident	15
Ill Health	≤5
Medication/Chemotherapy Incident	29
Personal accident	70
Radiation Related Incident	≤5
Records, information, confidentiality	22
Safeguarding / child protection	≤5
Security	11
Slip Trip Fall	9

<b>Q5 Eastern Services</b>	
<b>Row Labels</b>	<b>Count of Ref</b>
Staff Issues	44
Vehicle, road traffic	8
Violence and aggression	20
Waste, environmental	8
Jun	
Bed Shortage, waitings times Discharge / Transfer	9
Clinical Incident	27
Communication	16
Equipment	34
Estates/ Facilities / IT Systems	22
Fire Related incident	10
Ill Health	≤5
Medication/Chemotherapy Incident	24
Personal accident	57
Radiation Related Incident	≤5
Records, information, confidentiality	16
Research	≤5
Safeguarding / child protection	≤5
Security	14
Slip Trip Fall	6
Staff Issues	36
Vehicle, road traffic	6
Violence and aggression	27
Waste, environmental	≤5
Qtr3	
Jul	
Bed Shortage, waitings times Discharge / Transfer	6
Clinical Incident	29
Communication	25
Equipment	41
Estates/ Facilities / IT Systems	36
Fire Related incident	14
Ill Health	≤5
Medication/Chemotherapy Incident	15
Personal accident	47
Radiation Related Incident	≤5
Records, information, confidentiality	43
Security	20
Slip Trip Fall	11
Staff Issues	31
Vehicle, road traffic	6
Violence and aggression	32
Waste, environmental	8
Aug	
Bed Shortage, waitings times Discharge / Transfer	≤5
Clinical Incident	16
Communication	22
Equipment	30
Estates/ Facilities / IT Systems	20
Fire Related incident	10
Ill Health	≤5
Medication/Chemotherapy Incident	27
Personal accident	55
Radiation Related Incident	≤5

<b>Q5 Eastern Services</b>	
<b>Row Labels</b>	<b>Count of Ref</b>
Records, information, confidentiality	20
Security	16
Slip Trip Fall	≤5
Staff Issues	28
Vehicle, road traffic	7
Violence and aggression	29
Waste, environmental	12
Sep	
Bed Shortage, waitings times Discharge / Transfer	≤5
Clinical Incident	15
Communication	36
Equipment	23
Estates/ Facilities / IT Systems	25
Fire Related incident	15
Ill Health	≤5
Maternity / Fertility	≤5
Medication/Chemotherapy Incident	34
Nutrition	≤5
Personal accident	44
Radiation Related Incident	≤5
Records, information, confidentiality	18
Security	13
Slip Trip Fall	14
Staff Issues	41
Vehicle, road traffic	≤5
Violence and aggression	23
Waste, environmental	≤5
Qtr4	
Oct	
Bed Shortage, waitings times Discharge / Transfer	11
Clinical Incident	23
Communication	26
Equipment	55
Estates/ Facilities / IT Systems	31
Fire Related incident	8
Ill Health	≤5
Maternity / Fertility	≤5
Medication/Chemotherapy Incident	32
Personal accident	53
Radiation Related Incident	≤5
Records, information, confidentiality	17
Safeguarding / child protection	≤5
Security	13
Slip Trip Fall	16
Staff Issues	30
Vehicle, road traffic	6
Violence and aggression	22
Waste, environmental	8
Nov	
Bed Shortage, waitings times Discharge / Transfer	9
Clinical Incident	17
Communication	13
Equipment	34
Estates/ Facilities / IT Systems	23

<b>Q5 Eastern Services</b>	
<b>Row Labels</b>	<b>Count of Ref</b>
Fire Related incident	10
Ill Health	≤5
Maternity / Fertility	≤5
Medication/Chemotherapy Incident	21
Personal accident	74
Records, information, confidentiality	24
Safeguarding / child protection	≤5
Security	9
Slip Trip Fall	8
Staff Issues	35
Vehicle, road traffic	11
Violence and aggression	20
Waste, environmental	8
Dec	
Bed Shortage, waitings times Discharge / Transfer	≤5
Clinical Incident	13
Communication	17
Equipment	38
Estates/ Facilities / IT Systems	17
Fire Related incident	6
Ill Health	≤5
Medication/Chemotherapy Incident	25
Personal accident	69
Radiation Related Incident	≤5
Records, information, confidentiality	12
Safeguarding / child protection	≤5
Security	11
Slip Trip Fall	14
Staff Issues	48
Vehicle, road traffic	10
Violence and aggression	25
Waste, environmental	7
	2020
Qtr1	
Jan	
Bed Shortage, waitings times Discharge / Transfer	10
Clinical Incident	15
Communication	17
Equipment	39
Estates/ Facilities / IT Systems	23
Fire Related incident	≤5
Ill Health	≤5
Medication/Chemotherapy Incident	17
Personal accident	53
Radiation Related Incident	≤5
Records, information, confidentiality	24
Safeguarding / child protection	≤5
Security	16
Slip Trip Fall	12
Staff Issues	50
Vehicle, road traffic	10
Violence and aggression	25
Waste, environmental	≤5
Feb	

<b>Q5 Eastern Services</b>	
<b>Row Labels</b>	<b>Count of Ref</b>
Bed Shortage, waitings times Discharge / Transfer	≤5
Clinical Incident	10
Communication	23
Equipment	32
Estates/ Facilities / IT Systems	20
Fire Related incident	10
Ill Health	≤5
Medication/Chemotherapy Incident	24
Nutrition	≤5
Personal accident	50
Radiation Related Incident	≤5
Records, information, confidentiality	18
Security	18
Slip Trip Fall	8
Staff Issues	48
Vehicle, road traffic	8
Violence and aggression	22
Waste, environmental	≤5
Mar	
Bed Shortage, waitings times Discharge / Transfer	≤5
Clinical Incident	16
Communication	18
Equipment	17
Estates/ Facilities / IT Systems	17
Fire Related incident	≤5
Ill Health	6
Maternity / Fertility	≤5
Medication/Chemotherapy Incident	18
Personal accident	42
Radiation Related Incident	≤5
Records, information, confidentiality	29
Security	10
Slip Trip Fall	≤5
Staff Issues	28
Vehicle, road traffic	≤5
Violence and aggression	8
Waste, environmental	7
Qtr2	
Apr	
Bed Shortage, waitings times Discharge / Transfer	≤5
Clinical Incident	14
Communication	15
Equipment	25
Estates/ Facilities / IT Systems	8
Fire Related incident	≤5
Ill Health	≤5
Medication/Chemotherapy Incident	16
Personal accident	17
Pressure Ulcer/Skin Damage	≤5
Records, information, confidentiality	17
Safeguarding / child protection	≤5
Security	8
Slip Trip Fall	≤5
Staff Issues	6

<b>Q5 Eastern Services</b>	
<b>Row Labels</b>	<b>Count of Ref</b>
Vehicle, road traffic	≤5
Violence and aggression	10
Waste, environmental	≤5
May	
Bed Shortage, waitings times Discharge / Transfer	≤5
Clinical Incident	12
Communication	19
Equipment	26
Estates/ Facilities / IT Systems	12
Fire Related incident	≤5
Ill Health	≤5
Maternity / Fertility	≤5
Medication/Chemotherapy Incident	18
Personal accident	36
Pressure Ulcer/Skin Damage	≤5
Radiation Related Incident	≤5
Records, information, confidentiality	15
Safeguarding / child protection	≤5
Security	11
Slip Trip Fall	≤5
Staff Issues	12
Vehicle, road traffic	≤5
Violence and aggression	17
Waste, environmental	≤5
Jun	
Bed Shortage, waitings times Discharge / Transfer	≤5
Clinical Incident	13
Communication	15
Equipment	48
Estates/ Facilities / IT Systems	22
Fire Related incident	≤5
Ill Health	≤5
Medication/Chemotherapy Incident	31
Personal accident	41
Pressure Ulcer/Skin Damage	≤5
Radiation Related Incident	≤5
Records, information, confidentiality	42
Security	8
Slip Trip Fall	≤5
Staff Issues	27
Vehicle, road traffic	≤5
Violence and aggression	17
Waste, environmental	10
Qtr3	
Jul	
Bed Shortage, waitings times Discharge / Transfer	8
Clinical Incident	19
Communication	24
Equipment	51
Estates/ Facilities / IT Systems	8
Fire Related incident	≤5
Ill Health	8
Medication/Chemotherapy Incident	18
Personal accident	63



<b>Q5 Eastern Services</b>	
<b>Row Labels</b>	<b>Count of Ref</b>
Pressure Ulcer/Skin Damage	≤5
Radiation Related Incident	≤5
Records, information, confidentiality	38
Safeguarding / child protection	≤5
Security	13
Slip Trip Fall	7
Staff Issues	33
Vehicle, road traffic	≤5
Violence and aggression	33
Waste, environmental	≤5
Aug	
Bed Shortage, waitings times Discharge / Transfer	7
Clinical Incident	14
Communication	21
Equipment	45
Estates/ Facilities / IT Systems	18
Fire Related incident	12
Ill Health	7
Medication/Chemotherapy Incident	24
Nutrition	≤5
Personal accident	25
Radiation Related Incident	≤5
Records, information, confidentiality	22
Safeguarding / child protection	≤5
Security	6
Slip Trip Fall	9
Staff Issues	33
Vehicle, road traffic	≤5
Violence and aggression	14
Waste, environmental	≤5
Sep	
Bed Shortage, waitings times Discharge / Transfer	12
Clinical Incident	11
Communication	25
Equipment	36
Estates/ Facilities / IT Systems	21
Fire Related incident	≤5
Ill Health	≤5
Medication/Chemotherapy Incident	20
Personal accident	42
Radiation Related Incident	≤5
Records, information, confidentiality	20
Research	≤5
Safeguarding / child protection	≤5
Security	12
Slip Trip Fall	12
Staff Issues	54
Vehicle, road traffic	≤5
Violence and aggression	15
Waste, environmental	7
Qtr4	
Oct	
Bed Shortage, waitings times Discharge / Transfer	6
Clinical Incident	17

