

Title
Net call - ICT Contracts

Reference Number: RDF2175-23
Date of Response: 28/12/23

Further to your Freedom of Information Act request, please find the Trust's response(s) below:

Please be aware that the Royal Devon University Healthcare NHS Foundation Trust (Royal Devon) has existed since 1st April 2022 following the integration of the Northern Devon Healthcare NHS Trust (known as Northern Services) and the Royal Devon and Exeter NHS Foundation Trust (known as Eastern Services).

[The Netcall contract has expired. Please provide the latest contract updates.](#)

Answer: The Netcall System has been replaced by Atereo Voice Operator. The contract expires 31st May 2024.