



**Royal Devon
University Healthcare**
NHS Foundation Trust

ANON

Freedom of Information Team
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17th November 2022

ND ref: **FOI/22/252**

Dear ANON,

The Northern Devon Healthcare NHS Trust (Northern Services) and the Royal Devon and Exeter NHS Foundation Trust (Eastern Services) merged on 1st April 2022 to become the Royal Devon University Healthcare NHS Foundation Trust.

Please note this FOI response is for both Northern and Eastern services.

Should you wish to also receive information from our Eastern (formally Royal Devon and Exeter NHS Foundation Trust (RD&E)) FOI office please submit your request to rduh.freedomofinformation@nhs.net

For further information please visit:

<https://royaldevon.nhs.uk/about-us/information-governance/freedom-of-information-foi-and-environmental-information-regulations-eir/>

Freedom of Information

Thank you for your 24/10/2022 request for the following information:

1. *For each of the financial years from 2016-17 to 2021-22 and for 2022-23 to the latest completed month (likely end of October 2022), please outline how many mental health patients* have had waits in emergency departments, from decision to admit to admission, discharge, or transfer of:*
 - a) *between 12 and 24 hours*
 - b) *24 to 48 hours*
 - c) *48 to 72 hours*
 - d) *72 hours or more?*

Answer: Please see table overleaf. In accordance with Section 40 (2) of the Freedom of Information Act 2000, we are unable to provide figures where the number of patients is less than or equal to five and could risk the identification of those patients and breach Caldicott principles.

In these cases ≤5 is used to indicate that a figure between 1 and 5 is being suppressed. This follows NHS Digital (formerly HSCIC) analysis guidance (2014) which states that small numbers within local authorities, wards,

postcode districts, CCG's providers and Trusts may allow identification of patients/staff and should not be published.

<i>Financial Year</i>	<i>12-24Hr Wait</i>	<i>24-48Hr Wait</i>	<i>48-72hr Wait</i>	<i>72Hr+ Wait</i>
<i>2016 - 2017</i>	23	≤5	0	0
<i>2017 - 2018</i>	24	≤5	0	0
<i>2018 - 2019</i>	20	≤5	0	0
<i>2019 - 2020</i>	34	9	≤5	0
<i>2020 - 2021</i>	34	≤5	0	0
<i>2021 - 2022</i>	122	45	≤5	≤5
<i>2022 – 01.11.2022</i>	226	44	≤5	0

2. *For each financial year, please provide the length of wait for all occurrences of individual waits lasting 72 hours or more.*

Answer: Please see below.

<i>Financial Year</i>	<i>72Hr + Wait (hours)</i>
2016 - 2017	0
2017 - 2018	0
2018 - 2019	0
2019 - 2020	0
2020 - 2021	0
2021 - 2022	≤5 (79 Hours)
2022 – 01.11.2022	0

Answer: The speciality team/s discussed availability of beds within Devon and out of area beds, however they were either full with complex patients or the out of area beds that were identified did not accept emergency admissions and required 48-hour notice. The patient/s was managed in ED with support from the speciality teams.

3. *Please provide a list of occasions (with patient identifying details redacted) where the trust has contacted a partnering mental health trust, CCG, ICS, NHS England or other statutory body to notify that there were no mental health beds available within a) the ICS area b) the NHS region c) England, Scotland or Wales.*

Answer: Management of mental health beds is coordinated by the local mental health trust. The Royal Devon University Healthcare NHS Foundation Trust escalate delays to the tactical meetings with Clinical Commissioning Group (CCG) / Integrated Care System (ICS) but do not coordinate beds. There is no record of this escalation held at the Trust. The Trust escalate all patient's awaiting mental health beds on our daily ICS 11am systems call and this escalation is in place across 7 days.

4. *As per the national Core 24 target, does your trust have an emergency mental health liaison team/liaison psychiatry team available to patients attending emergency departments?**

Answer: The emergency liaison psychiatry services are provided by Devon Partnership NHS Trust (DPT) and requests for information should be sent to dpt.saferinformation@nhs.net or by letter to: Devon Partnership NHS Trust, Wonford House, Dryden Road, Exeter, EX2 5AF.

5. *If yes, please provide a breakdown of staff employed in these roles by role, band and whether they are full-time equivalent or other.***

Answer: The Trust does not hold this information. Please see response to question 4.

6. *If yes, please provide details as regards the hours the team are available to patients and typical staffing levels during those hours.***

Answer: The Trust does not hold this information. The Trust does not hold this information. Please see response to question 4.

**ICD codes: F01-99*

***If these staff are employed/managed by another organisation please provide any details available to the trust.*

We hope this is useful. To the best of our knowledge it comprises all the relevant information held by the Trust - Northern Services.

Yours sincerely,

FOI - Royal Devon University Healthcare NHS Foundation Trust – Northern Services

We have a duty to advise you of your right to complain about this response to your enquiry under Freedom of Information. You may do so by writing to the Information Governance Lead, Freedom of Information Team, Devonshire House, Riverside Road Barnstaple, Devon, EX31 1SW or by emailing rduh.informationgovernance@nhs.net If you remain dissatisfied with the Trust's decision following your complaint, you may wish to contact the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF. Their web site is www.ico.gov.uk The Information Commissioner will not normally consider an appeal until you have exhausted your rights of redress and complaint to the Trust.

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Where any contact details are given for members of Trust staff in this response, notice is hereby given, under the Data Protection Act 2018, on behalf of the individual or individuals that this personal information may not be used for the purposes of direct marketing.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will be published on our disclosure log. Therefore, a version of our response which will protect your anonymity (with your name and contact details removed) will be posted on the Trust's website.

Please quote the allotted ND reference number in the subject box in future messages.



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