<b>Q5 Eastern Services</b>	
<b>Row Labels</b>	<b>Count of Ref</b>
Communication	27
Equipment	48
Estates/ Facilities / IT Systems	31
Fire Related incident	9
Ill Health	≤5
Medication/Chemotherapy Incident	22
Nutrition	≤5
Personal accident	66
Pressure Ulcer/Skin Damage	≤5
Radiation Related Incident	≤5
Records, information, confidentiality	29
Safeguarding / child protection	≤5
Security	11
Slip Trip Fall	14
Staff Issues	61
Vehicle, road traffic	6
Violence and aggression	20
Waste, environmental	8
Nov	
Bed Shortage, waitings times Discharge / Transfer	6
Clinical Incident	32
Communication	20
Equipment	38
Estates/ Facilities / IT Systems	14
Fire Related incident	9
Ill Health	≤5
Medication/Chemotherapy Incident	19
Nutrition	≤5
Personal accident	117
Records, information, confidentiality	18
Security	13
Slip Trip Fall	≤5
Staff Issues	42
Vehicle, road traffic	≤5
Violence and aggression	17
Waste, environmental	≤5
Dec	
Bed Shortage, waitings times Discharge / Transfer	≤5
Clinical Incident	17
Communication	19
Equipment	30
Estates/ Facilities / IT Systems	16
Fire Related incident	7
Ill Health	≤5
Maternity / Fertility	≤5
Medication/Chemotherapy Incident	28
Personal accident	117
Pressure Ulcer/Skin Damage	≤5
Radiation Related Incident	≤5
Records, information, confidentiality	22
Security	≤5
Slip Trip Fall	17
Staff Issues	62
Vehicle, road traffic	≤5

<b>Q5 Eastern Services</b>	
<b>Row Labels</b>	<b>Count of Ref</b>
Violence and aggression	22
Waste, environmental	≤5
2021	
Qtr1	
Jan	
Bed Shortage, waitings times Discharge / Transfer	≤5
Clinical Incident	14
Communication	24
Equipment	37
Estates/ Facilities / IT Systems	20
Fire Related incident	≤5
Ill Health	≤5
Medication/Chemotherapy Incident	23
Personal accident	133
Pressure Ulcer/Skin Damage	≤5
Records, information, confidentiality	20
Safeguarding / child protection	≤5
Security	6
Slip Trip Fall	14
Staff Issues	35
Vehicle, road traffic	7
Violence and aggression	28
Waste, environmental	≤5
Feb	
Bed Shortage, waitings times Discharge / Transfer	≤5
Clinical Incident	11
Communication	15
Equipment	24
Estates/ Facilities / IT Systems	22
Fire Related incident	14
Ill Health	≤5
Medication/Chemotherapy Incident	24
Nutrition	≤5
Personal accident	108
Pressure Ulcer/Skin Damage	≤5
Radiation Related Incident	≤5
Records, information, confidentiality	16
Safeguarding / child protection	≤5
Security	8
Slip Trip Fall	30
Staff Issues	25
Vehicle, road traffic	6
Violence and aggression	24
Waste, environmental	≤5
Mar	
Bed Shortage, waitings times Discharge / Transfer	9
Clinical Incident	15
Communication	17
Equipment	33
Estates/ Facilities / IT Systems	37
Fire Related incident	16
Ill Health	≤5
Maternity / Fertility	≤5
Medication/Chemotherapy Incident	25

<b>Q5 Eastern Services</b>	
<b>Row Labels</b>	<b>Count of Ref</b>
Personal accident	193
Records, information, confidentiality	23
Security	9
Slip Trip Fall	21
Staff Issues	23
Vehicle, road traffic	≤5
Violence and aggression	17
Waste, environmental	≤5
Qtr2	
Apr	
Bed Shortage, waitings times Discharge / Transfer	7
Clinical Incident	9
Communication	28
Equipment	38
Estates/ Facilities / IT Systems	29
Fire Related incident	≤5
Ill Health	≤5
Maternity / Fertility	≤5
Medication/Chemotherapy Incident	20
Personal accident	138
Pressure Ulcer/Skin Damage	≤5
Radiation Related Incident	≤5
Records, information, confidentiality	20
Security	15
Slip Trip Fall	21
Staff Issues	21
Vehicle, road traffic	≤5
Violence and aggression	42
Waste, environmental	6
May	
Bed Shortage, waitings times Discharge / Transfer	7
Clinical Incident	17
Communication	18
Equipment	52
Estates/ Facilities / IT Systems	40
Fire Related incident	6
Maternity / Fertility	≤5
Medication/Chemotherapy Incident	25
Nutrition	≤5
Personal accident	161
Records, information, confidentiality	20
Safeguarding / child protection	≤5
Security	7
Slip Trip Fall	52
Staff Issues	17
Vehicle, road traffic	≤5
Violence and aggression	39
Waste, environmental	≤5
Jun	
Bed Shortage, waitings times Discharge / Transfer	≤5
Clinical Incident	24
Communication	18
Equipment	36
Estates/ Facilities / IT Systems	36

<b>Q5 Eastern Services</b>	
<b>Row Labels</b>	<b>Count of Ref</b>
Fire Related incident	11
Medication/Chemotherapy Incident	19
Personal accident	150
Radiation Related Incident	≤5
Records, information, confidentiality	19
Safeguarding / child protection	≤5
Security	≤5
Slip Trip Fall	30
Staff Issues	24
Vehicle, road traffic	≤5
Violence and aggression	44
Waste, environmental	6
Qtr3	
Jul	
Bed Shortage, waitings times Discharge / Transfer	≤5
Clinical Incident	29
Communication	28
Equipment	36
Estates/ Facilities / IT Systems	38
Fire Related incident	≤5
Ill Health	≤5
Medication/Chemotherapy Incident	44
Personal accident	191
Pressure Ulcer/Skin Damage	≤5
Radiation Related Incident	≤5
Records, information, confidentiality	16
Safeguarding / child protection	≤5
Security	8
Slip Trip Fall	16
Staff Issues	34
Vehicle, road traffic	≤5
Violence and aggression	42
Waste, environmental	≤5
Aug	
Bed Shortage, waitings times Discharge / Transfer	≤5
Clinical Incident	18
Communication	26
Equipment	30
Estates/ Facilities / IT Systems	24
Fire Related incident	12
Ill Health	≤5
Medication/Chemotherapy Incident	19
Personal accident	107
Radiation Related Incident	≤5
Records, information, confidentiality	15
Safeguarding / child protection	≤5
Security	≤5
Slip Trip Fall	14
Staff Issues	52
Vehicle, road traffic	≤5
Violence and aggression	30
Waste, environmental	7
Sep	
Bed Shortage, waitings times Discharge / Transfer	≤5

<b>Q5 Eastern Services</b>	
<b>Row Labels</b>	<b>Count of Ref</b>
Clinical Incident	17
Communication	16
Equipment	21
Estates/ Facilities / IT Systems	32
Fire Related incident	12
Ill Health	≤5
Medication/Chemotherapy Incident	19
Nutrition	≤5
Personal accident	101
Radiation Related Incident	≤5
Records, information, confidentiality	29
Security	12
Slip Trip Fall	27
Staff Issues	40
Vehicle, road traffic	≤5
Violence and aggression	25
Waste, environmental	≤5
Qtr4	
Oct	
Bed Shortage, waitings times Discharge / Transfer	8
Clinical Incident	17
Communication	23
Equipment	21
Estates/ Facilities / IT Systems	18
Fire Related incident	8
Ill Health	≤5
Maternity / Fertility	≤5
Medication/Chemotherapy Incident	23
Nutrition	≤5
Personal accident	75
Pressure Ulcer/Skin Damage	≤5
Radiation Related Incident	≤5
Records, information, confidentiality	18
Safeguarding / child protection	≤5
Security	13
Slip Trip Fall	17
Staff Issues	52
Vehicle, road traffic	≤5
Violence and aggression	29
Waste, environmental	≤5
Nov	
Bed Shortage, waitings times Discharge / Transfer	9
Clinical Incident	18
Communication	22
Equipment	33
Estates/ Facilities / IT Systems	35
Fire Related incident	12
Ill Health	≤5
Medication/Chemotherapy Incident	25
Personal accident	80
Radiation Related Incident	≤5
Records, information, confidentiality	27
Safeguarding / child protection	≤5
Slip Trip Fall	14

<b>Q5 Eastern Services</b>	
<b>Row Labels</b>	<b>Count of Ref</b>
Staff Issues	44
Vehicle, road traffic	7
Violence and aggression	30
Waste, environmental	≤5
Dec	
Bed Shortage, waitings times Discharge / Transfer	≤5
Clinical Incident	20
Communication	20
Equipment	27
Estates/ Facilities / IT Systems	28
Fire Related incident	10
Ill Health	≤5
Medication/Chemotherapy Incident	21
Personal accident	65
Pressure Ulcer/Skin Damage	≤5
Records, information, confidentiality	15
Safeguarding / child protection	≤5
Security	≤5
Slip Trip Fall	6
Staff Issues	48
Vehicle, road traffic	16
Violence and aggression	31
Waste, environmental	6
	2022
Qtr1	
Jan	
Bed Shortage, waitings times Discharge / Transfer	6
Clinical Incident	17
Communication	20
Equipment	20
Estates/ Facilities / IT Systems	31
Fire Related incident	11
Ill Health	≤5
Medication/Chemotherapy Incident	30
Personal accident	76
Pressure Ulcer/Skin Damage	≤5
Radiation Related Incident	≤5
Records, information, confidentiality	21
Security	11
Slip Trip Fall	46
Staff Issues	35
Vehicle, road traffic	14
Violence and aggression	31
Waste, environmental	6
Feb	
Bed Shortage, waitings times Discharge / Transfer	8
Clinical Incident	17
Communication	15
Equipment	28
Estates/ Facilities / IT Systems	33
Fire Related incident	10
Ill Health	≤5
Medication/Chemotherapy Incident	26
Personal accident	60

