

## Anti-Virus/Firewall/Microsoft Enterprise

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Reference Number: RDF1967-23

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Further to your Freedom of Information Act request, please find the Trust's response(s) below:

Please be aware that the Royal Devon University Healthcare NHS Foundation Trust (Royal Devon) has existed since 1<sup>st</sup> April 2022 following the integration of the Northern Devon Healthcare NHS Trust (known as Northern Services) and the Royal Devon and Exeter NHS Foundation Trust (known as Eastern Services).

*Dear Royal Devon University Healthcare NHS Foundation Trust,*

*I am embarking on a research project around Cyber Security and was hoping you could provide me with some contract information relating to following information:*

- 1. **Standard Firewall (Network)** - Firewall service protects your corporate Network from unauthorised access and other Internet security threats*
- 2. **Anti-virus Software Application** - Anti-virus software is a program or set of programs that are designed to prevent, search for, detect, and remove software viruses, and other malicious software like worms, trojans, adware, and more.*
- 3. **Microsoft Enterprise Agreement** - is a volume licensing package offered by Microsoft.*

*The information I require is around the procurement side and we do not require any specifics (serial numbers, models, location) that could bring threat/harm to the organisation.*

*For each of the different types of cyber security services can you please provide me with:*

- 1. **Standard Firewall (Network)** - Firewall service protects your corporate Network from unauthorised access and other Internet security threats*

*a. Who is the existing supplier for this contract?*

Answer: Royal Devon's Eastern Services: BT. Northern Services: Bytes.

*b. What does the organisation annually spend for each of the contracts?*

Answer: The Trust holds this information. This information is commercially sensitive and its release would, or would be likely to prejudice the commercial interests of the Trust.

In applying the exemption under Section 43(2) the Freedom of Information Act the Trust has balanced the public interest in withholding the information against the public interest in disclosure. The Trust has considered all the relevant factors in the public interest test and concluded that the benefit to the public in applying the exemption outweighs the public interest in releasing the information requested as a result of the prejudices and losses that would

potentially affect the Trust and patients. As such this information is being withheld under Section 43 (2).

*c. What is the description of the services provided for each contract?*

Answer: Royal Devon's Eastern Services: please see the link below.

- <https://www.fortinet.com/content/dam/fortinet/assets/solution-guides/sb-forticare-services.pdf>

Northern Services: Software Maintenance/Patches/Product Support /Hardware Support.

*d. Primary Brand (ONLY APPLIES TO CONTRACT 1&2)*

Answer: Royal Devon's Eastern Services: FortiGate. Northern Services: Checkpoint.

*e. What is the expiry date of each contract?*

Answer: Royal Devon's Eastern Services: 05/2027. Northern Services: 31/03/24 (majority).

*f. What is the start date of each contract?*

Answer: Royal Devon's Eastern Services: 05/2022. Northern Services: 01/04/23.

*g. What is the contract duration of contract?*

Answer: Royal Devon's Eastern Services: 5 years. Northern Services: 12months.

*h. The responsible contract officer for each of the contracts above? Full name, job title, contact number and direct email address.*

Answer: The Executive Director responsible for Digital Healthcare is Professor Adrian Harris, Medical Director. He is contactable via our main are 01392 411611 (Eastern services) and 01271 322577 (Northern services) or via the Trust 'Contact Us' link on [royaldevon.nhs.uk](http://royaldevon.nhs.uk)

Where contact details are given for Trust staff in this response, notice is hereby given, under Section 11 of the Data Protection Act 2018, on behalf of the individual or individuals that this personal information may not be used for the purposes of direct marketing.

**2. Anti-virus Software Application - Anti-virus software is a program or set of programs that are designed to prevent, search for, detect, and remove software viruses, and other malicious software like worms, trojans, adware, and more.**

*a. Who is the existing supplier for this contract?*

Answer: Royal Devon's Eastern Services: Softcat. Northern Services: Boxxe.

*b. What does the organisation annually spend for each of the contracts?*

Answer: Please see the response to question 1b.

*c. What is the description of the services provided for each contract?*

Answer: Royal Devon's Eastern Services: Support, product and patten updates. Northern Services: Software Support/Cloud Management/Threat Protection updates.

*d. Primary Brand (ONLY APPLIES TO CONTRACT 1&2)*

Answer: Royal Devon's Eastern Services: Trend Micro. Northern Services: Sophos.

*e. What is the expiry date of each contract?*

Answer: Royal Devon's Eastern Services: 06/2026. Northern Services: 27/11/2023.

*f. What is the start date of each contract?*

Answer: Royal Devon's Eastern Services: 06/2023. Northern Services: 28/03/2021.

*g. What is the contract duration of contract?*

Answer: Royal Devon's Eastern Services: 3 years. Northern Services: 32 months.

*h. The responsible contract officer for each of the contracts above? Full name, job title, contact number and direct email address.*

Answer: Please see response to question 1h.

**3. Microsoft Enterprise Agreement - is a volume licensing package offered by Microsoft**

*a. Who is the existing supplier for this contract?*

Answer: Royal Devon's Eastern Services and Northern Services: SCC.

*b. What does the organisation annually spend for each of the contracts?*

Answer: Please see the response to question 1b.

*c. What is the description of the services provided for each contract?*

Answer: Updates.

*d. Primary Brand (ONLY APPLIES TO CONTRACT 1&2)*

Answer: Not applicable to question 3.

*e. What is the expiry date of each contract?*

Answer: 10/2026.

*f. What is the start date of each contract?*

Answer: 10/2023.

*g. What is the contract duration of contract?*

Answer: 3 years.

*h. The responsible contract officer for each of the contracts above? Full name, job title, contact number and direct email address.*

Answer: Please see response to question 1h.