

A&E Arrivals not in an Ambulance

Reference Number: RDF2320-24

Date of Response: 27/02/24

Further to your Freedom of Information Act request, please find the Trust's response(s) below:

Please be aware that the Royal Devon University Healthcare NHS Foundation Trust (Royal Devon) has existed since 1st April 2022 following the integration of the Northern Devon Healthcare NHS Trust (known as Northern Services) and the Royal Devon and Exeter NHS Foundation Trust (known as Eastern Services).

Under the Freedom of Information Act 2000, please can you provide me with information on people arriving at A&E not in an ambulance at your trust broken down by Emergency Care Data Set (ECDS) coding.

1. *The number of patients, broken down by ECDS coding*

- 1) *Immediate emergency care,*
- 2) *Very urgent emergency care*
- 3) *Urgent emergency care*
- 4) *Standard emergency care*
- 5) *Low acuity emergency care*

who arrived at your Trusts A&E not in an ambulance in each of the calendar years a) 2023, b) 2022, c) 2021, d) 2020, e) 2019 broken down by total number, and the number of those 65 and over.

Answer: Please see table below representing patients arriving to Royal Devon's A&E departments. The data does not include Minor Injury Units (MIU's) or Walk in Centre's.

Q.1	2019	2020	2021	2022	2023
<i>Total Arrivals to A&E not in an ambulance</i>					
Immediate Resuscitation Level Emergency Care	85	52	55	81	60
Very Urgent Level Emergency Care	4,163	2,675	3,360	4,111	4,344
Urgent Level Emergency Care	33,592	25,086	34,433	40,619	44,494
Standard Level Emergency Care	66,319	48,144	53,783	54,947	51,467
Low Acuity Emergency Care	169	163	62	27	Nil
<i>Arrivals to A&E not in an ambulance aged 65 and over</i>					
Immediate Resuscitation Level Emergency Care	15	11	8	12	12
Very Urgent Level Emergency Care	942	545	600	969	876
Urgent Level Emergency Care	6,241	4,637	6,397	8,929	10,408
Standard Level Emergency Care	10,058	6,963	7,455	8,168	8,011
Low Acuity Emergency Care	35	27	10	7	Nil

2. The percentage of patients, broken down by ECDS coding

- 1) Immediate emergency care,
- 2) Very urgent emergency care
- 3) Urgent emergency care
- 4) Standard emergency care
- 5) Low acuity emergency care

who arrived at your Trusts A&E not in an ambulance in each of the calendar years a) 2023, b) 2022, c) 2021, d) 2020, e) 2019 broken down by total number, and the number of those 65 and over.

Answer: Please see table below representing patients arriving to Royal Devon's A&E departments. The data does not include Minor Injury Units (MIU's) or Walk in Centre's.

Q.2	2019	2020	2021	2022	2023
Total arrivals not in an ambulance as a % of total attendances					
Immediate Resuscitation Level Emergency Care	0.05%	0.04%	0.04%	0.05%	0.04%
Very Urgent Level Emergency Care	2.65%	2.12%	2.33%	2.79%	2.92%
Urgent Level Emergency Care	21.36%	19.92%	23.84%	27.56%	29.92%
Standard Level Emergency Care	42.17%	38.24%	37.23%	37.29%	34.61%
Low Acuity Emergency Care	0.11%	0.13%	0.04%	0.02%	0.00%
Arrivals not in an ambulance aged 65 and over as a % of total attendances aged 65 and over					
Immediate Resuscitation Level Emergency Care	0.03%	0.03%	0.02%	0.03%	0.03%
Very Urgent Level Emergency Care	2.19%	1.48%	1.50%	2.32%	1.96%
Urgent Level Emergency Care	14.49%	12.58%	15.95%	21.35%	23.34%
Standard Level Emergency Care	23.35%	18.88%	18.59%	19.53%	17.97%
Low Acuity Emergency Care	0.08%	0.07%	0.02%	0.02%	0.00%