<b>Q5 Eastern Services</b>	
<b>Row Labels</b>	<b>Count of Ref</b>
Pressure Ulcer/Skin Damage	≤5
Records, information, confidentiality	19
Safeguarding / child protection	≤5
Security	10
Slip Trip Fall	29
Staff Issues	65
Vehicle, road traffic	7
Violence and aggression	19
Waste, environmental	≤5
Mar	
Bed Shortage, waitings times Discharge / Transfer	32
Clinical Incident	17
Communication	24
Equipment	23
Estates/ Facilities / IT Systems	48
Fire Related incident	16
Ill Health	≤5
Medication/Chemotherapy Incident	25
Nutrition	≤5
Personal accident	104
Radiation Related Incident	≤5
Records, information, confidentiality	19
Safeguarding / child protection	≤5
Security	12
Slip Trip Fall	42
Staff Issues	105
Vehicle, road traffic	6
Violence and aggression	26
Waste, environmental	≤5
Qtr2	
Apr	
Bed Shortage, waitings times Discharge / Transfer	18
Clinical Incident	14
Communication	20
Equipment	26
Estates/ Facilities / IT Systems	21
Fire Related incident	12
Ill Health	≤5
Medication/Chemotherapy Incident	35
Personal accident	75
Radiation Related Incident	≤5
Records, information, confidentiality	15
Safeguarding / child protection	≤5
Security	10
Slip Trip Fall	37
Staff Issues	74
Vehicle, road traffic	10
Violence and aggression	28
Waste, environmental	≤5
May	
Bed Shortage, waitings times Discharge / Transfer	29
Clinical Incident	13
Communication	21
Equipment	35



<b>Q5 Eastern Services</b>	
<b>Row Labels</b>	<b>Count of Ref</b>
Estates/ Facilities / IT Systems	43
Fire Related incident	≤5
Ill Health	≤5
Maternity / Fertility	≤5
Medication/Chemotherapy Incident	30
Personal accident	76
Records, information, confidentiality	24
Safeguarding / child protection	≤5
Security	16
Slip Trip Fall	49
Staff Issues	35
Vehicle, road traffic	8
Violence and aggression	31
Waste, environmental	6
Jun	
Bed Shortage, waitings times Discharge / Transfer	≤5
Clinical Incident	6
Communication	≤5
Equipment	≤5
Estates/ Facilities / IT Systems	6
Medication/Chemotherapy Incident	≤5
Personal accident	≤5
Radiation Related Incident	≤5
Records, information, confidentiality	≤5
Slip Trip Fall	≤5
Staff Issues	8
Violence and aggression	≤5
Waste, environmental	≤5
<b>Grand Total</b>	<b>17183</b>

<b>Q5 Northern Services</b>	<b>NONE</b>	<b>MINOR</b>	<b>MODERATE</b>	<b>MAJOR</b>	<b>CATASTROPHIC</b>
<b>2018 04</b>					
Consent, Communication and Confidentiality	6	0	0	0	0
Documentation (including records, identification)	17	≤5	0	0	0
Fire, Fire Alarms and Detectors	≤5	≤5	0	0	0
Infection Control	≤5	≤5	0	0	0
Infrastructure (inc. Estates, facilities and environment)	8	≤5	0	0	0
Information Technology	≤5	≤5	0	0	0
Medical Device/ Equipment	≤5	≤5	0	0	0
Security (inc. Financial)	8	≤5	0	0	0
Staff Accident	≤5	7	8	0	0
Staffing Issues	13	8	0	0	0
Violence and Aggression	≤5	≤5	0	0	0
Visitor / Contractor Accident	0	≤5	≤5	0	0
<b>2018 05</b>					
Consent, Communication and Confidentiality	≤5	≤5	0	0	0
Documentation (including records, identification)	15	≤5	0	0	0
Fire, Fire Alarms and Detectors	≤5	0	0	0	0
Infection Control	≤5	0	0	0	0
Infrastructure (inc. Estates, facilities and environment)	≤5	≤5	0	0	0
Information Technology	≤5	≤5	0	0	0
Medical Device/ Equipment	≤5	0	0	0	0
Security (inc. Financial)	8	≤5	0	0	0
Staff Accident	≤5	11	≤5	0	0
Staffing Issues	≤5	6	0	0	0
Violence and Aggression	11	8	0	0	0
Visitor / Contractor Accident	≤5	≤5	0	0	0
<b>2018 06</b>					
Consent, Communication and Confidentiality	7	≤5	0	0	0
Documentation (including records, identification)	6	≤5	0	0	0
Fire, Fire Alarms and Detectors	≤5	0	0	0	0
Infection Control	6	≤5	0	0	0
Infrastructure (inc. Estates, facilities and environment)	7	11	0	0	0
Information Technology	8	≤5	0	0	0
Medical Device/ Equipment	≤5	0	0	0	0
Security (inc. Financial)	10	≤5	≤5	0	0
Staff Accident	≤5	8	7	0	0
Staffing Issues	16	8	0	0	0
Violence and Aggression	9	8	0	0	0
Visitor / Contractor Accident	≤5	0	0	0	0
<b>2018 07</b>					
Consent, Communication and Confidentiality	≤5	≤5	0	0	0
Documentation (including records, identification)	≤5	0	0	0	0
Fire, Fire Alarms and Detectors	12	0	0	0	0
Infection Control	≤5	≤5	0	0	0
Infrastructure (inc. Estates, facilities and environment)	10	≤5	0	0	0
Information Technology	≤5	≤5	≤5	0	0
Resuscitation Incident	≤5	0	0	0	0
Security (inc. Financial)	14	≤5	0	0	0
Staff Accident	≤5	14	9	0	0
Staffing Issues	9	7	≤5	0	0
Violence and Aggression	11	8	0	0	0
Visitor / Contractor Accident	≤5	≤5	0	0	0
<b>2018 08</b>					
Consent, Communication and Confidentiality	7	≤5	0	0	0
Documentation (including records, identification)	6	≤5	0	0	0

<b>Q5 Northern Services</b>	<b>NONE</b>	<b>MINOR</b>	<b>MODERATE</b>	<b>MAJOR</b>	<b>CATASTROPHIC</b>
Fire, Fire Alarms and Detectors	9	≤5	0	0	0
Infection Control	≤5	0	0	0	0
Infrastructure (inc. Estates, facilities and environment)	8	≤5	0	0	0
Information Technology	6	≤5	0	0	0
Medical Device/ Equipment	≤5	≤5	0	0	0
Security (inc. Financial)	14	≤5	0	0	0
Staff Accident	≤5	7	8	0	0
Staffing Issues	12	≤5	0	0	0
Violence and Aggression	13	13	≤5	0	0
Visitor / Contractor Accident	≤5	≤5	0	0	0
<b>2018 09</b>					
Consent, Communication and Confidentiality	≤5	≤5	0	0	0
Documentation (including records, identification)	≤5	≤5	0	0	0
Fire, Fire Alarms and Detectors	6	≤5	0	0	0
Infection Control	≤5	0	0	0	0
Infrastructure (inc. Estates, facilities and environment)	≤5	≤5	≤5	0	0
Information Technology	6	0	0	0	0
Medical Device/ Equipment	≤5	0	0	0	0
Security (inc. Financial)	9	≤5	≤5	0	0
Staff Accident	8	8	10	0	0
Staffing Issues	20	≤5	≤5	0	0
Violence and Aggression	12	≤5	≤5	0	0
Visitor / Contractor Accident	≤5	0	0	0	0
<b>2018 10</b>					
Consent, Communication and Confidentiality	≤5	≤5	0	0	0
Documentation (including records, identification)	≤5	0	0	0	0
Fire, Fire Alarms and Detectors	10	0	0	0	0
Infection Control	≤5	≤5	0	0	0
Infrastructure (inc. Estates, facilities and environment)	12	≤5	0	0	0
Information Technology	≤5	≤5	0	0	0
Medical Device/ Equipment	≤5	0	0	0	0
Security (inc. Financial)	14	≤5	0	0	0
Staff Accident	≤5	10	≤5	0	0
Staffing Issues	12	≤5	0	0	0
Treatment/ Procedure	≤5	0	0	0	0
Violence and Aggression	17	≤5	≤5	0	0
Visitor / Contractor Accident	≤5	0	≤5	0	0
<b>2018 11</b>					
Consent, Communication and Confidentiality	7	0	0	0	0
Documentation (including records, identification)	≤5	0	0	0	0
Fire, Fire Alarms and Detectors	≤5	0	0	0	0
Infection Control	≤5	0	0	0	0
Infrastructure (inc. Estates, facilities and environment)	11	6	0	0	0
Information Technology	10	0	≤5	0	0
Resuscitation Incident	≤5	0	0	0	0
Security (inc. Financial)	9	≤5	≤5	0	0
Staff Accident	≤5	11	6	0	0
Staffing Issues	9	0	0	0	0
Violence and Aggression	19	9	0	0	0
Visitor / Contractor Accident	0	≤5	0	0	0
<b>2018 12</b>					
Documentation (including records, identification)	≤5	0	0	0	0
Fire, Fire Alarms and Detectors	≤5	0	0	0	0
Infection Control	≤5	0	0	0	0
Infrastructure (inc. Estates, facilities and environment)	18	0	0	0	0

<b>Q5 Northern Services</b>	<b>NONE</b>	<b>MINOR</b>	<b>MODERATE</b>	<b>MAJOR</b>	<b>CATASTROPHIC</b>
Information Technology	≤5	≤5	0	0	0
Medical Device/ Equipment	≤5	0	0	0	0
Medication	≤5	0	0	0	0
Security (inc. Financial)	7	≤5	0	0	0
Staff Accident	≤5	8	≤5	0	0
Staffing Issues	≤5	≤5	0	0	0
Violence and Aggression	8	12	≤5	0	0
Visitor / Contractor Accident	0	≤5	0	0	0
2019 01					
Consent, Communication and Confidentiality	≤5	0	0	0	0
Documentation (including records, identification)	10	0	0	0	0
Infection Control	≤5	0	0	0	0
Infrastructure (inc. Estates, facilities and environment)	10	≤5	0	0	0
Information Technology	8	≤5	0	0	0
Security (inc. Financial)	10	≤5	0	0	0
Staff Accident	6	11	7	0	0
Staffing Issues	14	≤5	≤5	0	0
Treatment/ Procedure	≤5	0	0	0	0
Violence and Aggression	24	≤5	0	0	0
Visitor / Contractor Accident	≤5	0	0	0	0
2019 02					
Consent, Communication and Confidentiality	≤5	≤5	0	0	0
Documentation (including records, identification)	≤5	0	0	0	0
Fire, Fire Alarms and Detectors	≤5	≤5	0	0	0
Infection Control	6	0	0	0	0
Infrastructure (inc. Estates, facilities and environment)	12	≤5	0	0	0
Information Technology	≤5	≤5	0	0	0
Medical Device/ Equipment	≤5	0	0	0	0
Patient Issue (abuse/ aggression/ self-harm)	0	≤5	0	0	0
Resuscitation Incident	0	≤5	0	0	0
Security (inc. Financial)	13	≤5	0	0	0
Staff Accident	6	6	8	0	0
Staffing Issues	17	0	0	0	0
Treatment/ Procedure	≤5	0	0	0	0
Violence and Aggression	20	≤5	0	0	0
Visitor / Contractor Accident	≤5	≤5	0	0	0
2019 03					
Consent, Communication and Confidentiality	6	0	0	0	0
Documentation (including records, identification)	≤5	0	0	0	0
Fire, Fire Alarms and Detectors	≤5	≤5	≤5	0	0
Infection Control	≤5	0	0	0	0
Infrastructure (inc. Estates, facilities and environment)	11	≤5	0	0	0
Information Technology	8	≤5	0	0	0
Medical Device/ Equipment	8	0	0	0	0
Security (inc. Financial)	14	≤5	0	0	0
Staff Accident	≤5	13	7	0	0
Staffing Issues	17	≤5	0	0	0
Violence and Aggression	9	12	0	0	0
2019 04					
Consent, Communication and Confidentiality	≤5	0	≤5	0	0
Documentation (including records, identification)	8	≤5	0	0	0
Fire, Fire Alarms and Detectors	8	0	0	0	0
Infection Control	6	0	0	0	0
Infrastructure (inc. Estates, facilities and environment)	8	≤5	≤5	0	0
Information Technology	7	≤5	0	0	0

