

## Estates & Facilities Services

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Reference Number: RDF1911-23

Date of Response: 26/10/23

Further to your Freedom of Information Act request, please find the Trust's response(s) below:

Please be aware that the Royal Devon University Healthcare NHS Foundation Trust (Royal Devon) has existed since 1<sup>st</sup> April 2022 following the integration of the Northern Devon Healthcare NHS Trust (known as Northern Services) and the Royal Devon and Exeter NHS Foundation Trust (known as Eastern Services).

*Dear Royal Devon University Healthcare NHS Foundation Trust,*

*Please can you provide me with the following information for all Estates, Facilities Management (soft and hard services):*

1) *Which elements of these services do you self-deliver /deliver in house?*

Answer: Hard FM Services and Soft FM Community.

2) *Which elements of these services are outsourced or sub-contracted?*

Answer: Northern Services - Soft FM Acute & Car Parking. Eastern Services – Car Parking.

3) *For the services that are outsourced or sub contracted can you provide the following information for each contract:*

a. *Service type*

Answer: Northern Services - Soft FM Acute. Eastern Services – Car Parking.

b. *Current Provider*

Answer: Northern Services – Sodexo. Group Nexus & TPS (Community). Eastern Services - APCOA Management Co Ltd.

c. *Current contract start and end dates, duration and extension options (if any)*

Answer: Please see below.

Northern Services

- Soft FM September 2013 to September 2020; extension to September 2023, extension September 2023 to September 2025.
- Group Nexus: April 2022 – March 2025 with the option of two 1 year extensions
- TPS – (Community) – Bideford August 2015, Barnstaple Health Centre January 2017. The Trust are out of contact with TPS and are just required to give notice if we wish to change.

Eastern Services - Contract date: 2020 – December 2024.

*d. d. Annual contract value*

Answer: The Trust holds this information. This information is commercially sensitive and its release would, or would be likely to prejudice the commercial interests of the Trust.

In applying the exemption under Section 43(2) the Freedom of Information Act the Trust has balanced the public interest in withholding the information against the public interest in disclosure. The Trust has considered all the relevant factors in the public interest test and concluded that the benefit to the public in applying the exemption outweighs the public interest in releasing the information requested as a result of the prejudices and losses that would potentially affect the Trust and patients. As such this information is being withheld under Section 43 (2).

*4) Can you provide contact details for the person or people responsible for the procurement/management/delivery of these services*

Answer: The Trust does not release the names of staff below a Director under Section 40 (2) of the Freedom of Information Act 2000 Personal Information, where disclosure may contravene the Data Protection Act 2018 and therefore applies an exemption under Section 40 (2) - Personal Information of the Freedom of Information Act 2000 and Section 10 of the Data Protection Act 2018.

The Executive Director responsible for Estates & Facilities is Zara Hyde. They are contactable via our main hospitals 01392 411611 (Eastern services) and 01271 322577 (Northern services) or via the Trust 'Contact Us' link on [royaldevon.nhs.uk](http://royaldevon.nhs.uk)

Where contact details are given for Trust staff in this response, notice is hereby given, under Section 11 of the Data Protection Act 2018, on behalf of the individual or individuals that this personal information may not be used for the purposes of direct marketing.