

WhatsApp Usage

Reference Number: F4926
Date of Response: 18/10/2022.

Further to your Freedom of Information Act request, please find the Trust's response, in **blue bold text** below:

Royal Devon's Eastern FOI Office Response

- 1) Since January 2021, has the **WhatsApp** mobile application been used by the Trust, or any employee of The Trust (permanent or agency) in the course of their work at The Trust, either with patients or between employee groups? If so, please also provide details of how often WhatsApp has been used The Trust and for what purpose.

The Trusts Social media policy states that only 'closed' (Private) WhatsApp messages groups should be setup with guidance from the Communications Team. The policy also states that no patient information should be shared via WhatsApp.

Private WhatsApp groups would not be monitored, and no stats can be provided. The Trust uses the messaging system provided by the Trust's secure current Electronic Patient Record.