<b>Q5 Northern Services</b>	<b>NONE</b>	<b>MINOR</b>	<b>MODERATE</b>	<b>MAJOR</b>	<b>CATASTROPHIC</b>
Medical Device/ Equipment	≤5	0	0	0	0
Resuscitation Incident	≤5	0	≤5	0	0
Security (inc. Financial)	12	≤5	0	0	0
Staff Accident	6	12	6	0	0
Staffing Issues	9	0	0	0	0
Violence and Aggression	15	8	≤5	0	0
Visitor / Contractor Accident	≤5	≤5	≤5	0	0
2019 05					
Consent, Communication and Confidentiality	≤5	0	0	0	0
Documentation (including records, identification)	≤5	0	0	0	0
Fire, Fire Alarms and Detectors	≤5	≤5	0	0	0
Infection Control	7	0	0	0	0
Infrastructure (inc. Estates, facilities and environment)	8	≤5	0	0	0
Information Technology	14	≤5	0	0	0
Medical Device/ Equipment	≤5	0	0	0	0
Security (inc. Financial)	9	≤5	0	0	0
Staff Accident	7	11	0	0	0
Staffing Issues	15	≤5	0	0	0
Violence and Aggression	16	≤5	0	0	0
Visitor / Contractor Accident	≤5	≤5	0	0	0
2019 06					
Consent, Communication and Confidentiality	8	0	0	0	0
Documentation (including records, identification)	7	0	0	0	0
Fire, Fire Alarms and Detectors	12	0	0	0	0
Infection Control	≤5	0	0	0	0
Infrastructure (inc. Estates, facilities and environment)	7	≤5	0	0	0
Information Technology	≤5	≤5	0	0	0
Medical Device/ Equipment	≤5	0	0	0	0
Resuscitation Incident	≤5	0	0	0	0
Security (inc. Financial)	12	≤5	0	0	0
Staff Accident	7	12	≤5	0	0
Staffing Issues	11	≤5	0	0	0
Violence and Aggression	12	7	≤5	0	0
Visitor / Contractor Accident	0	≤5	0	0	0
2019 07					
Consent, Communication and Confidentiality	≤5	≤5	0	0	0
Documentation (including records, identification)	6	≤5	0	0	0
Fire, Fire Alarms and Detectors	8	≤5	0	0	0
Implementation of care and ongoing monitoring/ review	0	≤5	0	0	0
Infection Control	≤5	≤5	≤5	0	0
Infrastructure (inc. Estates, facilities and environment)	11	≤5	0	0	0
Information Technology	10	≤5	0	0	0
Medical Device/ Equipment	6	0	0	0	0
Medication	≤5	0	0	0	0
Security (inc. Financial)	14	≤5	0	0	0
Staff Accident	≤5	10	≤5	0	0
Staffing Issues	11	≤5	≤5	0	0
Treatment/ Procedure	≤5	0	0	0	0
Violence and Aggression	15	7	0	0	0
Visitor / Contractor Accident	≤5	0	0	0	0
2019 08					
Consent, Communication and Confidentiality	9	0	0	0	0
Documentation (including records, identification)	≤5	≤5	0	0	0
Fire, Fire Alarms and Detectors	≤5	≤5	0	0	0
Infection Control	≤5	0	0	0	0

<b>Q5 Northern Services</b>	<b>NONE</b>	<b>MINOR</b>	<b>MODERATE</b>	<b>MAJOR</b>	<b>CATASTROPHIC</b>
Infrastructure (inc. Estates, facilities and environment)	12	≤5	0	0	0
Information Technology	6	0	0	0	0
Medical Device/ Equipment	≤5	≤5	0	0	0
Medication	≤5	0	0	0	0
Security (inc. Financial)	18	≤5	0	0	0
Staff Accident	≤5	10	≤5	0	0
Staffing Issues	18	0	0	0	0
Violence and Aggression	9	6	≤5	0	0
Visitor / Contractor Accident	≤5	≤5	≤5	0	0
2019 09					
Consent, Communication and Confidentiality	≤5	≤5	0	0	0
Documentation (including records, identification)	7	0	0	0	0
Fire, Fire Alarms and Detectors	≤5	0	0	0	0
Infection Control	≤5	0	0	0	0
Infrastructure (inc. Estates, facilities and environment)	8	≤5	0	0	0
Information Technology	≤5	0	0	0	0
Medical Device/ Equipment	15	≤5	0	0	0
Medication	≤5	0	0	0	0
Patient Issue (abuse/ aggression/ self-harm)	≤5	0	0	0	0
Security (inc. Financial)	16	≤5	0	0	0
Staff Accident	≤5	8	≤5	0	0
Staffing Issues	16	0	0	0	0
Violence and Aggression	12	7	0	0	0
2019 10					
Consent, Communication and Confidentiality	8	0	0	0	0
Documentation (including records, identification)	9	0	0	0	0
Fire, Fire Alarms and Detectors	≤5	0	0	0	0
Infection Control	≤5	≤5	0	0	0
Infrastructure (inc. Estates, facilities and environment)	17	≤5	0	0	0
Information Technology	≤5	≤5	0	0	0
Medical Device/ Equipment	9	0	0	0	0
Medication	0	≤5	0	0	0
Security (inc. Financial)	14	≤5	0	0	0
Staff Accident	≤5	9	7	0	0
Staffing Issues	20	≤5	0	0	0
Violence and Aggression	19	≤5	0	0	0
Visitor / Contractor Accident	≤5	≤5	≤5	0	0
2019 11					
Consent, Communication and Confidentiality	6	≤5	0	0	0
Documentation (including records, identification)	≤5	0	0	0	0
Fire, Fire Alarms and Detectors	≤5	≤5	0	0	0
Infection Control	≤5	≤5	0	0	0
Infrastructure (inc. Estates, facilities and environment)	7	≤5	0	0	0
Information Technology	10	0	0	0	0
Medical Device/ Equipment	≤5	0	0	0	0
Medication	≤5	0	0	0	0
Security (inc. Financial)	15	0	0	0	0
Staff Accident	11	14	6	0	0
Staffing Issues	12	≤5	0	0	0
Treatment/ Procedure	≤5	0	≤5	0	0
Violence and Aggression	16	10	≤5	0	0
Visitor / Contractor Accident	≤5	0	0	0	0
2019 12					
Consent, Communication and Confidentiality	≤5	≤5	0	0	0
Documentation (including records, identification)	8	≤5	0	0	0

<b>Q5 Northern Services</b>	<b>NONE</b>	<b>MINOR</b>	<b>MODERATE</b>	<b>MAJOR</b>	<b>CATASTROPHIC</b>
Fire, Fire Alarms and Detectors	7	0	≤5	0	0
Infection Control	≤5	0	0	0	0
Infrastructure (inc. Estates, facilities and environment)	11	≤5	0	0	0
Information Technology	≤5	0	0	0	0
Medical Device/ Equipment	≤5	0	0	0	0
Medication	≤5	0	0	0	0
Resuscitation Incident	≤5	0	0	0	0
Security (inc. Financial)	18	≤5	0	0	0
Staff Accident	≤5	13	≤5	0	0
Staffing Issues	6	≤5	0	0	0
Treatment/ Procedure	≤5	0	0	0	0
Violence and Aggression	12	≤5	≤5	0	0
2020 01					
Consent, Communication and Confidentiality	≤5	≤5	0	0	0
Documentation (including records, identification)	≤5	0	0	0	0
Fire, Fire Alarms and Detectors	≤5	0	0	0	0
Infection Control	≤5	≤5	0	0	0
Infrastructure (inc. Estates, facilities and environment)	15	≤5	0	0	0
Information Technology	≤5	≤5	0	0	0
Medical Device/ Equipment	≤5	≤5	0	0	0
Security (inc. Financial)	21	≤5	0	0	0
Staff Accident	10	9	≤5	0	0
Staffing Issues	11	≤5	0	0	0
Treatment/ Procedure	≤5	0	0	0	0
Violence and Aggression	15	≤5	≤5	0	0
Visitor / Contractor Accident	≤5	0	0	0	0
2020 02					
Consent, Communication and Confidentiality	≤5	≤5	0	0	0
Documentation (including records, identification)	10	≤5	0	0	0
Fire, Fire Alarms and Detectors	≤5	≤5	0	0	0
Infection Control	≤5	0	0	0	0
Infrastructure (inc. Estates, facilities and environment)	10	≤5	0	0	0
Information Technology	8	≤5	0	0	0
Medical Device/ Equipment	6	≤5	0	0	0
Medication	≤5	0	0	0	0
Security (inc. Financial)	26	≤5	0	0	0
Staff Accident	8	11	≤5	0	0
Staffing Issues	13	≤5	0	0	0
Violence and Aggression	26	10	≤5	0	0
Visitor / Contractor Accident	0	≤5	0	0	0
2020 03					
Consent, Communication and Confidentiality	6	0	0	0	0
Documentation (including records, identification)	≤5	0	0	0	0
Fire, Fire Alarms and Detectors	≤5	≤5	0	0	0
Infection Control	10	0	≤5	0	0
Infrastructure (inc. Estates, facilities and environment)	13	≤5	0	0	0
Information Technology	10	≤5	0	0	0
Medical Device/ Equipment	11	≤5	≤5	0	0
Medication	≤5	0	0	0	0
Security (inc. Financial)	19	≤5	0	0	0
Staff Accident	≤5	6	≤5	0	0
Staffing Issues	10	≤5	0	0	0
Violence and Aggression	20	8	≤5	0	0
Visitor / Contractor Accident	≤5	≤5	0	0	0
2020 04					

<b>Q5 Northern Services</b>	<b>NONE</b>	<b>MINOR</b>	<b>MODERATE</b>	<b>MAJOR</b>	<b>CATASTROPHIC</b>
Consent, Communication and Confidentiality	6	≤5	0	0	0
Documentation (including records, identification)	≤5	≤5	0	0	0
Fire, Fire Alarms and Detectors	≤5	0	0	0	0
Infection Control	8	0	0	0	0
Infrastructure (inc. Estates, facilities and environment)	≤5	≤5	0	0	0
Information Technology	≤5	0	0	0	0
Medical Device/ Equipment	≤5	≤5	0	0	0
Security (inc. Financial)	21	0	0	0	0
Staff Accident	≤5	7	≤5	0	0
Staffing Issues	≤5	0	0	0	0
Treatment/ Procedure	≤5	0	0	0	0
Violence and Aggression	6	≤5	0	0	0
2020 05					
Consent, Communication and Confidentiality	≤5	0	0	0	0
Documentation (including records, identification)	≤5	0	0	0	0
Fire, Fire Alarms and Detectors	≤5	≤5	0	0	0
Infection Control	≤5	0	0	0	0
Infrastructure (inc. Estates, facilities and environment)	≤5	≤5	0	0	0
Information Technology	6	≤5	0	0	0
Medical Device/ Equipment	≤5	0	0	0	0
Medication	≤5	≤5	0	0	0
Pressure Damage	0	≤5	0	0	0
Resuscitation Incident	≤5	0	0	0	0
Security (inc. Financial)	26	≤5	0	0	0
Staff Accident	6	13	≤5	0	0
Staffing Issues	≤5	0	0	0	0
Violence and Aggression	6	6	0	0	0
2020 06					
Consent, Communication and Confidentiality	≤5	≤5	0	0	0
Documentation (including records, identification)	8	≤5	0	0	0
Fire, Fire Alarms and Detectors	6	0	0	0	0
Implementation of care and ongoing monitoring/ review	0	≤5	0	0	0
Infection Control	7	≤5	0	0	0
Infrastructure (inc. Estates, facilities and environment)	16	≤5	0	0	0
Information Technology	7	≤5	0	0	0
Medical Device/ Equipment	10	0	0	0	0
Pressure Damage	≤5	0	0	0	0
Resuscitation Incident	0	≤5	0	0	0
Security (inc. Financial)	15	≤5	0	0	0
Staff Accident	≤5	11	0	0	0
Staffing Issues	≤5	≤5	0	0	0
Treatment/ Procedure	≤5	0	0	0	0
Violence and Aggression	11	13	0	0	0
Visitor / Contractor Accident	0	≤5	0	0	0
2020 07					
Consent, Communication and Confidentiality	≤5	≤5	0	0	0
Documentation (including records, identification)	9	≤5	0	0	0
Fire, Fire Alarms and Detectors	≤5	0	0	0	0
Implementation of care and ongoing monitoring/ review	≤5	0	0	0	0
Infection Control	0	≤5	0	0	0
Infrastructure (inc. Estates, facilities and environment)	20	≤5	0	0	0
Information Technology	9	0	0	0	0
Medical Device/ Equipment	17	≤5	0	0	0
Medication	≤5	0	0	0	0
Pressure Damage	≤5	0	0	0	0



<b>Q5 Northern Services</b>	<b>NONE</b>	<b>MINOR</b>	<b>MODERATE</b>	<b>MAJOR</b>	<b>CATASTROPHIC</b>
Security (inc. Financial)	15	≤5	0	0	0
Staff Accident	≤5	13	0	0	0
Staffing Issues	11	≤5	0	0	0
Violence and Aggression	15	8	0	0	0
2020 08					
Consent, Communication and Confidentiality	6	≤5	0	0	0
Documentation (including records, identification)	8	0	0	0	0
Fire, Fire Alarms and Detectors	9	0	0	0	0
Implementation of care and ongoing monitoring/ review	≤5	0	0	0	0
Infection Control	≤5	0	0	0	0
Infrastructure (inc. Estates, facilities and environment)	20	≤5	0	0	0
Information Technology	8	0	0	0	0
Medical Device/ Equipment	6	0	0	0	0
Medication	≤5	≤5	0	0	0
Security (inc. Financial)	13	≤5	0	0	0
Staff Accident	6	11	≤5	0	0
Staffing Issues	11	0	0	0	0
Violence and Aggression	≤5	6	0	0	0
2020 09					
Consent, Communication and Confidentiality	15	0	0	0	0
Documentation (including records, identification)	9	0	0	0	0
Fire, Fire Alarms and Detectors	≤5	0	0	0	0
Implementation of care and ongoing monitoring/ review	≤5	0	0	0	0
Infection Control	≤5	0	0	0	0
Infrastructure (inc. Estates, facilities and environment)	22	≤5	0	0	0
Information Technology	≤5	≤5	0	0	0
Medical Device/ Equipment	≤5	0	0	0	0
Security (inc. Financial)	22	0	0	0	0
Staff Accident	8	11	≤5	0	0
Staffing Issues	13	≤5	0	0	0
Violence and Aggression	21	9	0	0	0
2020 10					
Consent, Communication and Confidentiality	≤5	≤5	0	0	0
Documentation (including records, identification)	10	0	0	0	0
Fire, Fire Alarms and Detectors	9	0	0	0	0
Infection Control	7	≤5	0	0	0
Infrastructure (inc. Estates, facilities and environment)	13	≤5	0	0	0
Information Technology	14	≤5	0	0	0
Medical Device/ Equipment	≤5	0	0	0	0
Medication	≤5	≤5	0	0	0
Pressure Damage	≤5	0	0	0	0
Security (inc. Financial)	22	0	0	0	0
Staff Accident	8	15	≤5	0	0
Staffing Issues	17	6	0	0	0
Violence and Aggression	12	7	0	0	0
Visitor / Contractor Accident	≤5	0	0	0	0
2020 11					
Consent, Communication and Confidentiality	8	≤5	0	0	0
Documentation (including records, identification)	7	≤5	0	0	0
Fire, Fire Alarms and Detectors	≤5	0	0	0	0
Infection Control	6	0	≤5	0	0
Infrastructure (inc. Estates, facilities and environment)	13	≤5	0	0	0
Information Technology	11	≤5	0	0	0
Medical Device/ Equipment	≤5	≤5	0	0	0
Medication	≤5	0	0	0	0

<b>Q5 Northern Services</b>	<b>NONE</b>	<b>MINOR</b>	<b>MODERATE</b>	<b>MAJOR</b>	<b>CATASTROPHIC</b>
Security (inc. Financial)	6	0	0	0	0
Staff Accident	8	14	≤5	0	0
Staffing Issues	11	≤5	0	0	0
Treatment/ Procedure	≤5	0	0	0	0
Violence and Aggression	19	≤5	0	0	0
<b>2020 12</b>					
Consent, Communication and Confidentiality	8	≤5	0	0	0
Documentation (including records, identification)	8	≤5	0	0	0
Fire, Fire Alarms and Detectors	≤5	0	0	0	0
Implementation of care and ongoing monitoring/ review	≤5	0	0	0	0
Infection Control	≤5	≤5	0	0	0
Infrastructure (inc. Estates, facilities and environment)	≤5	≤5	0	0	0
Information Technology	≤5	≤5	0	0	0
Medical Device/ Equipment	≤5	0	0	0	0
Medication	≤5	0	0	0	0
Pressure Damage	≤5	≤5	0	0	0
Resuscitation Incident	≤5	0	0	0	0
Security (inc. Financial)	8	≤5	0	0	0
Staff Accident	6	13	0	0	0
Staffing Issues	14	≤5	0	0	0
Violence and Aggression	21	6	0	0	0
Visitor / Contractor Accident	0	≤5	0	0	0
<b>2021 01</b>					
Consent, Communication and Confidentiality	≤5	≤5	0	0	0
Documentation (including records, identification)	13	0	0	0	0
Fire, Fire Alarms and Detectors	11	0	0	0	0
Implementation of care and ongoing monitoring/ review	≤5	0	0	0	0
Infection Control	≤5	0	0	0	0
Infrastructure (inc. Estates, facilities and environment)	19	≤5	0	0	0
Information Technology	10	≤5	0	0	0
Medical Device/ Equipment	≤5	0	0	0	0
Medication	≤5	0	0	0	0
Resuscitation Incident	≤5	0	0	0	0
Security (inc. Financial)	19	≤5	0	0	0
Staff Accident	≤5	15	0	0	0
Staffing Issues	6	0	0	0	0
Violence and Aggression	14	8	0	0	0
Visitor / Contractor Accident	≤5	0	0	0	0
<b>2021 02</b>					
Consent, Communication and Confidentiality	7	≤5	0	0	0
Documentation (including records, identification)	12	≤5	0	0	0
Fire, Fire Alarms and Detectors	8	0	0	0	0
Implementation of care and ongoing monitoring/ review	0	≤5	0	0	0
Infection Control	≤5	≤5	0	0	0
Infrastructure (inc. Estates, facilities and environment)	10	≤5	0	0	0
Information Technology	6	≤5	≤5	0	0
Medical Device/ Equipment	7	≤5	0	0	0
Medication	≤5	0	0	0	0
Pressure Damage	0	≤5	0	0	0
Security (inc. Financial)	14	≤5	0	0	0
Staff Accident	≤5	8	0	0	0
Staffing Issues	6	0	0	0	0
Treatment/ Procedure	≤5	0	0	0	0
Violence and Aggression	12	≤5	0	0	0
<b>2021 03</b>					

<b>Q5 Northern Services</b>	<b>NONE</b>	<b>MINOR</b>	<b>MODERATE</b>	<b>MAJOR</b>	<b>CATASTROPHIC</b>
Consent, Communication and Confidentiality	12	≤5	0	0	0
Documentation (including records, identification)	17	≤5	0	≤5	0
Fire, Fire Alarms and Detectors	≤5	≤5	0	0	0
Infection Control	≤5	0	0	0	0
Infrastructure (inc. Estates, facilities and environment)	13	≤5	0	0	0
Information Technology	≤5	≤5	0	0	0
Medical Device/ Equipment	≤5	≤5	0	0	0
Pressure Damage	≤5	≤5	0	0	0
Security (inc. Financial)	22	≤5	0	0	0
Staff Accident	7	14	≤5	0	0
Staffing Issues	≤5	≤5	0	0	0
Treatment/ Procedure	≤5	0	0	0	0
Violence and Aggression	15	≤5	0	0	0
<b>2021 04</b>					
Consent, Communication and Confidentiality	≤5	≤5	0	0	0
Documentation (including records, identification)	26	0	0	0	0
Fire, Fire Alarms and Detectors	9	≤5	0	0	0
Infection Control	≤5	0	0	0	0
Infrastructure (inc. Estates, facilities and environment)	7	≤5	0	0	0
Information Technology	≤5	≤5	0	0	0
Medical Device/ Equipment	≤5	0	0	0	0
Medication	≤5	0	0	0	0
Pressure Damage	≤5	0	0	0	0
Security (inc. Financial)	17	≤5	0	0	0
Staff Accident	≤5	18	≤5	0	0
Staffing Issues	≤5	0	0	0	0
Violence and Aggression	10	6	0	0	0
<b>2021 05</b>					
Consent, Communication and Confidentiality	8	≤5	0	0	0
Documentation (including records, identification)	20	0	0	0	0
Fire, Fire Alarms and Detectors	6	0	0	0	0
Infection Control	≤5	0	0	0	0
Infrastructure (inc. Estates, facilities and environment)	7	0	0	0	0
Information Technology	≤5	≤5	0	0	0
Medical Device/ Equipment	7	0	0	0	0
Medication	≤5	0	0	0	0
Security (inc. Financial)	26	≤5	0	0	0
Staff Accident	6	14	≤5	0	0
Staffing Issues	≤5	≤5	0	0	0
Violence and Aggression	11	7	0	0	0
Visitor / Contractor Accident	≤5	≤5	0	0	0
<b>2021 06</b>					
Consent, Communication and Confidentiality	14	0	0	0	0
Documentation (including records, identification)	11	0	0	0	0
Fire, Fire Alarms and Detectors	≤5	≤5	0	0	0
Implementation of care and ongoing monitoring/ review	≤5	0	0	0	0
Infection Control	≤5	0	0	0	0
Infrastructure (inc. Estates, facilities and environment)	8	≤5	0	0	0
Information Technology	6	0	0	0	0
Medical Device/ Equipment	7	0	0	0	0
Medication	≤5	0	0	0	0
Security (inc. Financial)	15	0	≤5	0	0
Staff Accident	10	11	≤5	0	0
Staffing Issues	12	≤5	0	0	0
Treatment/ Procedure	≤5	0	0	0	0

<b>Q5 Northern Services</b>	<b>NONE</b>	<b>MINOR</b>	<b>MODERATE</b>	<b>MAJOR</b>	<b>CATASTROPHIC</b>
Violence and Aggression	24	9	0	0	0
Visitor / Contractor Accident	0	≤5	0	0	0
2021 07					
Consent, Communication and Confidentiality	6	≤5	0	0	0
Documentation (including records, identification)	10	0	0	0	0
Fire, Fire Alarms and Detectors	6	0	0	0	0
Implementation of care and ongoing monitoring/ review	≤5	0	0	0	0
Infection Control	≤5	0	0	0	0
Infrastructure (inc. Estates, facilities and environment)	29	≤5	0	0	0
Information Technology	10	≤5	0	0	0
Medical Device/ Equipment	≤5	≤5	0	0	0
Medication	≤5	0	0	0	0
Security (inc. Financial)	23	≤5	0	0	0
Staff Accident	7	13	≤5	0	0
Staffing Issues	14	0	0	0	0
Treatment/ Procedure	0	≤5	0	0	0
Violence and Aggression	21	≤5	0	0	0
Visitor / Contractor Accident	0	≤5	0	0	0
2021 08					
Consent, Communication and Confidentiality	13	≤5	0	0	0
Documentation (including records, identification)	7	≤5	0	0	0
Fire, Fire Alarms and Detectors	≤5	≤5	0	0	0
Implementation of care and ongoing monitoring/ review	≤5	0	0	0	0
Infection Control	8	0	0	0	0
Infrastructure (inc. Estates, facilities and environment)	7	≤5	0	0	0
Information Technology	10	≤5	0	0	0
Medical Device/ Equipment	≤5	≤5	0	0	0
Medication	≤5	0	0	0	0
Security (inc. Financial)	11	0	0	0	0
Staff Accident	6	6	≤5	0	0
Staffing Issues	20	≤5	0	0	0
Treatment/ Procedure	≤5	≤5	0	0	0
Violence and Aggression	20	6	0	0	0
Visitor / Contractor Accident	≤5	0	0	0	0
2021 09					
Consent, Communication and Confidentiality	≤5	0	0	0	0
Documentation (including records, identification)	9	0	0	0	0
Fire, Fire Alarms and Detectors	≤5	0	0	0	0
Implementation of care and ongoing monitoring/ review	≤5	0	0	0	0
Infection Control	≤5	≤5	0	0	0
Infrastructure (inc. Estates, facilities and environment)	14	≤5	0	0	0
Information Technology	≤5	≤5	0	0	0
Medical Device/ Equipment	≤5	0	0	0	0
Medication	≤5	≤5	0	0	0
Security (inc. Financial)	16	≤5	0	0	0
Staff Accident	6	19	≤5	0	0
Staffing Issues	20	≤5	0	0	0
Treatment/ Procedure	≤5	0	0	0	0
Violence and Aggression	23	≤5	0	0	0
Visitor / Contractor Accident	≤5	0	0	0	0
2021 10					
Consent, Communication and Confidentiality	9	≤5	0	0	0
Documentation (including records, identification)	13	0	0	0	0
Fire, Fire Alarms and Detectors	≤5	0	0	0	0
Infection Control	≤5	0	0	0	0

<b>Q5 Northern Services</b>	<b>NONE</b>	<b>MINOR</b>	<b>MODERATE</b>	<b>MAJOR</b>	<b>CATASTROPHIC</b>
Infrastructure (inc. Estates, facilities and environment)	6	≤5	0	0	0
Information Technology	≤5	≤5	0	0	0
Medical Device/ Equipment	≤5	0	0	0	0
Medication	≤5	0	0	0	0
Security (inc. Financial)	25	≤5	0	0	0
Staff Accident	9	16	0	0	0
Staffing Issues	26	13	0	0	0
Treatment/ Procedure	≤5	0	0	0	0
Violence and Aggression	10	16	0	0	0
Visitor / Contractor Accident	≤5	≤5	0	0	0
2021 11					
Consent, Communication and Confidentiality	7	0	0	0	0
Documentation (including records, identification)	10	≤5	0	0	0
Fire, Fire Alarms and Detectors	9	0	0	0	0
Implementation of care and ongoing monitoring/ review	≤5	0	0	0	0
Infection Control	6	≤5	0	0	0
Infrastructure (inc. Estates, facilities and environment)	16	≤5	0	0	0
Information Technology	≤5	≤5	0	0	0
Medical Device/ Equipment	≤5	0	0	0	0
Medication	≤5	0	0	0	0
Security (inc. Financial)	24	≤5	0	0	0
Staff Accident	6	11	0	0	0
Staffing Issues	22	10	0	0	0
Treatment/ Procedure	≤5	0	0	0	0
Violence and Aggression	32	10	0	0	0
2021 12					
Consent, Communication and Confidentiality	≤5	≤5	0	0	0
Documentation (including records, identification)	11	0	0	0	0
Fire, Fire Alarms and Detectors	≤5	0	0	0	0
Implementation of care and ongoing monitoring/ review	≤5	0	0	0	0
Infection Control	≤5	0	0	0	0
Infrastructure (inc. Estates, facilities and environment)	10	≤5	0	0	0
Information Technology	≤5	≤5	0	0	0
Medical Device/ Equipment	≤5	0	0	0	0
Medication	≤5	0	0	0	0
Security (inc. Financial)	13	≤5	0	0	0
Staff Accident	≤5	10	≤5	0	0
Staffing Issues	18	8	≤5	0	0
Treatment/ Procedure	≤5	0	0	0	0
Violence and Aggression	30	13	0	0	0
Visitor / Contractor Accident	0	≤5	≤5	0	0
2022 01					
Consent, Communication and Confidentiality	≤5	0	0	0	0
Documentation (including records, identification)	12	0	0	0	0
Fire, Fire Alarms and Detectors	6	0	0	0	0
Implementation of care and ongoing monitoring/ review	≤5	0	0	0	0
Infection Control	≤5	0	0	0	0
Infrastructure (inc. Estates, facilities and environment)	9	0	0	0	0
Information Technology	≤5	≤5	0	0	0
Medical Device/ Equipment	≤5	≤5	0	0	0
Medication	≤5	0	0	0	0
Pressure Damage	≤5	0	0	0	0
Security (inc. Financial)	19	≤5	0	0	0
Staff Accident	≤5	15	≤5	0	0
Staffing Issues	22	8	0	0	0

<b>Q5 Northern Services</b>	<b>NONE</b>	<b>MINOR</b>	<b>MODERATE</b>	<b>MAJOR</b>	<b>CATASTROPHIC</b>
Treatment/ Procedure	6	0	0	0	0
Violence and Aggression	25	7	0	0	0
2022 02					
Consent, Communication and Confidentiality	≤5	0	0	0	0
Documentation (including records, identification)	12	≤5	0	0	0
Fire, Fire Alarms and Detectors	≤5	0	0	0	0
Implementation of care and ongoing monitoring/ review	≤5	0	0	0	0
Infrastructure (inc. Estates, facilities and environment)	9	0	0	0	0
Information Technology	≤5	0	0	0	0
Medical Device/ Equipment	≤5	0	0	0	0
Medication	≤5	0	0	0	0
Security (inc. Financial)	18	≤5	0	0	0
Staff Accident	6	9	≤5	0	0
Staffing Issues	20	≤5	0	0	0
Treatment/ Procedure	≤5	0	0	0	0
Violence and Aggression	21	8	0	0	0
Visitor / Contractor Accident	≤5	0	0	0	0
2022 03					
Consent, Communication and Confidentiality	11	0	0	0	0
Documentation (including records, identification)	12	≤5	0	0	0
Fire, Fire Alarms and Detectors	≤5	≤5	0	0	0
Implementation of care and ongoing monitoring/ review	≤5	0	0	0	0
Infection Control	6	7	0	0	0
Infrastructure (inc. Estates, facilities and environment)	11	≤5	0	0	0
Information Technology	≤5	≤5	0	0	0
Medical Device/ Equipment	≤5	0	0	0	0
Medication	≤5	0	0	0	0
Pressure Damage	≤5	0	0	0	0
Security (inc. Financial)	14	≤5	0	0	0
Staff Accident	≤5	10	≤5	0	0
Staffing Issues	21	≤5	0	0	0
Treatment/ Procedure	≤5	0	0	0	0
Violence and Aggression	20	≤5	0	0	0
Visitor / Contractor Accident	0	≤5	0	0	0
2022 04					
Consent, Communication and Confidentiality	6	≤5	0	0	0
Documentation (including records, identification)	12	≤5	0	0	0
Fire, Fire Alarms and Detectors	≤5	0	0	0	0
Implementation of care and ongoing monitoring/ review	≤5	0	0	0	0
Infection Control	≤5	0	0	0	0
Infrastructure (inc. Estates, facilities and environment)	14	≤5	0	0	0
Information Technology	≤5	0	0	0	0
Medical Device/ Equipment	≤5	≤5	0	0	0
Medication	≤5	0	0	0	0
Security (inc. Financial)	14	≤5	0	0	0
Staff Accident	≤5	12	≤5	0	0
Staffing Issues	11	≤5	0	0	0
Treatment/ Procedure	≤5	0	0	0	0
Violence and Aggression	12	≤5	0	0	0
2022 05					
Consent, Communication and Confidentiality	≤5	≤5	0	0	0
Documentation (including records, identification)	≤5	0	0	0	0
Fire, Fire Alarms and Detectors	≤5	0	0	0	0
Infection Control	≤5	0	0	0	0
Infrastructure (inc. Estates, facilities and environment)	10	≤5	0	0	0

<b>Q5 Northern Services</b>	<b>NONE</b>	<b>MINOR</b>	<b>MODERATE</b>	<b>MAJOR</b>	<b>CATASTROPHIC</b>
Information Technology	≤5	0	0	0	0
Medical Device/ Equipment	≤5	0	0	0	0
Medication	≤5	0	0	0	0
Pressure Damage	≤5	0	0	0	0
Patient Issue (abuse/ aggression/ self-harm)	≤5	0	0	0	0
Security (inc. Financial)	22	≤5	0	0	0
Staff Accident	≤5	6	0	0	0
Staffing Issues	7	≤5	0	0	0
Treatment/ Procedure	≤5	≤5	0	0	0
Violence and Aggression	16	8	0	0	0
2022 06					
Consent, Communication and Confidentiality	≤5	0	0	0	0
Fire, Fire Alarms and Detectors	≤5	0	0	0	0
Infrastructure (inc. Estates, facilities and environment)	≤5	≤5	0	0	0
Medical Device/ Equipment	0	0	≤5	0	0
Resuscitation Incident	≤5	0	0	0	0
Security (inc. Financial)	≤5	≤5	0	0	0
Staff Accident	≤5	0	0	0	0
Staffing Issues	7	≤5	0	0	0
Violence and Aggression	7	0	0	0	0
Visitor / Contractor Accident	≤5	0	0	0	0

Q5 Trustwide					
Count of ID		Column Labels			
Row Labels	None - No/minimal harm, loss or damage	Minor - Injury/ Illness requiring minor intervention, increase length of stay 1- 3 days	Moderate - Injury requiring professional intervention, increase length of stay 4-15 days	Major - Injury leading to long term incapacity/ disability, increase length of stay > 15 days	
	2022				
Jun					
Bed Shortage, waitings times Discharge / Transfer	10	≤5			
Clinical Incident	12	≤5			
Communication	29	≤5			
Equipment	30	≤5	≤5		
Estates/ Facilities	33	≤5			
Fire Related incident	13				
Ill Health		≤5			
IT/Systems	15		6		
Medication	32	≤5			
Patient/Staff accident	15		58	≤5	
Pressure Ulcer/Skin Damage		≤5			
Radiation Related Incident	≤5	≤5			
Records, information, confidentiality	15	≤5			
Safeguarding / child protection	≤5				
Security	18	≤5			
Slip Trip Fall	≤5		54		
Staff Issues	53		14		
Vehicle, road traffic	7				
Violence and aggression	47		16		
Waste, environmental	7				
Jul					
Bed Shortage, waitings times Discharge / Transfer	8	≤5			
Clinical Incident	6	≤5			
Communication	31	≤5			
Equipment	31		6		
Estates/ Facilities	50		7		
Fire Related incident	7	≤5			
Ill Health	≤5	≤5			
IT/Systems	14		8		
Medication	30	≤5			
Patient/Staff accident	12		70	≤5	
Radiation Related Incident	8	≤5			
Records, information, confidentiality	17	≤5			
Safeguarding / child protection	≤5				
Security	20	≤5			
Slip Trip Fall	≤5		77		
Staff Issues	58		27		
Vehicle, road traffic	7				
Violence and aggression	67		34		
Waste, environmental	17				
Aug					
Bed Shortage, waitings times Discharge / Transfer	12	≤5			
Clinical Incident	14	≤5			
Communication	31		7		
Equipment	35	≤5	≤5		
Estates/ Facilities	52	≤5			
Fire Related incident	17	≤5			
Ill Health	≤5	≤5			
IT/Systems	14		7		
Medication	24	≤5			
Patient/Staff accident	8		51	≤5	
Pressure Ulcer/Skin Damage	≤5				
Radiation Related Incident	≤5	≤5			
Records, information, confidentiality	22	≤5			
Safeguarding / child protection		≤5			
Security	16		6		



Q5 Trustwide				
Count of ID	Column Labels			
Row Labels	None - No/minimal harm, loss or damage	Minor - Injury/ Illness requiring minor intervention, increase length of stay 1- 3 days	Moderate - Injury requiring professional intervention, increase length of stay 4-15 days	Major - Injury leading to long term incapacity/ disability, increase length of stay > 15 days
Slip Trip Fall	≤5		37	
Staff Issues	55		21	≤5
Vehicle, road traffic	11			
Violence and aggression	73		32	
Waste, environmental	11			
Sep				
Bed Shortage, waitings times Discharge / Transfer	13	≤5		
Clinical Incident	6	≤5		
Communication	37		8	
Equipment	31		6	
Estates/ Facilities	33	≤5		
Fire Related incident	7	≤5		
Ill Health	≤5	≤5	≤5	
IT/Systems	14	≤5		
Medication	31	≤5		
Patient/Staff accident	15		52	≤5
Pressure Ulcer/Skin Damage	≤5	≤5		
Radiation Related Incident	≤5			
Records, information, confidentiality	10			
Safeguarding / child protection	≤5			
Security	13	≤5		≤5
Slip Trip Fall	≤5		45	
Staff Issues	57		17	
Vehicle, road traffic	6			
Violence and aggression	29		32	
Waste, environmental	8	≤5		
Oct				
Bed Shortage, waitings times Discharge / Transfer	15	≤5		
Clinical Incident	24		9	
Communication	36		7	
Equipment	33	≤5		
Estates/ Facilities	37	≤5		
Fire Related incident	18			
Ill Health	≤5	≤5		
IT/Systems	12	≤5		
Medication	33	≤5		
Patient/Staff accident	18		90	
Pressure Ulcer/Skin Damage	≤5	≤5		
Radiation Related Incident	≤5			
Records, information, confidentiality	21	≤5		
Safeguarding / child protection	≤5			
Security	7	≤5		
Slip Trip Fall	8		73	
Staff Issues	48		21	
Vehicle, road traffic	≤5	≤5	≤5	
Violence and aggression	32		22	
Waste, environmental	7			
Nov				
Bed Shortage, waitings times Discharge / Transfer	11	≤5		
Clinical Incident	20		6	
Communication	37	≤5		
Equipment	50		6	
Estates/ Facilities	31		8	
Fire Related incident	8			
Ill Health	≤5	≤5		
IT/Systems	14	≤5		
Maternity / Fertility		≤5		
Medication	29	≤5		

Q5 Trustwide				
Count of ID	Column Labels			
Row Labels	None - No/minimal harm, loss or damage	Minor - Injury/ Illness requiring minor intervention, increase length of stay 1- 3 days	Moderate - Injury requiring professional intervention, increase length of stay 4-15 days	Major - Injury leading to long term incapacity/ disability, increase length of stay > 15 days
Patient/Staff accident	12	90	≤5	
Pressure Ulcer/Skin Damage		≤5		
Radiation Related Incident	≤5	≤5		
Records, information, confidentiality	28	≤5		
Safeguarding / child protection	≤5	≤5		
Security	19	≤5		
Slip Trip Fall	7	50	≤5	
Staff Issues	29	9		
Vehicle, road traffic	16	≤5		
Violence and aggression	44	21	≤5	
Waste, environmental	≤5			
Dec				
Bed Shortage, waitings times Discharge / Transfer	13	≤5		
Clinical Incident	12	13		
Communication	41	7		
Equipment	42	≤5		
Estates/ Facilities	30	14		
Fire Related incident	16			
Ill Health		≤5		
IT/Systems	15	≤5		
Maternity / Fertility	≤5	≤5		
Medication	34	≤5		
Patient/Staff accident	17	71	≤5	
Pressure Ulcer/Skin Damage		≤5		
Radiation Related Incident	≤5	≤5		
Records, information, confidentiality	16			
Safeguarding / child protection	≤5	≤5		
Security	15	≤5		
Slip Trip Fall	9	40	≤5	
Staff Issues	54	28		
Vehicle, road traffic	≤5			
Violence and aggression	39	34	≤5	
Waste, environmental	6	≤5		
2023				
Jan				
Bed Shortage, waitings times Discharge / Transfer	8	≤5		
Clinical Incident	18	44		
Communication	43	≤5		
Equipment	32	6		
Estates/ Facilities	38	≤5		
Fire Related incident	16			
Ill Health	≤5		≤5	
IT/Systems	23	≤5		
Medication	42	≤5		
Patient/Staff accident	7	49	≤5	
Pressure Ulcer/Skin Damage	≤5	≤5		
Radiation Related Incident	≤5	≤5		
Records, information, confidentiality	18	≤5	≤5	
Safeguarding / child protection	≤5			
Security	21	≤5		
Slip Trip Fall	14	14		
Staff Issues	42	7		
Vehicle, road traffic	15	≤5		
Violence and aggression	52	32	≤5	
Waste, environmental	8	≤5		
Feb				
Bed Shortage, waitings times Discharge / Transfer	≤5	≤5		
Clinical Incident	9	19		

Q5 Trustwide				
Count of ID	Column Labels			
Row Labels	None - No/minimal harm, loss or damage	Minor - Injury/ Illness requiring minor intervention, increase length of stay 1- 3 days	Moderate - Injury requiring professional intervention, increase length of stay 4-15 days	Major - Injury leading to long term incapacity/ disability, increase length of stay > 15 days
Communication	29	≤5		
Equipment	31	≤5		
Estates/ Facilities	18		6	
Fire Related incident	14			
IT/Systems	15	≤5	≤5	
Maternity / Fertility	≤5			
Medication	43		6	
Patient/Staff accident	12		26	≤5
Pressure Ulcer/Skin Damage		≤5		
Radiation Related Incident	≤5	≤5		
Records, information, confidentiality	11	≤5		
Security	24	≤5		
Slip Trip Fall	9		128	
Staff Issues	39		14	
Vehicle, road traffic	≤5			
Violence and aggression	58		30	
Waste, environmental	10			
Mar				
Bed Shortage, waitings times Discharge / Transfer	12	≤5		
Clinical Incident	9		42	≤5
Communication	36		6	
Equipment	40	≤5		
Estates/ Facilities	18	≤5		
Fire Related incident	11	≤5		
Ill Health		≤5		
IT/Systems	8	≤5		
Maternity / Fertility	≤5			
Medication	41		6	
Nutrition	≤5			
Patient/Staff accident	9		43	≤5
Pressure Ulcer/Skin Damage	≤5			
Radiation Related Incident	≤5	≤5		
Records, information, confidentiality	24	≤5		
Safeguarding / child protection	≤5	≤5	≤5	
Security	21	≤5		
Slip Trip Fall	≤5		86	
Staff Issues	43		6	
Vehicle, road traffic	6	≤5		
Violence and aggression	60		30	
Waste, environmental	8	≤5		
Apr				
Bed Shortage, waitings times Discharge / Transfer	6	≤5		
Clinical Incident	14		74	
Communication	29	≤5		
Delay in Treatment	≤5			
Equipment	24	≤5		
Estates/ Facilities	23	≤5		
Fire Related incident	14			
Ill Health	≤5	≤5		
IT/Systems	10		7	
Medication	50	≤5		
Patient/Staff accident	14		19	≤5
Pressure Ulcer/Skin Damage		≤5		
Radiation Related Incident	≤5			
Records, information, confidentiality	18	≤5		
Safeguarding / child protection	≤5	≤5		
Security	24	≤5		
Slip Trip Fall	8		77	≤5

Q5 Trustwide				
Count of ID	Column Labels			
Row Labels	None - No/minimal harm, loss or damage	Minor - Injury/ Illness requiring minor intervention, increase length of stay 1- 3 days	Moderate - Injury requiring professional intervention, increase length of stay 4-15 days	Major - Injury leading to long term incapacity/ disability, increase length of stay > 15 days
Staff Issues	25		6	
Vehicle, road traffic	6	≤5		
Violence and aggression	63		26	
Waste, environmental	7			
May				
Bed Shortage, waitings times Discharge / Transfer	8	≤5		
Clinical Incident	7		15	
Communication	41		7	
Equipment	35		7	≤5
Estates/ Facilities	24		6	
Fire Related incident	6			
Ill Health		≤5		
IT/Systems	22	≤5		
Maternity / Fertility		≤5		
Medication	39		8	
Patient/Staff accident	20		34	≤5
Radiation Related Incident	≤5	≤5		
Records, information, confidentiality	13	≤5		
Safeguarding / child protection	≤5	≤5		
Security	16	≤5		
Slip Trip Fall	≤5		118	≤5
Staff Issues	25		6	
Vehicle, road traffic	7	≤5		
Violence and aggression	53		25	≤5
Waste, environmental	≤5	≤5		
Jun				
Bed Shortage, waitings times Discharge / Transfer	≤5	≤5		
Clinical Incident	17	≤5		
Communication	40		6	
Equipment	47	≤5		
Estates/ Facilities	28		8	
Fire Related incident	15			
Ill Health	≤5	≤5		
IT/Systems	16	≤5		≤5
Medication	43		6	
Patient/Staff accident	12		36	≤5
Pressure Ulcer/Skin Damage		≤5		
Radiation Related Incident	≤5			
Records, information, confidentiality	22	≤5		≤5
Safeguarding / child protection		≤5		
Security	25	≤5		
Slip Trip Fall	6		138	≤5
Staff Issues	50		10	
Vehicle, road traffic	6	≤5		
Violence and aggression	74		53	≤5
Waste, environmental	≤5			
Jul				
Bed Shortage, waitings times Discharge / Transfer	12	≤5		
Clinical Incident	13	≤5		
Communication	39	≤5		
Equipment	34	≤5		
Estates/ Facilities	36	≤5		≤5
Fire Related incident	14			
Ill Health		≤5		
IT/Systems	16		6	
Maternity / Fertility		≤5		
Medication	43		9	
Patient/Staff accident	≤5		43	

Q5 Trustwide				
Count of ID	Column Labels			
Row Labels	None - No/minimal harm, loss or damage	Minor - Injury/ Illness requiring minor intervention, increase length of stay 1- 3 days	Moderate - Injury requiring professional intervention, increase length of stay 4-15 days	Major - Injury leading to long term incapacity/ disability, increase length of stay > 15 days
Pressure Ulcer/Skin Damage		≤5		
Radiation Related Incident	≤5	≤5		
Records, information, confidentiality	25	≤5		
Safeguarding / child protection	≤5	≤5		
Security	24	≤5		
Slip Trip Fall	8		73	
Staff Issues	37		6	
Vehicle, road traffic	≤5	≤5		
Violence and aggression	92		32	
Waste, environmental	≤5	≤5		
Aug				
Bed Shortage, waitings times Discharge / Transfer	8	≤5		
Clinical Incident	16		12	
Communication	25	≤5		
Equipment	27	≤5		
Estates/ Facilities	17		11	
Fire Related incident	25			
Ill Health		≤5		
IT/Systems	17	≤5		
Maternity / Fertility	≤5			
Medication	35			
Patient/Staff accident	20		62	≤5
Pressure Ulcer/Skin Damage		≤5		
Radiation Related Incident	≤5			
Records, information, confidentiality	21		7	
Security	22	≤5		
Slip Trip Fall	15		157	
Staff Issues	48		6	
Vehicle, road traffic	≤5			
Violence and aggression	75		35	
Waste, environmental	13			
Sep				
Bed Shortage, waitings times Discharge / Transfer	23		6	
Clinical Incident	24		19	
Communication	28		6	
Equipment	26	≤5		
Estates/ Facilities	25	≤5		
Fire Related incident	18			
Ill Health	≤5	≤5		
IT/Systems	20	≤5		
Maternity / Fertility	≤5	≤5		
Medication	33	≤5		
Patient/Staff accident	18		23	≤5
Pressure Ulcer/Skin Damage		≤5		
Radiation Related Incident	≤5	≤5		
Records, information, confidentiality	19	≤5		
Safeguarding / child protection	≤5	≤5		
Security	26	≤5		
Slip Trip Fall	54		99	≤5
Staff Issues	55		11	
Vehicle, road traffic	9			
Violence and aggression	66		12	≤5
Waste, environmental	14	≤5		
Oct				
Bed Shortage, waitings times Discharge / Transfer	7		8	
Clinical Incident	29		9	
Communication	33	≤5		
Delay in Treatment	≤5			

Q5 Trustwide				
Count of ID	Column Labels			
Row Labels	None - No/ minimal harm, loss or damage	Minor - Injury/ Illness requiring minor intervention, increase length of stay 1- 3 days	Moderate - Injury requiring professional intervention, increase length of stay 4-15 days	Major - Injury leading to long term incapacity/ disability, increase length of stay > 15 days
Equipment	34	≤5		
Estates/ Facilities	26		6	
Fire Related incident	11			
Ill Health	≤5	≤5	≤5	
IT/Systems	18		7	≤5
Maternity / Fertility	≤5	≤5		
Medication	23	≤5		
Patient/Staff accident	13		32	≤5
Pressure Ulcer/Skin Damage		≤5		
Radiation Related Incident	≤5			
Records, information, confidentiality	25	≤5	≤5	
Safeguarding / child protection	≤5			
Security	26	≤5		
Slip Trip Fall	8		127	≤5
Staff Issues	65		9	
Vehicle, road traffic	9	≤5	≤5	
Violence and aggression	83		34	
Waste, environmental	10	≤5		
Nov				
Bed Shortage, waitings times Discharge / Transfer	≤5	≤5		
Clinical Incident	≤5	≤5		
Communication	≤5	≤5		
Equipment	≤5			
Estates/ Facilities	≤5			
Fire Related incident	≤5			
Ill Health			≤5	
IT/Systems	≤5			
Medication	≤5	≤5		
Patient/Staff accident	≤5	≤5		
Radiation Related Incident	≤5			
Records, information, confidentiality	≤5			
Security	≤5			
Slip Trip Fall		≤5	≤5	
Staff Issues	≤5	≤5		
Vehicle, road traffic	≤5			
Violence and aggression		6	≤5	
Waste, environmental	≤5			
Grand Total	6475		3938	68
				≤5